PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02 SINGAPORE 486443 TEL:65446671 FAX:62141511 CO. REG:200707743D GST REG:200707743D

Our Ref: SHC6951E/SR

WITHOUT PREJUDICE

13 July 2021

(By Email)

Attn: The Motor Claims Department
AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#08-16
Singapore 079120

Dear Sir/Madam

ACCIDENT INVOLVING SHC6951E AND SMZ5354E ALONG SLIP ROAD OF PUNGGOL CENTRAL INTO PUNGGOL WAY ON 22/06/2021

We have been authorized by Premier Taxis Pte Ltd, the owner of Taxi vehicle number: **SHC6951E**, to claim against the party/parties responsible for the damages arising from the above-mentioned accident.

Our records show that you are the insurers of vehicle number: SMZ5354E at the material time of the accident with the driver of our client's vehicle, Mr. Lim Lai Seng

As a result of the accident caused by your Insured Driver's negligent driving and/or management of your insured's Vehicle Number: **SMZ5354E**, our client's vehicle was damaged and we have been put to loss and damage as follows:

(1) Cost of Repairs (Incl. GST)	\$ 1,070.00
(2) Loss of Rental – 8 Days @\$42.76 per day	\$ 342.08
(4) GIA Search	\$ 2.00
	<u>\$1,414.08</u>

A copy of each of the following supporting documents is enclosed:

- (1) GIA report & sketch plan of SHC6951E
- (2) Final repair bill
- (3) Vehicle Registration card, Certificate of Insurance, Certificate Letter
- (4) Check In/Out Voucher
- (5) GIA search

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02 SINGAPORE 486443 TEL:65446671 FAX:62141511 CO. REG:200707743D GST REG:200707743D

Our Ref: SHC6951E/SR

We would appreciate if you could look into the subject matter and let us have your favorable offer within 14 days. If you are agreeable to the settlement of the above said claims, please forward us your discharge voucher as for our client's signature and payment made to "Premier Automotive Services Pte Ltd".

Please note that if we do not hear from you within the stipulated 14 days, we will have no alternative but to appoint our solicitor to act on our behalf to commence proceedings against you without further notice to you.

Yours faithfully,

Claims Department - Shafawati Md Rabu

Email: shafawati.rabu@premierauto.com.sg

DID: 64100946

NB: We encourage all parties to liaise with us via email to expedite all matters

PS: Please quote our reference no when replying

c.c. Client - Premier Taxis Pte Ltd

This is a computer-generated letter. No signature is required.

WITHOUT PREJUDICE

AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #08-16 Singapore 079120

Attn: The Motor Claims Department

Dear Sir/Madam,

ACCIDENT INVOLVING SHC6951E AND SMZ5354E ALONG SLIP ROAD OF PUNGGOL CENTRAL INTO PUNGGOL WAY ON 22/06/2021

We, Premier Taxis Pte Ltd, the registered owner of vehicle No: SHC6951E. We, hereby authorize the said workshop, M/s Premier Automotive Services Pte Ltd to execute sign discharge voucher/Indemnity forms and all necessary documents in connection with and arising out of the above claim, and collect all compensation monies due to us from you or any other party, regarding the said accident.

Date $\mathfrak{P}(\mathbb{Q}[2])$

Thank You.

Premier Taxis Pte Ltd

Authorized Signatory

This Settlement excludes any bodily injuries arising out of the above said accident and pertains to property damage only

RELEASE VOUCHER (AIG Asia Pacific - Express Third Party Claim)

"We/I, <u>PREMIER AUTOMOTIVE SERVICES PTE LTD</u> ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd <u>LKK AUTO CONSULTANTS PTE LTD</u> (name of surveyor) with respect to the amount claimed for <u>S\$1,070.00</u> (Repair Cost), <u>S\$171.04</u> (Loss of <u>Use/Rental</u>), <u>S\$ 2.00</u> (Disbursement) for vehicle no. <u>SHC 6951E</u> that was damaged pursuant to the accident which occurred on <u>22/06/2021</u> (date) along <u>SLIP ROAD OF PUNGGOL CENTRAL INTO PUNGGOL WAY</u> (location) involving vehicle no/s <u>SMZ 5354E</u>. This is pursuant to the inspection conducted on <u>24/06/2021</u> (date) at "the workshop"

