

3 August 2021

**LONPAC INSURANCE BHD**

300 Beach Road

#17-04/07

The Concourse

Singapore 199555

(Insurers of GBG 4715J)

**BY HAND WITH ENC**

**BY EMAIL (mt\_claim@lonpac.com)**

**COOLNET ENGINEERING PTE LTD**

2 Yishun Industrial Street 1

#01-31 North Point Bizhub

Singapore 768159

(Owner of GBG 4715J)

**BY CERTIFICATE OF POSTING**

**W/O ENC**

**CHIA HOW CHEIN**

Blk 260A Ang Mo Kio Street 21

#22-145

Singapore 561260

(Driver of GBG 4715J)

**BY CERTIFICATE OF POSTING**

**W/O ENC**

Dear Sirs,

**ACCIDENT INVOLVING SLT 8181K & GBG 4715J AT OR ALONG NOUVEL 18 B2 CAR PARK ON OR ABOUT 2 JUNE 2021.**

We act for Lim Hwee Min Amy, the owner of SLT 8181K involved in the above captioned accident.

On or about 2 June 2021, at / along Nouvel 18 B2 car park, there was an accident involving SLT 8181K and GBG 4715J. It is noted that the driver of GBG 4715J had negligently driven and / or managed GBG 4715J, thereby causing the accident between SLT 8181K and GBG 4715J.

We note that Lonpac Insurance Bhd were the insurers, Coolnet Engineering Pte Ltd were the owners, and Chia How Chein was the driver of GBG 4715J at the material time of the above accident.

On the issue of liability, please find enclosed the following:-

- a. GIA report / Accident Statement of Lim Hwee Kian Eileen, the driver of SLT 8181K, dated 3 June 2021 of three (3) pages together with sketch plan of one (1) page, handwritten statement of one (1) page, photographs showing damages to SLT 8181K of ten (10) pages, and Addendum of one (1) page; and
- b. GIA report / Accident Statement of Chia How Chien, the driver of GBG 4715J dated 2 June 2021 of two (2) pages, together with sketch plan of one (1) page, handwritten statement of one (1) page,

51 Goldhill Plaza #10-01, Goldhill Plaza, Singapore 308900

T. 6222 5562 ■ F: 6222 5561

(we do not accept service of Court documents by fax)

Characterist LLC (Incorporating Lie Kee Pong Partnership) UEN/GST No. 200501945H  
Advocates & Solicitors / Commissioners for Oaths / Notary Public  
Characterist LLC is incorporated with limited liability

**Managing Directors**

Lie Chin Chin

Daniel Goh Choon Wah

**Consultant**

Lie Kee Pong

**Directors**

Adrian Wee

Dominic Chan

Noel Oehlers

**Senior Associate Director**

Francis Wong

**Associate Directors**

Johnston Lee

Darius Lee

**Senior Associates**

Rachel Soh

Daniel Ng

Nicole Chee

**VALUES  
AT WORK**

[www.characterist.com](http://www.characterist.com)



photographs showing damages to GBG 4715J of twelve (12) pages and certificate of insurance of one (1) page;

- c. Notification of Accident from JP Conceptz dated 23 June 2021 of one (1) page.

On the issue of quantum, please find enclosed the following:-

- a. Proforma Invoice from JP Conceptz for the sum of \$4,151.60 dated 15 July 2021 of one (1) page;
- b. Invoice from LV Leasing Venture for the rental cost of \$480.00 dated 2 July 2021 of one (1) page;
- c. Invoice from Pro Plus Automobile Engineers for the Vehicle Damage Inspection Report for the sum of \$801.00 dated 7 July 2021 of one (1) page; and
- d. Vehicle Damage Inspection Report from Pro Plus Automobile Engineers dated 7 July 2021 of five (5) pages together with inspection photographs of twelve (12) pages; and
- e. Vehicle Rental Agreement from LV Leasing Venture of one (1) page.

