

**RE: DIRECT SURVEY INSPECTION ON WORKSHOP - SMRT AUTOMOTIVE SERVICES  
PTE LTD (TP VEHICLE: SG 1723D INSURED VEHICLE: SLW 6508A, DOA: 22/06/2021**

Jaime Tay <jaime.tay@eqinsurance.com.sg>

Fri 25/6/2021 1:53 PM

To: Denise Tay (LKKAUTO) <denisetay@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

**EQI REF: DM21HO00904/JT**

Dear Denise,

Please note our claim reference number.

Thank you.

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**Announcement**

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In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

Jaime Tay

Executive | Claims



**EQ Insurance Company Limited**

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**From:** Denise Tay (LKKAUTO) <denisetay@lkkauto.com>

**Sent:** Friday, 25 June 2021 11:52 am

**To:** EQI PRS <EQIPRS@eqinsurance.com.sg>

**Cc:** SUR <sur@lkkauto.com>

**Subject:** DIRECT SURVEY INSPECTION ON WORKSHOP - SMRT AUTOMOTIVE SERVICES PTE LTD (TP VEHICLE: SG 1723D INSURED VEHICLE: SLW 6508A, DOA: 22/06/2021

Dear Sir/Madam,

Please be informed that we had inspected the vehicle **SG 1723D** at M/s: **SMRT AUTOMOTIVE SERVICES PTE LTD**, 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705.

Enclosed herewith a copy of preliminary advise, TP's GIA report, police report and estimate.

Meanwhile, kindly provide us the claim reference number for our necessary action.

Best Regards,

**Denise Tay** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: 6256-4315

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