

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Hsiao Tong / Motor Claims**  
**Yr Ref: SMQ 1942 G**

Norah Khai From  
6768 9911 Telephone +65 -  
6841 1183 Telefax +65 -  
Nora.khai@premiumauto.com.sg Email  
Body & Paint Dept Our Dept  
PA/TP/0511/2021/JT Our Ref

22-SEP-2021 Date  
1 Total Pages

Dear Sir,

**RE: INSURANCE CLAIM FOR SKS 209 K - Audi Q3 1.4 SB TFSI S**

With reference to the above-mentioned vehicle, no. **SKS 209 K**, claimant, **Mr Seow Chui Hoon Alice**, please find the related document per attached.

1. A copy of the Original Invoice no. 85016712 – S\$ 3,452.68
2. A copy of Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. A copy of Rental invoice – S\$ 300.00 (S\$ 100.00 x 3 working days)

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encl  
AIG Insurance – SKS 209 K

Premium Automobiles Pte Ltd,  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183

# Premium Automobiles Pte Ltd



**Audi Centre Singapore**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6836 2223  
Main Telefax 6471 3733  
Co. & GST Reg. No.: 199902271W

**Alexandra Service Centre**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6388 2223  
Main Telefax 6475 1023

**Ubi Service Centre**  
55 Ubi Road 1  
Singapore 408699  
Main Telephone 6388 2323  
Main Telefax 6841 1183

**Customer Service**  
Service Appointment 6366 2323  
24-hour Breakdown Service 9828 1233  
Email customer.care@premiumauto.com.sg

## INS TAX INVOICE

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AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85016712 Date : 17/09/2021 Order : SKS209K Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
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Regn No: SKS209K (V 47905) Regn Date: 30/12/2020 Mileage: 11142 WIP No.: 32219  
Model: Q3 SPORTBACK 1.4 TFSI S tronic Chassis: WAUZZZF38M1041380 Engine: CZD C15328 Dept: U  
You have been assisted by :- Service Advisor ( 50 )

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND REINSTALL REAR PARKING AID REAR LID KICK SENSOR.	360.00	1.00	360.00
S	BODYWORK	M: TO DISMANTLE AND REPAIR REAR BUMPER. RE-ORGANIZE CRASH MANAGEMENT COMPONENTS.	500.00	1.00	500.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER AND BOTH REAR WHEEL ARCH TRIMS.	950.00	1.00	950.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK.	192.00	1.00	192.00
X	A83F807434 X7L	(SK) SPOILER	Less 020%	1.00	459.00
X	A83A853817A GRU	009297/(V) (GER) COVER	Less 020%	1.00	536.00
X	A83A853818A GRU	COVER (LAST)	Less 020%	1.00	536.00

Parts 1,224.80  
Labour 0.00  
Sublet 2,002.00  
Menus 0.00  
Lubricant 0.00



Sub-Total 3,226.80  
7% GST 225.88  
Grand Total 3,452.68

Received by

For & on behalf of  
Premium Automobiles Pte Ltd



**AUTHORISATION TO ACT**  
**(AIG Express Third Party Claim)**

I, SEOW CHUI HOON ALICE (the third party claimant) of 407 BEDOK NORTH AVE 3  
#16-179, S460407 (address), owner of SKS209K (vehicle no.)  
hereby authorize PREMIUM AUTOMOBILES PTE LTD ("the workshop") to act for me  
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle  
no. SKS209K that was damaged pursuant to the accident which occurred on 18/6/2021  
(date) along SENG KEE BLACK CHICKEN HERBAL SOUP PTE LTD (location) involving vehicle no/s  
SMQ1942G ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit  
and the workshop is further authorized to receive payment further to settlement of my claim with  
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without  
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other  
vehicle/s is concerned.

Dated this 25 (day) of 9 (month) 2021 (year)



Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)

**RELEASE VOUCHER**  
**(AIG Express Third Party Claim)**

"We/I, PREMIUM AUTOMOBILES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$3452.68 (Repair Cost), S\$300 (Loss of rental/use), S\$ - (Disbursement), for vehicle no. SKS209K that was damaged pursuant to the accident which occurred on 18/6/2021 (date) along SENG KEE BLACK CHICKEN HERBAL SOUP PTE LTD (location) involving vehicle no/s SMQ1942G. This is pursuant to the inspection conducted on 23/6/2021 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SEOW CHUI HOON ALICE ("the third party claimant") of vehicle no. SKS209K make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

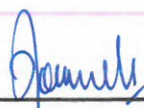
We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SMQ1942G (vehicle no.) as a result of the accident.


