

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Hsiao Tong / Motor Claims
Yr Ref: SMQ 1942 G

Norah Khai From
6768 9911 Telephone +65 -
6841 1183 Telefax +65 -
Nora.khai@premiumauto.com.sg Email
Body & Paint Dept Our Dept
PA/TP/0511/2021/JT Our Ref

22-SEP-2021 Date
1 Total Pages

Dear Sir,

RE: INSURANCE CLAIM FOR SKS 209 K - Audi Q3 1.4 SB TFSI S

With reference to the above-mentioned vehicle, no. **SKS 209 K**, claimant, **Mr Seow Chui Hoon Alice**, please find the related document per attached.

1. A copy of the Original Invoice no. 85016712 – S\$ 3,452.68
2. A copy of Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. A copy of Rental invoice – S\$ 300.00 (S\$ 100.00 x 3 working days)

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG Insurance – SKS 209 K

Premium Automobiles Pte Ltd,
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

AUTHORISATION TO ACT
(AIG Express Third Party Claim)

I, SEOW CHUI HOON ALICE (the third party claimant) of 407 BEDOK NORTH AVE 3
#16-179, S460407 (address), owner of SKS209K (vehicle no.)
hereby authorize PREMIUM AUTOMOBILES PTE LTD ("the workshop") to act for me
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle
no. SKS209K that was damaged pursuant to the accident which occurred on 18/6/2021
(date) along 475 Changi Rd (location) involving vehicle no/s
SMQ1942G ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 25 (day) of 9 (month) 2021 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **PREMIUM AUTOMOBILES PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$3,452.68** (Repair Cost), **S\$300.00** (Loss of Use/Rental), **S\$ -** (Disbursement) for vehicle no. **SKS 209K** that was damaged pursuant to the accident which occurred on **18/06/2021** (date) along **SENG KEE BLACK CHICKEN HERBAL SOUP PTE LTD(475 CHANGI ROAD)** (location) involving vehicle no/s **SMQ 1942G**. This is pursuant to the inspection conducted on **23/06/2021** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **SEOW CHUI HOON ALICE** (the third party claimant") of vehicle no. **SKS 209K** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SKS 209K** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 6 (day) of 06 (month) 2021 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733
Co. & GST Reg. No.: 199902271W

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 14:22

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85016712 Date : 17/09/2021 Order : SKS209K Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
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Regn No: SKS209K (V 47905) Regn Date: 30/12/2020 Mileage: 11142 WIP No.: 32219
Model: Q3 SPORTBACK 1.4 TFSI S tronic Chassis: WAUZZZF38M1041380 Engine: CZD C15328 Dept: U
You have been assisted by :- Service Advisor (50)

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND REINSTALL REAR PARKING AID REAR LID KICK SENSOR.	360.00	1.00	360.00
S	BODYWORK	M: TO DISMANTLE AND REPAIR REAR BUMPER. RE-ORGANIZE CRASH MANAGEMENT COMPONENTS.	500.00	1.00	500.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER AND BOTH REAR WHEEL ARCH TRIMS.	950.00	1.00	950.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK.	192.00	1.00	192.00
X	A83F807434 X7L	(SK) SPOILER	1.00	459.00	367.20
X	A83A853817A GRU	009297/(V) (GER) COVER	1.00	536.00	428.80
X	A83A853818A GRU	COVER (LAST)	1.00	536.00	428.80

Parts 1,224.80
Labour 0.00
Sublet 2,002.00
Menus 0.00
Lubricant 0.00



Sub-Total 3,226.80
7% GST 225.88
Grand Total 3,452.68

Received by

For & on behalf of
Premium Automobiles Pte Ltd

RENTAL AGREEMENT

202107-0027-

Hirer's Name Seow Chai Hoon Alice	Date of Birth 2/9/63	Passport/ Nric No. S1622470G	Nationality
Address 407 Booda North Ave 3 #16-179	Occupation	Driving Licence No. As Above	Date of Expiry Life
Postal Code 460407	Contact No	Mobile Phone No. 97818277	
Joint Hirer's / Guarantor's Name	Date of Birth	Passport/ Nric No.	Nationality
Address	Occupation	Driving Licence No	Date of Expiry
Postal Code	Contact No	Mobile Phone No.	

