

## Veron Chen (LKKAuto)

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**From:** Lim, Kok-Chong <Kok-Chong.Lim@aig.com>  
**Sent:** Wednesday, 30 June 2021 8:41 AM  
**To:** Mithoosingh, Aashweenjeetkaur  
**Cc:** SUR; Veron Chen (LKKAuto); Lim, Sheng Yang  
**Subject:** RE: OD CLAIM FOR SNA 2069 T, DOA: 17/06/2021 (AIG REF: 2868452204SG)

**Importance:** High

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Hi Aashween,

Understand claim is currently pending for policy coverage, can you follow up to verify if OI's policy is in force?

Thanks

Kok Chong

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**From:** Veron Chen (LKKAuto) <veronchen@lkkauto.com>  
**Sent:** Wednesday, June 30, 2021 8:19 AM  
**To:** SUR <sur@lkkauto.com>; Mithoosingh, Aashweenjeetkaur <Aashweenjeetkaur.Mithoosingh@aig.com>; Lim, Kok-Chong <Kok-Chong.Lim@aig.com>  
**Cc:** claims@premiumauto.com.sg  
**Subject:** [EXTERNAL] OD CLAIM FOR SNA 2069 T, DOA: 17/06/2021 (AIG REF: 2868452204SG)

**This message is from an external sender; be cautious with links and attachments.**

Dear Sir,

Kindly assist for approval as repairer is chasing.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims [<mailto:claims@premiumauto.com.sg>]  
**Sent:** Wednesday, 30 June 2021 8:07 AM  
**To:** Hui Zhen (LKK Auto) <[huizhen@lkkauto.com](mailto:huizhen@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: OD CLAIM FOR SNA 2069 T, DOA: 17/06/2021

Dear all,

Any update on this case?

**Thank you**  
**Best Regards,**  
**Zoey Kum**  
**Claims**

**Premium Automobiles Pte Ltd** (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183  
e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)  
**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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**From:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Sent:** Tuesday, 29 June 2021 8:36 AM  
**To:** 'Hui Zhen (LKK Auto)' <[huizhen@lkkauto.com](mailto:huizhen@lkkauto.com)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** 'claims@premiumauto.com.sg' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Subject:** RE: OD CLAIM FOR SNA 2069 T, DOA: 17/06/2021

Dear all,

Any update on this case?

Thank you  
Best Regards  
Zoey Kum

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**From:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Sent:** Monday, 28 June 2021 12:59 PM  
**To:** 'Hui Zhen (LKK Auto)' <[huizhen@lkkauto.com](mailto:huizhen@lkkauto.com)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

Cc: 'claims@premiumauto.com.sg' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

Subject: RE: OD CLAIM FOR SNA 2069 T, DOA: 17/06/2021

Dear all,

Any update on this case?

Thank you  
Best Regards  
Zoey Kum

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**From:** Hui Zhen (LKK Auto) <[huizhen@lkkauto.com](mailto:huizhen@lkkauto.com)>

**Sent:** Friday, 25 June 2021 2:20 PM

**To:** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg); SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: OD CLAIM FOR SNA 2069 T, DOA: 17/06/2021

Dear Zoey,

We are still pending insurance approval.

Best Regards,

**Hui Zhen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [huizhen@lkkauto.com](mailto:huizhen@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims [<mailto:claims@premiumauto.com.sg>]

**Sent:** Friday, 25 June 2021 2:10 pm

**To:** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg); Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: OD CLAIM FOR SNA 2069 T, DOA: 17/06/2021

Dear all,

Any update on this case?

Thank you  
Best Regards  
Zoey Kum

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**From:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Sent:** Thursday, 24 June 2021 9:06 AM

**To:** 'Summer (LKK Auto)' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; 'CS A Team' <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)

**Subject:** RE: OD CLAIM FOR SNA 2069 T, DOA: 17/06/2021

Dear all,

Any update on this case?

Thank you  
Best Regards  
Zoey Kum

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**From:** Claims Dept <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Sent:** Wednesday, 23 June 2021 2:57 PM

**To:** 'Summer (LKK Auto)' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; 'CS A Team' <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)

**Subject:** RE: OD CLAIM FOR SNA 2069 T, DOA: 17/06/2021

Dear all,

Adrian has surveyed this vehicle this afternoon.

Kindly assist with follow-up repair approval.

Thank you.

Best Regards,  
Tony Foong  
Claims Advisor

**- PREMIUM AUTOMOBILES**

(Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689828

e.<mailto:claims@premiumauto.com.sg> w. [www.audi.com.sg](http://www.audi.com.sg)

Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



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**From:** Summer (LKK Auto) [<mailto:admin-d@lkkauto.com>]

**Sent:** Saturday, 19 June 2021 8:37 PM

**To:** 'Claims'; 'CS A Team'; 'SUR'; 'Admin A'

**Subject:** RE: OD CLAIM FOR SNA 2069 T, DOA: 17/06/2021

Dear Nadia,

Noted with thanks.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Sent:** Friday, 18 June, 2021 7:06 PM

**To:** 'CS A Team' <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'Summer (LKK Auto)' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Cc:** 'Claims' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Subject:** OD CLAIM FOR SNA 2069 T, DOA: 17/06/2021

Dear All,

Kindly register OD claim for this vehicle. Attached is the GIA report for your reference.

We will forward you the estimate once it is available.

Kindly arrange survey on 23/06/2021 @ 2:15PM. Owner waiting.

Location: 55 Ubi Road 1, Singapore 408699

Thank you.

**Best Regards,**

**Nadia Hani**

**Claims Administrator**

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

**p.** +65 6388 2323 **d.** +65 6768 9911 **m.** +65 8826 8736

**e.** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) **w.** [www.audi.com.sg](http://www.audi.com.sg)

**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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