We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 25 (day) of 9 (month) 2021 (year)

\_\_\_\_\_  
Signed by appointed surveyor

  
\_\_\_\_\_  
Signed by "the workshop" (with chop)



### BREAKDOWN OF PAYMENT

Vehicle No: SKS209K

Accident on 18/6/2021 at SENG KEE BLACK CHICKEN HERBAL SOUP PTE LTD

Involving vehicle/s SMQ1942G

1) Repair cost \$ 3452.68 Payable to: Premium Automobiles Pte Ltd

2) GIA/LTA search fee \$ - Payable to: Premium Automobiles Pte Ltd

3) Loss of Use or Rental Car \$ 300 Payable to: SEOW CHUI HOON ALICE

4) Medical fees \$ \_\_\_\_\_ Payable to: \_\_\_\_\_

5) Others \$ \_\_\_\_\_ Payable to: \_\_\_\_\_



## CERTIFICATE OF INSURANCE

**Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) (Singapore) (the "Act")**  
**Motor Vehicles (Third-Party Risks and Compensation) Rules, 1960 (Singapore)**  
**Road Transport Act, 1987 (Malaysia)**  
**Motor Vehicles (Third-Party Risks) Rules, 1959 (Malaysia)**

This document forms part of your contract with us and should be read together with your Policy Schedule and your Policy Details. Do let us know if any of the details shown here need to be amended or updated.

<b>Certificate No.</b>	: MT/00886259
<b>Type of Coverage / Driver Plan</b>	: Car Comprehensive (Value Plus Plan)
<b>1) Vehicle Registration No.</b>	: SKS209K
<b>Chassis No.</b>	: WAUZZZF38M1041380
<b>2) Name of Policy Holder</b>	: Seow Chui Hoon Alice
<b>3) Effective Date / Time of Commencement of Insurance for the Purpose of the Act</b>	: 29/12/2020 15:17
<b>4) Date/Time of Expiry of Insurance</b>	: 28/12/2021 23:59
<b>5) Persons or Classes of Persons Entitled to Drive</b>	
(a) Any named person under the policy who is driving on the Policyholder's permission.	
(b) Any authorised person, provided such person is aged 30 and above and holds a valid driving licence of 2 years or more, who is driving on the Policyholder's permission	
The person driving must have a valid driving licence to drive in Singapore and must not be under suspension or disqualification from driving.	
<b>6) Limitations as to use*</b>	
Use only for private purposes, in accordance with the declared car usage stated on your Policy Schedule. The policy does not cover use for hire or reward, tuition, driving test, racing, pace-making, reliability trials, speed tests, the carriage of goods for payment or for any purpose in connection with the motor trade business. Private car-pooling arrangements where you commute with passengers and split the fuel expense is covered under the standard policy. Grab Hitch will only be covered if this is the declared usage stated on your Policy Schedule. Only two rides are permitted a day. Other forms of commercial car-pooling or any ride hailing services (e.g. Grab, Go-Jek etc.) are not allowed.	
*Limitations rendered inoperative by Section 8 of the Act and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under this heading.	
<b>Sum Insured</b>	: Market Value
<b>Own Damage Excess</b>	: S\$ 0.00 (before any applicable GST)
<b>Windscreen Excess</b>	: S\$ 100.00 (before any applicable GST)
<b>Choice of workshop</b>	: My Workshop/ My Authorised Distributor Workshop
<b>Finance company / Hire Purchase</b>	: UNITED OVERSEAS BANK LIMITED
<b>Main driver</b>	: Seow Chui Hoon Alice
<b>Named driver</b>	: None
<b>Important Note: This policy does not cover the Policyholder/drivers below the age of 30 and Policyholder/drivers who hold a valid driving licence of less than 2 years with the exception of the main/named drivers above.</b>	

I/We hereby certify that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and the Road Transport Act, 1987 (Malaysia).

Issued on: 13/01/2021

**Direct Asia Insurance (Singapore) Pte. Ltd.**





**RENTAL AGREEMENT**

202107-0027-

Hirer's Name <b>Seow Chai Hoon Alice</b>	Date of Birth <b>2/9/63</b>	Passport/ Nric No. <b>S1622470G</b>	Nationality
Address <b>407 Booda North Ave 3 #16-179</b>	Occupation	Driving Licence No. <b>As Above</b>	Date of Expiry <b>Life</b>
Postal Code <b>460407</b>	Contact No	Mobile Phone No. <b>97818277</b>	
Joint Hirer's / Guarantor's Name	Date of Birth	Passport/ Nric No.	Nationality
Address	Occupation	Driving Licence No	Date of Expiry
Postal Code	Contact No	Mobile Phone No.	