As a result of the aforesaid negligence, our client has suffered the following losses:-

(a)	Costs of Repairs (inclusive GST):	\$3,638.00
(b)	Rental fees (from 28/6/2021 to 1/7/2021) (based on \$120.00 per day for 4 days inclusive GST)	\$480.00
(c)	Survey report fees:	\$801.00
(f)	Legal costs / disbursements contribution at this stage:	\$500.00
		<b><u>\$5,419.00</u></b>

Any settlement reached in this claim is on the basis that it does not prejudice any other relevant action that may arise out of this accident, in particular the uninsured losses claim if any.

We hereby give the Lompac Insurance BHD notice as insurers of GBG 4715J that if the above is not acceptable, our client intends to proceed with the issue of Writ of Summons against your insured. In this regard, please give us an acknowledgment of receipt and also let us know if you are instructing a firm of solicitors to accept Service of process on behalf of your insured within **fourteen (14) days** of your receipt of this letter. Failing which, our client will have no alternative but to commence proceedings against you without further notice.

Please also note that if you have a counterclaim against our client arising out of this accident, you are also required to send to us a letter giving full particulars of the counterclaim together with all relevant supporting documents within **eight (8) weeks** of your receipt of this letter.

For Coolnet Engineering Pte Ltd, please let us know within the **next seven (7) days** if you are taking the position that Chia How Chein was not your authorized driver / servant / agent of GBG 4715J at the material time of accident. If we do not hear from you within the **next 7 days** and in any event **by 10 August 2021, 4pm**, we will proceed on the basis that Seah Ah Chwee was your authorized driver / servant / agent without further reference to you, and further that you agree to be bound by any extent of negligence found against him.

Yours faithfully,



f. Daniel Goh  
(Characterist LLC)  
*Encs*

# SINGAPORE ACCIDENT STATEMENT

## IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

## ACCIDENT STATEMENT

Date of Submission ..... 03/06/2021 10:44 (SGT)  
Date of Accident ..... 02/06/2021 14:20 (SGT)  
Exact Location of Accident ..... Singapore  
Additional Location Information ..... NOUVEL 18 B2 CAR PARK PUTSIDE LOBBY TO STACK 6  
Country/State of Loss ..... Singapore

## DETAILS OF OWN VEHICLE

Vehicle Registration Number ..... SLT8181K

### INSURED/POLICYHOLDER

Is company? ..... No  
Name Of Registered Owner ..... LIM HWEE MIN AMY  
NRIC No ..... SXXXX503I  
Email Address ..... JPConceptZ.711@GMAIL.COM  
Mobile Phone No ..... (Phone) +65-81810811  
Alternative Phone No ..... +65-81810811

### VEHICLE PARTICULARS

Manufacturer ..... Toyota  
Model ..... PREVIA AERAS 2.4 CVT MR  
Variant ..... -  
Exact purpose for which vehicle was being used at time of accident ..... Private use  
Are you claiming under your own insurance policy for repair to your vehicle? ..... No - Claiming third party  
Vehicle Category ..... Private car  
Transmission ..... Auto  
CC ..... 2362

### INSURANCE COMPANY

Name of Insurance Company ..... Direct Asia Insurance (Singapore) Pte Ltd  
Type of Coverage ..... Comprehensive  
Fleet Policy ..... No  
Policy Number ..... MT/00685484  
Cover Note Number ..... -

### DRIVER

Name of Driver ..... LIM HWEE KIAN EILEEN  
NRIC No ..... SXXXX426F



Date Of Birth .....	26/01/1979
Occupation .....	Indoor
Date Of Driving Pass .....	27/10/2007
Driving experience .....	13 YEARS AND 8 MONTHS
Gender .....	Female
Mobile Number .....	(Phone) +65-81810811
Alt. Phone Number .....	-
Email Address .....	JPCONCEPTZ.711@GMAIL.COM
Address .....	BLK 642 ROWELL ROAD #25-119
Address complement .....	-
Postcode .....	200642
Is the driver the policyholder? .....	No
If No, Relationship of the Driver with the Insured .....	Sibling
Does Driver Own Other Vehicles? .....	No
Vehicle Registration Number of Other Vehicle Owned by Driver .....	-
Insurance Company of Other Vehicle Owned by Driver .....	-

#### GENERAL INFORMATION OF THE ACCIDENT

Type of Accident .....	Side Swipe
Weather Conditions .....	Clear
Road Surface .....	Dry