CHECK OUT	Date 6.7.2021	Time 9.50am	Mileage
CHECK IN	Date 9.7.21	Time 11.05am	Mileage
			KM E (1/4) 1/2 3/4 F
			Remarks

IMPORTANT NOTES:-

- ☒ Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- ☒ No refund will be given for vehicle that returns early.
- ☒ Own Damage Liability - First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- ☒ Third Party Liability - First \$2000 for any Third Party Accident Claim.
- ☒ Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- ☒ Hirer is responsible for all parking fines & traffic summons.
- ☒ Extension:- One day's advance notice is required otherwise no extension will be allowed.
- ☒ Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- ☒ Vehicle returned after office hour will be charged to the next working day.
- ☒ Hourly extension is charged at 1/5 of the daily rate.
- ☒ As preventive maintenance, please check water & engine oil daily.
- ☒ Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- ☒ For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- ☒ Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT		RATE (\$)	TOTAL (\$)
RATE	3	@	100	300
DISCOUNT				
GST @ 7%				
TOTAL				300
EXTENSION				m104394
				PC200610
Audits				
SKS209K				
DEPOSIT (refundable) SS				
CHANGED OVER FROM VEH.			DATE	

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.
I/We declare that all information given on this form is true and accurate.

Hirer's Signature _____ Joint Hirer's/ Guarantor's Signature _____ for CHAN'S & SONS ENTERPRISE

VEHICLE NO. SMG 2419Y	MODEL
FROM	RETURN

*Estimate Date. For actual return see CHECK IN

Tax Invoice							
 www.chans.com.sg CHAN'S & SONS ENTERPRISE Company Reg No:51936900M 363 Sembawang Road, Goodlink Park, Singapore - 758379 Email: admin@chans.com.sg				Tax Invoice No: AR2006 / 29 /		Dated: July 9, 2021	
				Rental Agreement No: RA 10023 2021-07		Terms of Payment: Due upon receipt	
				Customer Reference: SKS209K			
				Notes: SKS209K			
Customer Details SEOW CHUI HOON ALICE BLK 407 BEDOK NORTH AVENUE 3 #16-179 Singapore 460407 Phone no: 97818277				Executive Name: AUDI KEE SIANG			
S.No	Product	Description	From Date	To Date	No. of Periods	Price (SGD)	Amount (SGD)
1	SMG2419Y		2021-07-06	2021-07-09	3	280.37	280.37
							280.37
GST 7% (7%)							19.63
Amount in words : Three Hundred Singapore Dollar (SGD)						Total (SGD) 300.00	
Declaration: Please make your cheques payable to : CHAN'S & SONS ENTERPRISE				For CHAN'S & SONS ENTERPRISE This is a Computer generated document. No signature is required.			
Income Terms Terms							

chan's

www.chans.com.sg

First Data al Receipt
ENTERPRISECHAN'S AND SONS ENTERPRISE
663 SENGANG ROAD
SINGAPORE 757579embawang Road,
Jlink Park, 758379
29446 / 96621176
one no: 67532536
n@chans.com.sg
www.chans.com.sg**Receipt Details**Receipt # : RC2006 10
Date : 09/07/2021C
S
B
S
P
ICDATE: 09/07/21 TIME: 12:30:52
BTH NUM: 000867 INV NUM: 004394
MID: 000782053084922 TID: 172205408**SALE**Card Num: XXXX XXXX XXXX 3368 Manual
REF NUM: 123652047347 Card TYPE: MC
APPR CODE: A17157 TRC NUM: 007347
EXP DATE: 04/2021TOTAL: SGD 300.00
NO SIGNATURE REQUIRED

#16-179

ParticularsInvoice # AR2006 29
Date # 09/07/2021
Car Plate No: SMG2419Y

Paid amount:

