

## Shiau Chan (LKKAUTO)

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**From:** Shiau Chan (LKKAUTO)  
**Sent:** Tuesday, 14 September 2021 10:07 am  
**To:** 'Joel Goh'; SUR  
**Subject:** RE: Urgent: PRE-REPAIR INSPECTION: Your Vehicle GBJ9567X; Our Vehicle: SGR6006S Accident involving SGR6006S & GBJ9567X On 21 June 2021 (DM21HO00910-JG)  
**Attachments:** SGR6006S IA.pdf

Dear Joel,

Enclosed herewith preliminary advice of SGR 6006S.

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Shiau Chan (LKKAUTO) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>  
**Sent:** Thursday, 1 July 2021 1:51 pm  
**To:** 'Joel Goh' <[joel.goh@eqinsurance.com.sg](mailto:joel.goh@eqinsurance.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: Urgent: PRE-REPAIR INSPECTION: Your Vehicle GBJ9567X; Our Vehicle: SGR6006S Accident involving SGR6006S & GBJ9567X On 21 June 2021 (DM21HO00910-JG)

Dear Joel,

Please be informed that we have inspected the vehicle SGR 6006S on 30/06/2021 and pending for estimate from repairer.

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAUTO) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** Thursday, 24 June 2021 9:59 am  
**To:** 'Joel Goh' <[joel.goh@eqinsurance.com.sg](mailto:joel.goh@eqinsurance.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** RE: Urgent: PRE-REPAIR INSPECTION: Your Vehicle GBJ9567X; Our Vehicle: SGR6006S Accident involving SGR6006S & GBJ9567X On 21 June 2021 (DM21HO00910-JG)

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** Joel Goh <[joel.goh@eqinsurance.com.sg](mailto:joel.goh@eqinsurance.com.sg)>

**Sent:** Thursday, 24 June, 2021 9:33 AM

**To:** 'Ryder Auto workshop' <[ryderautoworkshop@gmail.com](mailto:ryderautoworkshop@gmail.com)>

**Cc:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: Urgent: PRE-REPAIR INSPECTION: Your Vehicle GBJ9567X; Our Vehicle: SGR6006S Accident involving SGR6006S & GBJ9567X On 21 June 2021 (DM21HO00910-JG)

**Without Prejudice**

**Save As To Cost**

Dear Orson

Thank you for your confirmation.  
We will arrange accordingly.

Dear LKK

Please assist on this PRS.  
Our insured has not reported this accident.

**Announcement**

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -read

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be

Best Regards,

**Joel Goh**

Senior Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



*Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.*

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**From:** Ryder Auto workshop <[ryderautoworkshop@gmail.com](mailto:ryderautoworkshop@gmail.com)>

**Sent:** Wednesday, 23 June 2021 5:53 PM

**To:** Joel Goh <[joel.goh@eqinsurance.com.sg](mailto:joel.goh@eqinsurance.com.sg)>

**Subject:** Re: Urgent: PRE-REPAIR INSPECTION: Your Vehicle GBJ9567X; Our Vehicle: SGR6006S Accident involving SGR6006S & GBJ9567X On 21 June 2021

Dear Joel,

Kindly assign LKK.

Thank you

Best regards

Orson

On Wed, 23 Jun 2021 at 5:51 PM, Joel Goh <[joel.goh@eqinsurance.com.sg](mailto:joel.goh@eqinsurance.com.sg)> wrote:

**Without Prejudice**

**Save As To Cost**

Dear Orson

Appreciate if you could provide the following information in order for us to create the claim in our records.