#### OTHER INFORMATION

Was any foreign vehicle involved in the accident? .....	No
Number of vehicles involved in the accident .....	2
Was anybody injured in the Accident? .....	No
Was any injured conveyed to hospital by ambulance? .....	-
Was any other material or property damaged? .....	Yes
Number of Passengers (Including Driver) .....	1
Has the driver been approached by unknown person(s) soliciting/offering accident claims assistance? .....	No

#### DETAILS OF POLICE ACTION

Was the accident reported to the police? .....	No
Was notice of intended Prosecution given? .....	No
If yes, against whom? .....	-

#### CIRCUMSTANCES OF ACCIDENT

#### REFER TO THE SKETCH PLAN

#### ATTACHMENT(S)

Are accident photos available for attachment? .....	Yes
Was there any video captured by Car Camera? .....	No
Was there any audio recorded? .....	No

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number .....	GBG4715J
Vehicle Manufacturer .....	-
Vehicle Model .....	-
Vehicle Variant .....	-
Vehicle Colour .....	-
Vehicle Category .....	Commercial vehicle
Name of Driver .....	CHIA HOW CHEIN
Passport No/FIN .....	GXXXX423P
Contact Number .....	-
Address .....	-

Address complement .....	-
Postcode .....	-
Insurance Company Name .....	-
Nature Of Damage .....	-
Details of property damaged in accident .....	-
No. Of Passenger (Including Driver) .....	-

## SKETCH PLAN

## IMPORTANT NOTICE

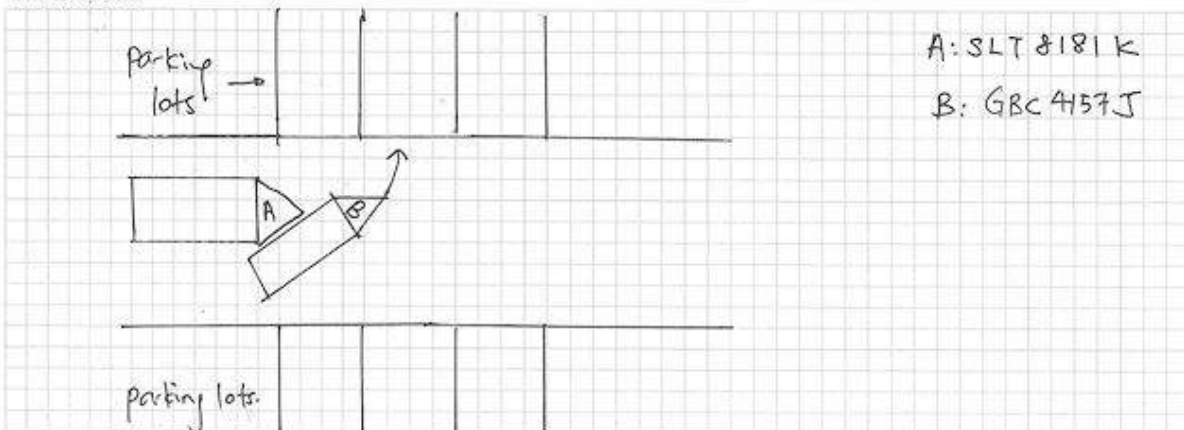
1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation**.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**  
I understand, acknowledge, agree and consent that :  
(a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' law yers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :  
(i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;  
(ii) investigating the accident and/or my claims;  
(iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;  
(iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or  
(v) complying with applicable law in administering, processing, handling and/or dealing with my claims.  
(collectively the "Purposes")  
(b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' law yers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and  
(c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their law yers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

 3/6/21 9:30am  
 Policyholder's Signature / Date & Time

 3/6/21 9:30am  
 Driver's Signature (If driver is not the policyholder) / Date & Time

   
 Witnessed by Reporting Centre Personnel

## Sketch Plan







**Describe Circumstances of the Accident**

I was driving straight, heading straight towards lobby of the development Nouvel 18 stack 6 @ 18 Anderson Road S259977. The silver lorry GBC4157J (on my right side) suddenly make a wide left turn and the rear left side of his lorry hit onto my vehicle's front bumper right side. I stepped on my brakes immediately but the lorry still hit unto me and went through my bumper even when my vehicle is already stationary. The lorry did not signal also when he made the wide turn.

kindly send the GIA report to my appointed workshop @ jpconceptz.711@gmail.com. (Attn: Jaycie).