We/I confirm that we/I are/am authorized by the owner **PREMIER TAXIS PTE LTD** ("the third party claimant") of vehicle no. **SHC 6951E** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHC 6951E (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this O2 (day) of SEPT	(month) 20 21 (year)
LKK	ARC PR
Signed by appointed surveyor	Signed by "the workshop" (with chop)



PREMIER AUTOMOTIVE SERVICES PTE LTD

OFFICE: 23 Changi South Avenue 2 #01-02 S(486443) TEL: 65436676 / 65436689 FAX: 62141511 CO. REG NO.: 200707743D GST. REG. NO.: 200707743D

TAX INVOICE

DATE

10-Jul-2021

PAGE

1 OF 1

AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #08-16 Singapore 079120

ITEM	Description	QTY	U.PRICE	AMOUNT		
	FINAL REPAIR BILL FOR KIA OPTIMA			\$	1,000.00	
	REGN NO: SHC6951E					
, a	-					
		*				
	TOTAL LUMPSUM REPAIR COSTS AS RECOM	MENDED	BY SURVEYOR	\$	1,000.00	
			GST @ 7%		70.00	
			GRAND TOTAL	\$	1,070.00	

for Premier Automotive Services Pte Ltd

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)



12 July 2021

To Whom It May Concern

Dear Sir/Madam

CERTIFICATION LETTER

This letter serves to inform that Lim Lai Seng of NRIC Number S0091087B is a registered driver of SHC6951E. Lim Lai Seng is paying a discounted daily rental rate of \$42.76 (Inclusive of GST) on 22 Jun 2021.

Should you require further information, please contact us at 6214 8880.

Thank you.

Yours sincerely

Chin Bee Lian (Ms)

Assistant Vice President

Taxis Administration

Prepared by: Hasnah

PREMIER TAXIS PTE LTD
23 Changi South Avenue 2
#03-02
Singapore 486443
Telephone: +65 6214 8880 Fax: +65 6214 0330
www.premiertaxi.com.sg
Co. Reg. No. 200304975H

PREMIER
AUTOMOTIVE SERVICES VEH NO. _ JOB NO. CHECK IN / OUT VOUCHER DRIVER'S NAME INDICATE AREA OF DAMAGE HERE: HANDPHONE NRIC REAR VEH. REGN NO MAKE / MODEL DATE IN TIME IN DATE OUT TIME OUT 0900 2206 290621 FUEL IN FUEL OUT KILOMETRES IN KILOMETRES OUT 1/4 1/2 3/4 1/4 1/2 3/4 F **CURRENT LOCATION** DATE / TIME TOWED IN TO WORKSHOP 电 医板压器 DATE / TIME CALL TO DRIVER FOR VEHICLE COLLECTION I ACKNOWELDGE AND CONFIRM THAT I HAVE EXAMINED THE ABOVE SAID VEHICLE AND THAT THE SAME IS IN GOOD CONDITION AND TO MY SATISFACTION IN EVERY RESPECT TOGETHER WITH THE ACCESSORIES / ITEMS LIST ABOVE. THIS VOUCHER IS USED IN CONJUNCTION WITH THE TERM RENTAL AGREEMENT. **CHECK IN** CHECK OUT DRIVER'S NAME DRIVER'S NAME DRIVER'S SIGNATURE / DATE / TIME DRIVER'S SIGNATURÉ / DATE / TIME FRONT **BODY MARKINGS** 1 - Light Dent 5 - Damaged 2 - Serious Dent 6 - Chip CHECKED IN BY CHECKED OUT BY 3 - Light Scratch 7 - Crack (PREMIER'S AUTH OBISED-WORKSHOP) (PREMIER'S AUTHORISED WORKSHOP) 4 - Serious Scratch 8 - Peeling SERVICE / REPAIRS DONE DRIVER'S REMARKS