Payment Method : CREDIT CARDS

Through : UOB

Cheque No: M104394

Cheque Date: 09/07/2021

Amount (in Words) :

Three Hundred Singapore Dollar (SGD) Only

Price (SGD)

300.00

300.00

Receiver's Signature

For CHAN'S & SONS ENTERPRISE

Authorized Signature

Billed by: ADMIN

(admin1@chans.com.sg-97725363))



ACCIDENT INVOLVING SMQ 1942G(AIG) AND SKS 209K AT/ALONG NEAR KATONG LAKSA PARKING LOT ON 18/06/2021

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Thu 24/6/2021 3:34 PM

To: WONGTUCKHUEI@GMAIL.COM <WONGTUCKHUEI@GMAIL.COM>; CLARA5GOH@GMAIL.COM <CLARA5GOH@GMAIL.COM>

24 June 2021

Mr Wong Tuck Huei

[By Email Only]

Driver: Ms Goh Yong Hwee

Dear Sir/Madam,

You Ref: SMQ1942G

Our Ref: CC3/AIG21006962/Apa3

ACCIDENT INVOLVING SMQ 1942G(AIG) AND SKS 209K AT/ALONG NEAR KATONG LAKSA PARKING LOT ON 18/06/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SKS209K against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	23 Jun 2021 17:13	Clim Dtl Modified	Claimant's Name: -> SEOW CHUI HOON ALICE.	[A] HOW MEI KWAN
2	23 Jun 2021 17:13	Clim Veh Model Changed	(206777) AUDI Q3 SPORTBACK 1.4 TFSI S TRONIC (17) (A).	[A] HOW MEI KWAN
3	23 Jun 2021 17:13	Clim Created	Reg No: SKS209K. Acct Date: 2021/06/18. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. L td. (SG). Workshop: Premium Automobiles Pte Ltd (HQ)	[A] HOW MEI KWAN
4	23 Jun 2021 17:13	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	23 Jun 2021 17:13	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/07/02	[A] HOW MEI KWAN
6	23 Jun 2021 17:13	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	23 Jun 2021 17:13	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	23 Jun 2021 17:13	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	23 Jun 2021 17:16	Label Added	(23):Express.	[A] HOW MEI KWAN
10	23 Jun 2021 17:16	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
11	24 Jun 2021 09:57	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
12	29 Jun 2021 16:12	Video Downloaded	Downloaded Video - Accident	[I] Syed-Yusoff, Saliha
13	09 Aug 2021 10:35	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
14	09 Aug 2021 10:35	Clim Dtl Modified	Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
15	09 Aug 2021 10:35	Clim Dtl Modified	JPJ Reg. Date: -> 2020/12/30.	[A] JOANNE LEE KHANG MIN
16	09 Aug 2021 10:35	Clim Details Notified		[A] JOANNE LEE KHANG MIN
17	27 Sep 2021 14:15	Adj Mandate Request	Cur.Req:3752.68:Liability: 100%(B27) *Quantum: (a)CORw/GST: \$3,452.68 + (b)LOR(3days x \$10 0.00): \$300.00 = Total: \$3,752.68 *3 recommendation repair days *For your approval please.	[A] CHEW HSIAO TONG
18	29 Sep 2021 10:01	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/07/02. Mandate Remarks: please proceed settlement @ \$3,752.68 [COR-\$3,452.68 LOR-\$300] **subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha
19	29 Sep 2021 10:01	Adj Mandate Set	Approved:3752.68:please proceed settlement @ \$3,752.68 [COR-\$3,452.68 LOR-\$300] **subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha

Date From    Date To    Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2703731	23 Jun 2021 17:31:44	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SKS209K	HOW MEI KWAN	xx.xx
2703958	24 Jun 2021 11:44:57	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SKS209K	SMQ1942G	11.00
2715168	09 Aug 2021 10:35:41	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKS209K	SMQ1942G	11.00