**Declaration**

We declare the foregoing particulars are true in every respect.

 2/6/21 9.30am. Policyholder's Signature / Date & Time	 2/6/21 9.30am. Driver's Signature (# driver is not the policyholder) / Date & Time	  Witnessed by Reporting Personnel
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GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE  
 6 Raffles Quay #18-00 Singapore 048580  
 Tel (65) 6224 0010 Fax (65) 6224 0030  
 Operating Hours : Monday to Friday, 09:00 – 17:00  
 UEN: S66550020G / GST Reg. No.: M400017735

**IMPORTANT NOTE:** Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report.

### ADDENDUM

**(A) PARTICULARS OF PERSON MAKING THE AMENDMENTS:**

Original Report No : SV0S21630001 Vehicle Registration No: SLT 8181 K  
 Name (as shown in NRIC) : Lim Hwee Min Amy NRIC/FIN/Passport No : Sxxxx503 I  
 (\*Vehicle Driver / Vehicle Owner) (\*) Please delete as appropriate  
 Address : \_\_\_\_\_ Singapore ( )  
 Contact (Tel) : \_\_\_\_\_ Mobile No.: 81810811  
 Email Address : jpconceptz.711@gmail.com  
 Date of Accident : 2/6/2021 Time of Accident : 14:30  
 Place of Accident : Nouvel 18 B2 Carpark outside lobby to Stack 6.  
 Insurance Company: Direct Asia

**(B) ADDITIONAL INFORMATION / AMENDMENTS:**

I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:

To amend third party vehicle number typing error.  
Amend to 9B94713J

Policyholder / Driver's Signature  
 Date:

Reporting Centre Personnel's Signature  
 Name:  
 NRIC/FIN No.:  
 Date:



## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

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6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date of Submission ..... 02/06/2021 17:29 (SGT)  
Date of Accident ..... 02/06/2021 14:24 (SGT)  
Exact Location of Accident ..... 18 Anderson Rd, Singapore 259977  
Additional Location Information ..... -  
Country/State of Loss ..... Singapore

### DETAILS OF OWN VEHICLE

Vehicle Registration Number ..... GBG4715J

#### INSURED/POLICYHOLDER

Is company? ..... Yes  
Name Of Registered Owner ..... COOLNET ENGINEERING PTE LTD

#### VEHICLE PARTICULARS

Manufacturer ..... Toyota  
Model ..... Dyna  
Variant ..... -  
Vehicle Category ..... Commercial vehicle  
Transmission ..... Auto  
CC ..... 2500

#### INSURANCE COMPANY

Name of Insurance Company ..... Lonpac Insurance Bhd  
Type of Coverage ..... Comprehensive  
Fleet Policy ..... No  
Policy Number ..... Z/20/VC00/108135  
Cover Note Number ..... -

#### DRIVER

Name of Driver ..... CHIA HOW CHIEN  
Passport No/FIN ..... GXXXX423P  
Address ..... BLK 260A #22-145, ANG MO KIO ST 21  
Address complement ..... -  
Postcode ..... 561260  
Does Driver Own Other Vehicles? ..... No

#### GENERAL INFORMATION OF THE ACCIDENT



Type of Accident ..... Side Swipe  
Weather Conditions ..... Clear

OTHER INFORMATION

Was any foreign vehicle involved in the accident? ..... No  
Was anybody injured in the Accident? ..... No  
Was any other vehicle or property damaged? ..... Yes  
Number of Passengers (Including Driver) ..... 2

CIRCUMSTANCES OF ACCIDENT

I WAS GOING STRAIGHT AND WAS ABOUT TO TURN INTO THE PARKING LOT ON THE LEFT, SUDDENLY VEHICLE B ON MY REAR OVERTAKE FROM THE LEFT, SQUEEZE THROUGH AND HIT ONTO MY VEHICLE LEFT PORTION.