☐ SERVICING

☐ AIRCON SYSTEM

UNDER CARRIAGE

□ T/BELT

☐ TURBO ☐ BRAKE SYSTEM CLUTCH SYSTEM

G BULB

C CPF □ BATTERY O OTHERS:

ACCIDENT: DATE / TIME of ACCIDENT:

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SMZ5354E

Date of Accident

22/06/2021 🛗

Reset

% RESULT & RECEIPT

TP Insurer Enquiry	
Insurance	AIG Asia Pacific Insurance Pte
Period of Insurance	
Requested By	GOH WEE DEK (PREMIER AUTO
Requested Date	23/06/2021 10:35

Payment details

Request Amount: **\$\$1.87** GST Amount: **\$\$0.13**

Total Amount Due (GST Inclusive): \$\$2

General Insurance Association

Records Management Centre GST Registration No: **M400017735**

ACCIDENT INVOLVING SMZ 5354E & SHC 6951E ALONG/AT PUNGGOL CENTRAL MERGING INTO PUNGGOL WAY ON 22/06/2021

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Thu 7/8/2021 4:31 PM

To: ZHANGXIAO82909478@GMAIL.COM <ZHANGXIAO82909478@GMAIL.COM>

Cc: Admin A <admin-a@lkkauto.com>
Our Ref: CC4/AIG21006971/Nra3

ZHANG XIAO - BY EMAIL ONLY

[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SMZ 5354E & SHC 6951E ALONG/AT PUNGGOL CENTRAL MERGING INTO PUNGGOL WAY ON 22/06/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from SHC 6951E against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favor as it is head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd (Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: <u>JaslinKok@lkkauto.com</u> | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

_		TRAIL	Para la	
lo.		Audit	Remarks	Ву
1	23 Jun 2021 21:59	Clm Dtl Modified	Claimant's Name: -> PREMIER TAXIS PTE LTD. Claimant's ID: -> 200304975H.	[A] HOW ME KWAN
2	2021	Clm Veh Model Changed	(204023) KIA OPTIMA 1.7 D (A).	[A] HOW ME KWAN
3	23 Jun 2021 21:59	Clm Created	Reg No: SHC6951E. Acct Date: 2021/06/22. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). Workshop: Premier Automotive Services Pte Ltd (HQ)	[A] HOW ME KWAN
4	23 Jun 2021 21:59	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW ME KWAN
	2021	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/07/02	[A] HOW ME KWAN
5	23 Jun 2021 21:59	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW ME KWAN
7	23 Jun 2021 21:59	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Ex press)	[A] Merimer Administrato
8	23 Jun 2021 21:59	Label Added	(20224):Field Survey.	[A] Merimer Administrato
9	21:59	Label Added	(23):Express.	[A] HOW ME KWAN
		Adjuster Assigned	[None] -> Muhammad Nazril Bin Abdullah	[A] HOW ME KWAN
. 1	20:12	Downloaded	Downloaded Video - Accident	[I] Tan, Bennie-WZ
.2	24 Jun 2021 20:12	Video Downloaded	Downloaded Video - Accident	[I] Tan, Bennie-WZ
.3	25 Jun 2021 09:04	Video Downloaded	Downloaded Video - Accident	[A] Jaslin Kok Chin Y
4	27 Jul 2021 23:45	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
15	27 Jul 2021 23:45	Clm Dtl Modified	Insured ID: -> Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
	27 Jul 2021 23:45	Clm Dtl Modified	JPJ Reg. Date: -> 2015/10/30.	[A] JOANNE LEE KHANG MIN
17	27 Jul 2021 23:45	Clm Details Notified		[A] JOANNE LEE KHANG MIN
18	30 Jul 2021 19:39	Video Downloaded	Downloaded Video - Accident	[A] Jaslin Kok Chin Y
		Mandate Request	Cur.Req:1285.80:Lia:100%(OI REAR-ENDED TP)*Quantum:(a)CORw/GST: $$1,070+(b)LOR(5days x $4 2.76):$213.80+(c)GIA search fee:$2=Total:$1,285.80*Vehicle Model:KIA OPTIMA*Recommend 2 repair days +1 DOA + 2 PRS = 5 Days$	[A] Jaslin Kok Chin Yi
20	22:27	Video Downloaded	Downloaded OI FRONT VIDEO	[I] Tan, Bennie-WZ
21	2021		Downloaded TP VIDEO	[I] Tan, Bennie-WZ
	05 Aug 2021 22:27	Downloaded	Downloaded OI REAR VIDEO (1)	[I] Tan, Bennie-WZ
	22.20	Downloaded	Downloaded OI FRONT VIDEO	[I] Tan, Bennie-WZ
.4	05 Aug 2021 22:29	Downloaded	Downloaded OI REAR VIDEO (1)	[I] Tan, Bennie-WZ
5	05 Aug	Video Downloaded	Downloaded OI REAR VIDEO	[I] Tan, Bennie-WZ
6	05 Aug	Video Downloaded	Downloaded OI FRONT VIDEO (1)	[I] Tan, Bennie-WZ

