

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Thursday, 1 July 2021 1:50 pm
To: 'Joel Goh'; SUR
Subject: RE: Urgent: PRE-REPAIR INSPECTION: Your Vehicle GBJ9567X; Our Vehicle: SGR6006S Accident involving SGR6006S & GBJ9567X On 21 June 2021 (DM21HO00910-JG)

Dear Joel,

Please be informed that we have inspected the vehicle SGR 6006S on 30/06/2021 and pending for estimate from repairer.

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Thursday, 24 June 2021 9:59 am
To: 'Joel Goh' <joel.goh@eqinsurance.com.sg>; SUR <sur@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>
Subject: RE: Urgent: PRE-REPAIR INSPECTION: Your Vehicle GBJ9567X; Our Vehicle: SGR6006S Accident involving SGR6006S & GBJ9567X On 21 June 2021 (DM21HO00910-JG)

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Thursday, 24 June, 2021 9:33 AM
To: 'Ryder Auto workshop' <ryderautoworkshop@gmail.com>
Cc: assignments <assignments@lkkauto.com>

Subject: RE: Urgent: PRE-REPAIR INSPECTION: Your Vehicle GBJ9567X; Our Vehicle: SGR6006S Accident involving SGR6006S & GBJ9567X On 21 June 2021 (DM21HO00910-JG)

**Without Prejudice
Save As To Cost**

Dear Orson

Thank you for your confirmation.
We will arrange accordingly.

Dear LKK

Please assist on this PRS.
Our insured has not reported this accident.

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -ready.
Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be

Best Regards,
Joel Goh

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Ryder Auto workshop <ryderautoworkshop@gmail.com>

Sent: Wednesday, 23 June 2021 5:53 PM

To: Joel Goh <joel.goh@eqinsurance.com.sg>

Subject: Re: Urgent: PRE-REPAIR INSPECTION: Your Vehicle GBJ9567X; Our Vehicle: SGR6006S Accident involving SGR6006S & GBJ9567X On 21 June 2021

Dear Joel,

Kindly assign LKK.

Thank you

Best regards

Orson

On Wed, 23 Jun 2021 at 5:51 PM, Joel Goh <joel.goh@eqinsurance.com.sg> wrote:

Without Prejudice

Save As To Cost

Dear Orson

Appreciate if you could provide the following information in order for us to create the claim in our records.

1. Date of accident (21/06/2021)
2. Time of accident
3. Location of accident (Four Star Building Carpark)

Meanwhile, we shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 6293 4822 Fax: 6296 3283 Contact Person: Sharon
5) RT Appraisal Pte Ltd Tel: 6748 6076	6) LKK Auto Consultants Pte Ltd Tel: 6256 3561

Fax: 6748 0361 Contact Person: Elson/Elgene	Fax: 6741 4108
7) JP Knights Pte Ltd Tel: 6345 0068 Fax: 6344 5328	8) Appraisals Associates Pte Ltd Tel : 6747 2822 Fax: 6747 0070
9) Infiniti Appraisal Service Tel : 9668 4818/9009 9001 Fax: 6458 7432	10) Formteam Adjusters Pte Ltd Tel: 6509 1788 Fax: 6509 6221

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -re-

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be

Best Regards,
Joel Goh

Senior Executive | Claims



EQ Insurance Company Limited

[5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110](#)

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg

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From: Ryder Auto workshop <ryderautoworkshop@gmail.com>

Sent: Wednesday, 23 June 2021 5:28 PM

To: Joel Goh <joel.goh@eqinsurance.com.sg>

Subject: Re: Urgent: PRE-REPAIR INSPECTION: Your Vehicle GBJ9567X; Our Vehicle: SGR6006S Accident involving SGR6006S & GBJ9567X On 21 June 2021

Dear Joel,

Will forward you the GIA report shortly. Meanwhile kindly provide us the list of surveyor.

Thank you

Best regards

Orson

On Wed, 23 Jun 2021 at 5:19 PM, Joel Goh <joel.goh@eqinsurance.com.sg> wrote:

Without Prejudice

Save As To Cost

Dear Zeph

Please assist to forward a copy of your client's accident report in order for us to register the claim and arrange for PRS soonest.

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -re

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be

Best Regards,
Joel Goh

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A Member of Citystate

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Ryder Auto workshop <ryderautoworkshop@gmail.com>

Sent: Wednesday, 23 June 2021 2:04 PM

To: EQI PRS <EQIPRS@eqinsurance.com.sg>

Subject: Urgent: PRE-REPAIR INSPECTION: Your Vehicle GBJ9567X; Our Vehicle: SGR6006S Accident involving SGR6006S & GBJ9567X On 21 June 2021

Dear Sir/Mdm,

We refer to the above matter.

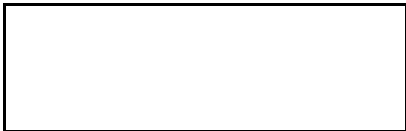
Kindly find attached PRS for your necessary action.

For Direct Settlement cases, we only use your in-house surveyor. Kindly arrange your in-house surveyor.

Thank you.

Best regards

Zeph



[2 Kaki Bukit Ave 2, #02-19 / 22](#) AutoHub @ Kaki Bukit, Singapore 417921

Tel : 67418277 Fax: 67468277



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2 Kaki Bukit Ave 2, #02-19 / 22 AutoHub @ Kaki Bukit, Singapore 417921

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