

Meng Yan (LKK Auto)

From: Meng Yan (LKK Auto) <admin-d@lkkauto.com>
Sent: Thursday, 24 June, 2021 11:58 AM
To: 'Chee So Chow'; assignments@lkkauto.com; 'Admin A'; sur@lkkauto.com
Cc: 'Celine Fong (LKKAuto)'
Subject: RE: SNM21D203503C02 - PRE-REPAIR SURVEY TRAFFIC ACCIDENT INVOLVING SJR 7045L AND SMD 9673Z ON 21ST JUNE 2021 AT ABOUT 1710 HRS [2106-7163 (GA) (PD)]

Dear Mr Chee,

Thank you for the assignment.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chee So Chow <sochow.chee@sg.cntaiping.com>
Sent: Thursday, 24 June, 2021 11:27 AM
To: 'assignments@lkkauto.com' <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Celine Fong (LKKAuto) <celinefong@lkkauto.com>
Subject: FW: SNM21D203503C02 - PRE-REPAIR SURVEY TRAFFIC ACCIDENT INVOLVING SJR 7045L AND SMD 9673Z ON 21ST JUNE 2021 AT ABOUT 1710 HRS [2106-7163 (GA)(PD)]

Hi Team

Please conduct survey at Galaxy Auto Care Pte Ltd. There is no estimates.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Main: (65) 6389 6116 | F: (65) 6222 5879

Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Kitty Tan <kitty_tan@rssolomon.com>
Sent: Thursday, June 24, 2021 11:02 AM
To: Chee So Chow <sochow.chee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Natalie Ng <natalie_ng@rssolomon.com>; Lua Siew Hui <lua_siewhui@rssolomon.com>
Subject: RE: SNM21D203503C02 - PRE-REPAIR SURVEY TRAFFIC ACCIDENT INVOLVING SJR 7045L AND SMD 9673Z ON 21ST JUNE 2021 AT ABOUT 1710 HRS [2106-7163 (GA)(PD)]

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Dear Sirs,

We refer to your email dated 24th June 2021.

We write to inform that our client will be appointing her own Surveyors.

In this respect, please arrange your surveyors to contact Jamie of Galaxy Auto Care Pte Ltd at mobile no. 91821088 for a pre-repair survey of our client's vehicle located at 13 Kaki Bukit Road 4 #01-23 Bartley Biz Centre Singapore 417807.

Thank you and best regards,

Kitty Tan | Legal Secretary



R. S. Solomon LLC | 正氣律師事務所

300 Beach Road The Concourse #12-02/03/04 Singapore 199555
t +65 6817 7498 | f +65 6292 2665 | e kitty_tan@rssolomon.com | w www.rssolomon.com

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From: Chee So Chow <sochow.chee@sg.cntaiping.com>
Sent: 24 June, 2021 10:54 AM
To: Kitty Tan <kitty_tan@rssolomon.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: SNM21D203503C02 - PRE-REPAIR SURVEY TRAFFIC ACCIDENT INVOLVING SJR 7045L AND SMD 9673Z ON 21ST JUNE 2021 AT ABOUT 1710 HRS [2106-7163 (GA)(PD)]

Dear Kitty

We refer to your email of 22.06.2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. MARCUS CHUA	6. BEN CHUA
2. GARY SOON	7. MOHD TAUFIKH
3. KENNETH KONG	8. NG YOU HAN
4. CHOW BO XIONG	9. STEVE CHEN
5. ADRIAN LING	10. HENRY NG

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

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Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Kitty Tan <kitty_tan@rssolomon.com>
Sent: Tuesday, June 22, 2021 1:39 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Natalie Ng <natalie_ng@rssolomon.com>; Lua Siew Hui <lua_siewhui@rssolomon.com>
Subject: RE: PRE-REPAIR SURVEY TRAFFIC ACCIDENT INVOLVING SJR 7045L AND SMD 9673Z ON 21ST JUNE 2021 AT ABOUT 1710 HRS [2106-7163 (GA)(PD)]

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Dear Sirs,

We act for the owner ('our Client') of vehicle no. SJR 7045L.

Our Client's vehicle was involved in the aforesaid accident with your insured's vehicle no. SMD 9673Z at the material time.

As a result, our Client's vehicle was damaged and before our Client proceeds to repair her vehicle, please let us know within 2 working days upon receipt of this notice whether you intend to conduct a pre-repair survey of our Client's vehicle within the stipulated timeline, our Client will proceed to repair the vehicle without further reference to you.

Please see below, the following documents for your necessary action:-

1. Our letter of even date; and
2. Police Report lodged by our Client.

Please be informed that the said vehicle can be inspected at:

Name of workshop : **Galaxy Auto Care Pte Ltd**
Address : 13 Kaki Bukit Road 4 #01-23 Bartley Biz Centre Singapore 417807
Contact : Jamie at Mobile no. 91821088

Kindly let us hear from you soonest.

Thank you and best regards,

Kitty Tan | Legal Secretary



R. S. Solomon LLC | 正氣律師事務所

300 Beach Road The Concourse #12-02/03/04 Singapore 199555

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