1. Date of accident (21/06/2021)
2. Time of accident
3. Location of accident (Four Star Building Carpark)

Meanwhile, we shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

<b>1) AJAX Inspection Services Pte Ltd</b>  Tel: 6255 0808  Fax: 6849 9155	<b>2) Automobile Inspection Services Pte Ltd</b>  Tel: 6286 0155  Fax: 6284 1539  Contact Person: Sophia
<b>3) LBS Automotive Appraisal Pte Ltd</b>  Tel: 6281 6690 / 62832866  Fax: 6281 8748  Contact Person: Amy/ Grace	<b>4) Priority Services</b>  Tel: 6293 4822  Fax: 6296 3283  Contact Person: Sharon
<b>5) RT Appraisal Pte Ltd</b>  Tel: 6748 6076  Fax: 6748 0361  Contact Person: Elson/Elgene	<b>6) LKK Auto Consultants Pte Ltd</b>  Tel: 6256 3561  Fax: 6741 4108
<b>7) JP Knights Pte Ltd</b>  Tel: 6345 0068  Fax: 6344 5328	<b>8) Appraisals Associates Pte Ltd</b>  Tel : 6747 2822  Fax: 6747 0070
<b>9) Infiniti Appraisal Service</b>  Tel : 9668 4818/9009 9001  Fax: 6458 7432	<b>10) Formteam Adjusters Pte Ltd</b>  Tel: 6509 1788  Fax: 6509 6221

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

#### **Announcement**

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -rea

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be

Best Regards,  
Joel Goh

Senior Executive | Claims



**EQ Insurance Company Limited**

[5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110](#)

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



A handwritten signature in black ink, appearing to be "Joel Goh", with a long horizontal line extending to the right.

*Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the*

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**From:** Ryder Auto workshop <[ryderautoworkshop@gmail.com](mailto:ryderautoworkshop@gmail.com)>

**Sent:** Wednesday, 23 June 2021 5:28 PM

**To:** Joel Goh <[joel.goh@eqinsurance.com.sg](mailto:joel.goh@eqinsurance.com.sg)>

**Subject:** Re: Urgent: PRE-REPAIR INSPECTION: Your Vehicle GBJ9567X; Our Vehicle: SGR6006S Accident involving SGR6006S & GBJ9567X On 21 June 2021

Dear Joel,

Will forward you the GIA report shortly. Meanwhile kindly provide us the list of surveyor.

Thank you

Best regards

Orson

On Wed, 23 Jun 2021 at 5:19 PM, Joel Goh <[joel.goh@eqinsurance.com.sg](mailto:joel.goh@eqinsurance.com.sg)> wrote:

**Without Prejudice**

**Save As To Cost**

Dear Zeph

Please assist to forward a copy of your client's accident report in order for us to register the claim and arrange for PRS soonest.

**Announcement**

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -re

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be

Best Regards,  
**Joel Goh**

Senior Executive | Claims



**EQ Insurance Company Limited**

[5 Maxwell Road](#) [#17-00](#) [Tower](#) Block MND Complex Singapore 069110

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A Member of Citystate

*Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the*

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**From:** Ryder Auto workshop <[ryderautoworkshop@gmail.com](mailto:ryderautoworkshop@gmail.com)>

**Sent:** Wednesday, 23 June 2021 2:04 PM

**To:** EQI PRS <[EQIPRS@eqinsurance.com.sg](mailto:EQIPRS@eqinsurance.com.sg)>

**Subject:** Urgent: PRE-REPAIR INSPECTION: Your Vehicle GBJ9567X; Our Vehicle: SGR6006S Accident involving SGR6006S & GBJ9567X On 21 June 2021

Dear Sir/Mdm,

We refer to the above matter.

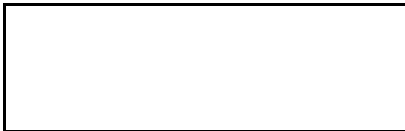
Kindly find attached PRS for your necessary action.

For Direct Settlement cases, we only use your in-house surveyor. Kindly arrange your in-house surveyor.

Thank you.

Best regards

Zeph



[2 Kaki Bukit Ave 2, #02-19 / 22](#) AutoHub @ Kaki Bukit, Singapore 417921

Tel : 67418277 Fax: 67468277



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2 Kaki Bukit Ave 2, #02-19 / 22 AutoHub @ Kaki Bukit, Singapore 417921

Tel : 67418277 Fax: 67468277

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Tel : 67418277 Fax: 67468277