	AUDIT	TRAIL		
	On		Remarks	Ву
27		Video Downloaded	Downloaded TP VIDEO	[I] Tan, Bennie-WZ
	2021 23:23	Kpt Changed	Next Rpt:Final Rpt.Due Date:2021/07/02. Mandate Remarks: Subj to all docs/billings in order, SAB fro m: \$1157.52-1200.28 (All-in). LOR days capped: 2-3Days.	[I] Tan, Bennie-WZ
29	05 Aug 2021 23:23		Approved:1200.28:Subj to all docs/billings in order, SAB from: \$1157.52-1200.28 (All-in). LOR days capped: 2-3Days.	[I] Tan, Bennie-WZ
30	27 Aug 2021 13:35	Mandate	Cur.Req:1285.80:Lia:100%*Quantum:(a)CORw/GST: $$1,070+(b)$ LOR(5days x \$42.76): $$213.80+(c)$ GIA search fee: $$2=$ Total : $$1,285.80*$ Vehicle Model:KIA OPTIMA*Vehicle was grounded on 22/06/21 and was survey on 24/06/21 @ 1700hrs.	[A] Jaslin Kok Chin Yi
	2021 23:27	Rpt Changed	Cur Rpt: Final Rpt. Cur Due Date: 2021/07/02. Mandate Remarks: Subj to all docs/billings in order, PRS notice only received on 23/06/21 and survey conducted on 24/06/21. LOR days capped: 4Days (max). Based TP vehicle damages, why dont mitigate the losses in	[I] Tan, Bennie-WZ
32	30 Aug 2021 23:27	Mandate Set	Approved:1243.04:Subj to all docs/billings in order, PRS notice only received on 23/06/21 and survey c onducted on 24/06/21. LOR days capped: 4Days (max). Based TP vehicle damages, why dont mitigate t he losses instead of grounding on 22/06/21.	[I] Tan, Bennie-WZ

■ Date To Audit Type None **∨** Go **Date From**

ACTIVITY

No record

lerimen Bill	ing for this cas	se - Transactio	n History					
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2703917	24 Jun 2021 10:39:38	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SHC6951E	Teo, Ericweihong	xx.xx
2703925	24 Jun 2021 10:48:48	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHC6951E	SMZ5354E	11.00
2712240	27 Jul 2021 23:45:35	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHC6951E	SMZ5354E	11.00
2713144	30 Jul 2021 19:46:46	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SHC6951E	Jaslin Kok Chin Yi	xx.xx
2713145	30 Jul 2021 19:46:48	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SHC6951E	Jaslin Kok Chin Yi	xx.xx
2713146	30 Jul 2021 19:46:56	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SHC6951E	Jaslin Kok Chin Yi	xx.xx
2713147	30 Jul 2021 19:46:59	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SHC6951E	Jaslin Kok Chin Yi	xx.xx
2714790	05 Aug 2021 19:51:19	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SHC6951E	Jaslin Kok Chin Yi	xx.xx