

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Tuesday, 29 June 2021 10:51 am
To: 'Jaime Tay'; SUR
Subject: RE: Yref: SGW 4825G Oref: KSG/5380/2021/C/ct | EQI REF: DM21HO00913/JT

Dear Jaime,

Please be informed that we have inspected the vehicle SMD 9055H on 24/06/2021 and pending for estimate from repairer.

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Thursday, 24 June 2021 5:56 pm
To: 'Jaime Tay' <jaime.tay@eqinsurance.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: Yref: SGW 4825G Oref: KSG/5380/2021/C/ct | EQI REF: DM21HO00913/JT

Dear Jaime,

Noted with thanks.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Jaime Tay <jaime.tay@eqinsurance.com.sg>
Sent: Thursday, 24 June, 2021 5:47 PM
To: Summer (LKK Auto) <admin-d@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
Subject: RE: Yref: SGW 4825G Oref: KSG/5380/2021/C/ct | EQI REF: DM21HO00913/JT

Dear Summer,

Our insured has reported.

Please find enclosed GIA reports.

Thank you.

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

Jaime Tay
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Summer (LKK Auto) <admin-d@lkkauto.com>
Sent: Thursday, 24 June 2021 11:51 am
To: Jaime Tay <jaime.tay@eqinsurance.com.sg>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
Subject: RE: Yref: SGW 4825G Oref: KSG/5380/2021/C/ct | EQI REF: DM21HO00913/JT

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Jaime Tay <jaime.tay@eqinsurance.com.sg>
Sent: Thursday, 24 June, 2021 11:46 AM
To: cindy.tan@kannansg.com.sg; assignments <assignments@lkkauto.com>
Subject: RE: Yref: SGW 4825G Oref: KSG/5380/2021/C/ct | EQI REF: DM21HO00913/JT

WITHOUT PREJUDICE
SAVE AS TO COSTS

Dear Cindy,

Thank you for your email. Arrangement will be made accordingly.

Dear Sirs,

Please assist on PRS assignment.

Our insured has not reported the accident.

We have written to them and will revert with their GIA report once available.

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

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Regards,

Jaime Tay
Executive | Claims



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From: cindy.tan@kannansg.com.sg <cindy.tan@kannansg.com.sg>

Sent: Thursday, 24 June 2021 11:41 am

To: Jaime Tay <jaime.tay@eqinsurance.com.sg>

Subject: RE: Yref: SGW 4825G Oref: KSG/5380/2021/C/ct | EQI REF: DM21HO00913/JT

Dear Ms Jaime

WITHOUT PREJUDICE

RE: PROPERTY DAMAGE CLAIM

CLAIMANT: CHONG KAH HEAN DAVIN (NRIC NO.: SXXXX402A)

ACCIDENT INVOLVING VEHICLES NO. SMD 9055H & SGW 4825G AT STEVENS ROAD JUNCTION ON 23 JUNE 2021 AT 1230 HRS

PRE-REPAIR INSPECTION NOTICE

We refer to the above matter and to your email of even date.

We are instructed to propose using LKK Auto Consultants Pte Ltd as the single joint expert as listed in your said email.

Kindly contact Ah Xian at 9232 7457 to arrange for the pre-repair inspection soonest possible.

Regards

Cindy Tan
On behalf of Mr Kannan

M/S KANNAN SG
Advocates & solicitors
50 Chin Swee Road
#08-03 Thong Chai Building
Singapore 169874

TEL: (+65) 6429 0253
FAX: (+65) 6223 1660

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From: Jaime Tay <jaime.tay@eqinsurance.com.sg>
Sent: Thursday, 24 June 2021 11:17 am
To: cindy.tan@kannansg.com.sg
Subject: RE: Yref: SGW 4825G Oref: KSG/5380/2021/C/ct | EQI REF: DM21HO00913/JT

Without Prejudice Save As To Costs

Dear Cindy,

Our insured has not reported the accident. Please let us have a copy if your client's GIA report.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
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3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) JP Knights Pte Ltd Tel: 63450068 Fax: 63445328	8) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070
9) Infiniti Appraisal Service Tel : 96684818/90099001 Fax: 64587432	10) Formteam Adjusters Pte Ltd Tel: 65091788 Fax: 65096221

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

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Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

Jaime Tay
Executive | Claims

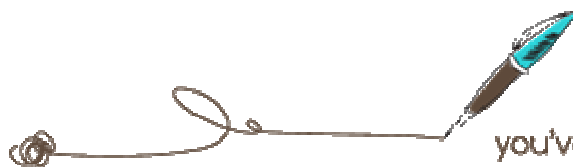


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5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190
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you've got a friend

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: cindy.tan@kannansg.com.sg <cindy.tan@kannansg.com.sg>

Sent: Thursday, 24 June 2021 8:45 am

To: EQI PRS <EQIPRS@eqinsurance.com.sg>

Subject: Yref: SGW 4825G Oref: KSG/5380/2021/C/ct

Dear Sirs / Mdm

WITHOUT PREJUDICE

RE: PROPERTY DAMAGE CLAIM

CLAIMANT: CHONG KAH HEAN DAVIN (NRIC NO.: SXXXX402A)

ACCIDENT INVOLVING VEHICLES NO. SMD 9055H & SGW 4825G AT STEVENS ROAD JUNCTION ON 23 JUNE 2021 AT 1230 HRS

PRE-REPAIR INSPECTION NOTICE

We act for Mr Chong Kah Hean Davin, the owner of motor vehicle No. SMD 9055H, which was involved in the aforesaid accident.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle at our clients' workshop. The details are as follows:-

Place: M/s JEC Auto Service Pte. Ltd.
1 Kaki Bukit Avenue 6
#02-11 Autobay@Kaki Bukit
Singapore 417883

Contact Person: Ah Xian – 9232 7457

If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Kindly revert.

Regards

Cindy Tan

On behalf of Mr Kannan

M/S KANNAN SG

Advocates & solicitors

50 Chin Swee Road

#08-03 Thong Chai Building

Singapore 169874

TEL: (+65) 6429 0253

FAX: (+65) 6223 1660

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