Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)

Sent: Monday, 19 July 2021 9:35 AM

To: Admin-D (LKKAuto); 'Jaime Tay'; SUR; assignments

Subject: RE: Request pre-repair inspection for accident involving SJL4091D and FBD1088X

on 21 June 2021 | EQI REF: DM21HO00903/JT

Attachments: PRELI ADVISED.pdf

Dear Jaime,

Enclosed preliminary revised of vehicle FBD 1088X

Date of survey: 24/6/2021

Number of days (estimated): 3 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Thursday, 24 June 2021 10:18 AM

To: 'Jaime Tay' <jaime.tay@eqinsurance.com.sg>; SUR <sur@lkkauto.com>; assignments

<assignments@lkkauto.com>

Subject: RE: Request pre-repair inspection for accident involving SJL4091D and FBD1088X on 21 June 2021 | EQI

REF: DM21HO00903/JT

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue

1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Jaime Tay < jaime.tay@eqinsurance.com.sg>

Sent: Wednesday, 23 June, 2021 6:10 PM

To: erofia@singnet.com.sg; assignments assignments@lkkauto.com

Subject: RE: Request pre-repair inspection for accident involving SJL4091D and FBD1088X on 21 June 2021 | EQI

REF: DM21HO00903/JT

WITHOUT PREJUDICE SAVE AS TO COSTS

Dear Lee Lee,

Thank you for your email. Arrangement will be made accordingly.

Dear Sirs,

Please assist on PRS assignment.

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

Jaime Tay

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190 www.eqinsurance.com.sg



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From: Erofia Motor - LeeLee Tan <erofia@singnet.com.sg>

Sent: Wednesday, 23 June 2021 5:56 pm

To: Jaime Tay < jaime.tay@eqinsurance.com.sg>

Subject: RE: Request pre-repair inspection for accident involving SJL4091D and FBD1088X on 21 June 2021 | EQI

REF: DM21HO00903/JT

Without Prejudice

Dear Jaime

Kindly arrange LKK Auto Consultants Pte Ltd

Thank you

Regards LeeLee Tan **Erofia Motor Trading Pte Ltd**

Tel: 67527740 Fax: 67528669

From: Jaime Tay [mailto:jaime.tay@eqinsurance.com.sg]

Sent: 23 June, 2021 5:28 PM **To:** erofia@singnet.com.sg

Subject: RE: Request pre-repair inspection for accident involving SJL4091D and FBD1088X on 21 June 2021 | EQI

REF: DM21HO00903/JT

Without Prejudice Save As To Costs

Dear Sir,

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please <u>revert within 2 working days</u> if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd	2) Automobile Inspection Services Pte Ltd
Tel: 6255 0808	Tel: 6286 0155
Fax: 6849 9155	Fax: 6284 1539
	Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd	4) Priority Services
L.B.S. Auto Consultants Pte Ltd	Tel: 62934822
Tel: 6281 6690 / 62832866	
Fax: 6281 8748	Fax: 62963283
Contact Person: Amy/ Grace	Contact Person: Sharon
5) RT Appraisal Pte Ltd	6) LKK Auto Consultants Pte Ltd
Tel: 67486076	Tel: 6256-3561
Fax: 67480361	Face 6744 4400
Contact Person: Elson/Elgene	Fax: 6741-4108

7) JP Knights Pte Ltd	8) Appraisals Associates Pte Ltd
Tel: 63450068	Tel : 67472822
Fax: 63445328	Fax: 67470070
9) Infiniti Appraisal Service	10) Formteam Adjusters Pte Ltd
9) Infiniti Appraisal Service Tel : 96684818/90099001	10) Formteam Adjusters Pte Ltd Tel: 65091788

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Announcement

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Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

Jaime Tay

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190 www.eginsurance.com.sg





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From: Erofia Motor - LeeLee Tan < erofia@singnet.com.sg>

Sent: Wednesday, 23 June 2021 2:25 pm **To:** EQI PRS < <u>EQIPRS@eqinsurance.com.sg</u>>

Subject: Request pre-repair inspection for accident involving SJL4091D and FBD1088X on 21 June 2021

Dear Sir/Mdm

With reference to the above mentioned, attached necessary documents for your arrangement of pre-repair inspection for our client's

Motorcycle No: FBD1088X

Workshop:

Erofia Motor Trading Pte Ltd 1 Kaki Bukit Avenue 6 #02-62 AutoBay @ Kaki Bukit Singapore 417883

Tel: 67527740

Thank you

Regards LeeLee Tan Erofia Motor Trading Pte Ltd

Tel: 67527740 Fax: 67528669