## Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)

**Sent:** Monday, 26 July 2021 5:14 PM

To: RACHELWU@MSFIRSTCAPITAL.COM.SG

Cc: Jaslin Kok (LKK Auto); Admin A

**Subject:** RE: SURVEY ASSESSMENT - D21001870MVPC/2 \*\*\* LKK REF: CC4/FCI21006969/R1ra3 //

ACC INV SDP2352P AND SDF7171P ON 21.06.2021

Attachments: LKK SURVEY PHOTO.PDF; TP ESTIMATE - MARKED.PDF; Preliminary Advice.pdf

Dear Rachel.

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

## LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Admin-D (LKKAuto)

Sent: Wednesday, 23 June 2021 4:35 PM

To: 'Claim Workflow System' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>; Admin A

<admin-a@lkkauto.com>

Cc: RACHELWU@MSFIRSTCAPITAL.COM.SG

Subject: RE: SURVEY ASSESSMENT - D21001870MVPC/2

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,
Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claim Workflow System < cwsmotorclaims@msfirstcapital.com.sg>

**Sent:** Wednesday, 23 June, 2021 4:30 PM **To:** <u>ASSIGNMENTS@LKKAUTO.COM</u>

Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG; RACHELWU@MSFIRSTCAPITAL.COM.SG

Subject: PRI: SURVEY ASSESSMENT - D21001870MVPC/2

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited

Tel: 6507 3848 Fax: 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.