<b>CHECK OUT</b>	Date <b>6.7.2021</b>	Time <b>9.50am</b>	Mileage
<b>CHECK IN</b>	Date <b>9.7.21</b>	Time <b>11.05am</b>	Mileage
			KM E <b>(1/4)</b> 1/2 3/4 F
			Remarks

**IMPORTANT NOTES:-**

- ☒ Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- ☒ No refund will be given for vehicle that returns early.
- ☒ Own Damage Liability - First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- ☒ Third Party Liability - First \$2000 for any Third Party Accident Claim.
- ☒ Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- ☒ Hirer is responsible for all parking fines & traffic summons.
- ☒ Extension:- One day's advance notice is required otherwise no extension will be allowed.
- ☒ Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- ☒ Vehicle returned after office hour will be charged to the next working day.
- ☒ Hourly extension is charged at 1/5 of the daily rate.
- ☒ As preventive maintenance please check water & engine oil daily.
- ☒ Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- ☒ For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- ☒ Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT		RATE (\$)	TOTAL (\$)
RATE	3	@	100	300
DISCOUNT				
GST @ 7%				
TOTAL				300
EXTENSION				m104394
				PC200610
Audits SKS209K				
DEPOSIT (refundable) SS				
CHANGED OVER FROM VEH.			DATE	

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.  
I/We declare that all information given on this form is true and accurate.

Hirer's Signature \_\_\_\_\_ Joint Hirer's/ Guarantor's Signature \_\_\_\_\_ for CHAN'S & SONS ENTERPRISE

VEHICLE NO. <b>SMG 2419Y</b>	MODEL
FROM	RETURN

\*Estimate Date. For actual return see CHECK IN

Tax Invoice							
 www.chans.com.sg <b>CHAN'S &amp; SONS ENTERPRISE</b> Company Reg No:51936900M 363 Sembawang Road, Goodlink Park, Singapore - 758379 Email: admin@chans.com.sg				Tax Invoice No: <b>AR2006 / 29 /</b>		Dated: <b>July 9, 2021</b>	
				Rental Agreement No: <b>RA 10023 2021-07</b>		Terms of Payment: <b>Due upon receipt</b>	
				Customer Reference: SKS209K			
				Notes: SKS209K			
<b>Customer Details</b> <b>SEOW CHUI HOON ALICE</b> BLK 407 BEDOK NORTH AVENUE 3 #16-179 Singapore 460407 Phone no: 97818277				<b>Executive Name:</b> AUDI KEE SIANG			
S.No	Product	Description	From Date	To Date	No. of Periods	Price (SGD)	Amount (SGD)
1	SMG2419Y		2021-07-06	2021-07-09	3	280.37	280.37
							280.37
GST 7% (7%)							19.63
Amount in words : Three Hundred Singapore Dollar (SGD)						Total (SGD)	300.00
<b>Declaration:</b> Please make your cheques payable to : <b>CHAN'S &amp; SONS ENTERPRISE</b>				<b>For CHAN'S &amp; SONS ENTERPRISE</b>  This is a Computer generated document. No signature is required.			
<b>Income Terms</b> Terms							



**chan's**  
www.chans.com.sg

# First Data al Receipt :ENTERPRISE

CHAN'S AND SONS ENTERPRISE  
663 SENGANG ROAD  
SINGAPORE 757579

embawang Road,  
Jlink Park, 758379  
29446 / 96621176  
one no: 67532536  
n@chans.com.sg  
www.chans.com.sg

## Receipt Details

Receipt # : RC2006 10  
Date : 09/07/2021

C  
S  
B  
S  
P  
I

DATE: 09/07/21 TIME: 12:30:52  
BTH NUM: 000867 INV NUM: 004394  
MID: 000702053084922 TID: 172205408

SALE

Card Num: XXXX XXXX XXXX 3368 Manual  
REF NUM: 123652047347 Card TYPE: NC  
APPR CODE: A17157 TRC NUM: 007347  
EXP DATE: 04/2021

TOTAL: SGD 300.00  
NO SIGNATURE REQUIRED

#16-179

## Particulars

Invoice # AR2006 29  
Date # 09/07/2021  
Car Plate No: SMG2419Y

Paid amount:

Payment Method : CREDIT CARDS

Through : UOB

Cheque No: M104394

Cheque Date: 09/07/2021

Amount (in Words) :

Three Hundred Singapore Dollar (SGD) Only

## Price (SGD)

300.00

300.00

I AGREE TO PAY THE ABOVE TOTAL AMOUNT  
ACCORDING TO THE CARD ISSUER AGREEMENT  
--- CUSTOMER COPY ---  
REGIONAL FORMS 1.5.5. AG

Receiver's Signature

For CHAN'S & SONS ENTERPRISE

Authorized Signature

Billed by: ADMIN

(admin1@chans.com.sg-97725363))

