

Meng Yan (LKK Auto)

From: Meng Yan (LKK Auto) <admin-d@lkkauto.com>
Sent: Thursday, 24 June, 2021 11:25 AM
To: 'Irene Tay'; sur@lkkauto.com
Cc: assignments@lkkauto.com; 'Admin A'
Subject: RE: SNM21D203510/C02/SKC1843G/TAYHP / FW: Accident Involving XD7276U & SKC1843G & UNKNOWN On 22/06/2021 Along PIE

Dear Irene,

Thank you for the assignment.

Please be informed that vehicle not in the work shop, repairer will arrange.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Thursday, 24 June, 2021 11:09 AM
To: woonmeng@singnet.com.sg
Cc: assignments@lkkauto.com; Admin A <admin-a@lkkauto.com>
Subject: FW: SNM21D203510/C02/SKC1843G/TAYHP / FW: Accident Involving XD7276U & SKC1843G & UNKNOWN On 22/06/2021 Along PIE

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise with LKK to conduct survey.

Regards,

Irene Tay

Executive

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Woon Meng <woonmeng@singnet.com.sg>

Sent: Thursday, June 24, 2021 10:32 AM

To: Irene Tay <irene.tay@sg.cntaiping.com>

Subject: SNM21D203510/C02/SKC1843G/TAYHP / FW: Accident Involving XD7276U & SKC1843G & UNKNOWN On 22/06/2021 Along PIE

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Dear Irene,

We refer to the matter below for your kind attention.

Kindly be informed that we select Mohd Taufikh (LKK) to conduct the survey.

Thank you & Warmest Regards,

Woon Meng Motor Pte Ltd

50, Bukit Batok Street 23

#01-06 Midview Building, Singapore (659578)

Tel : 63161131 / 63161151 || Fax : 63167050

From: Irene Tay [<mailto:irene.tay@sg.cntaiping.com>]

Sent: Thursday, 24 June 2021 8:29 AM

To: woonmeng@singnet.com.sg

Cc: woonmeng@singnet.com.sg

Subject: FW: SNM21D203510/C02/SKC1843G/TAYHP / FW: Accident Involving XD7276U & SKC1843G & UNKNOWN On 22/06/2021 Along PIE

Dear Sirs / Madam,

We refer to your email

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Irene Tay at 63896116 and email us at claimsdept@sg.cntaiping.com

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Irene Tay

Executive

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, June 23, 2021 9:09 AM

To: Woon Meng <woonmeng@singnet.com.sg>; Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D203510/C02/SKC1843G/TAYHP / FW: Accident Involving XD7276U & SKC1843G & UNKNOWN
On 22/06/2021 Along PIE

Without Prejudice

Dear Irene,

Please conduct PRS for **XD7276U**. **(OUR INSURED HAS YET TO FILED SAS REPORT)**

Note: officer in charge Irene Tay 63896192.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平 獅城 Taiping SG

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From: Woon Meng <woonmeng@singnet.com.sg>

Sent: Tuesday, 22 June 2021 6:30 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Accident Involving XD7276U & SKC1843G & UNKNOWN On 22/06/2021 Along PIE

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Dear Sir/Madam

We refer to the above accident.

Kindly be advised that we will be assisting our client, owner of vehicle no: XD7276U to submit a third party claim against your insured vehicle. We would like to proceed with direct settlement.

Please arrange for your surveyor to liaise with us for an inspection on our client's Vehicle at your earliest convenience.

Attached GIA report for your reference.

Location : 50, Bukit Batok St 23 # 01- 06 Midview Building (S) 659578

Thank you.

Woon Meng Motor Pte Ltd

Tel : 63161131

Fax : 63167050