ATTACHMENT(S)

Are accident photos available for attachment? ..... Yes  
Was there any video captured by Car Camera? ..... No  
Was there any audio recorded? ..... No


DETAILS OF OTHER VEHICLE PROPERTY 1


Vehicle Registration Number ..... SLT8181K  
Vehicle Manufacturer ..... -  
Vehicle Model ..... -  
Vehicle Variant ..... -  
Vehicle Colour ..... -  
Vehicle Category ..... Private car  
Name of Driver ..... LIM HWEE KIAN, EILEEN  
Insurance Company Name ..... -

# SKETCH PLAN

## IMPORTANT NOTICE

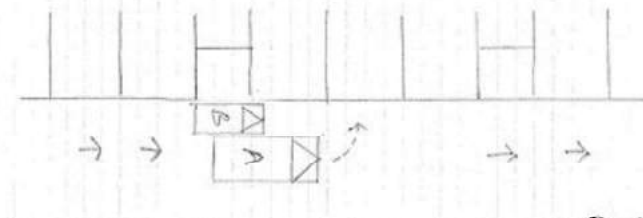
1. Please report **correctly** the details of the accident to speed up the claims process.
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6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**  
I understand, acknowledge, agree and consent that:  
(a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firm, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:  
 (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claim;  
 (ii) investigating the accident and/or my claims;  
 (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;  
 (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/personal packages); and/or  
 (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes");  
 (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firm, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and  
 (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firm), which may be based outside of Singapore, for one or more of the above Purposes.

  
Policyholder's Signature / Date & Time

  
Driver's Signature (if driver is not the policyholder) / Date & Time

Witnessed by Reporting Centre Personnel

## Sketch Plan



(A) GBG 4715 J  
(B) SLT 8181 K

JEC Auto

Describe Circumstances of the Accident

I was going straight and was about to turn into the parking lot on the left, suddenly vehicle B on my rear overtook from the left, squeezed through and hit onto my vehicle left portion.

Declaration

We declare the foregoing particulars are true in every respect.

 Policyholder's Signature / Date & Time	 Driver's Signature (if driver is not the policyholder) / Date & Time	Witnessed by Reporting Centre Personnel
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**LONPAC INSURANCE BHD** (S98FC5636C)

(Incorporated in Malaysia)

Singapore Office: 300, Beach Road #17-04/07, The Concourse, Singapore 199555.

Tel: (65) 6250 7388 Fax: (65) 6296 3767 Website: www.lonpac.com.sg

GST Reg No.: F0-0005635-C

MZ300

**CERTIFICATE OF INSURANCE**

MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION ACT (CAP 189) REPUBLIC OF SINGAPORE.  
 MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) RULES 1960 (REPUBLIC OF SINGAPORE).  
 ROAD TRANSPORT ACT 1987 (MALAYSIA).  
 ROAD TRANSPORT (AMENDMENT) ACT 2019 (MALAYSIA).  
 THE MOTOR VEHICLES (THIRD PARTY RISKS) RULES, 1959 (MALAYSIA).

Certificate No. : Z/20/vc00/108135

Type of Cover : COMPREHENSIVE

1. Index Mark and Vehicle Registration Number

 TOYOTA DYNA 150 MT  
 - GBG 47151

2. Name of Policy Holder

COOLNET ENGINEERING PTE LTD

3. Effective date of the Commencement of insurance for the purpose of the Act.

15/08/2020

4. Date of Expiry of the Insurance

14/08/2021

5. Persons or Classes of Persons entitled to drive.

(A) THE POLICYHOLDER. (B) ANY OTHER PERSON WHO IS DRIVING ON THE POLICYHOLDER'S ORDER OR WITH HIS/THEIR PERMISSION.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6. Limitations as to use

USE IN CONNECTION WITH THE POLICYHOLDER'S BUSINESS. USE FOR THE CARRIAGE OF PASSENGERS (OTHER THAN FOR HIRE OR REWARD) IN CONNECTION WITH THE POLICYHOLDER'S BUSINESS. USE FOR SOCIAL, DOMESTIC AND PLEASURE PURPOSES. THE POLICY DOES NOT COVER:- USE FOR HIRE OR REWARD OR FOR RACING, PACEMAKING, RELIABILITY TRIAL OR SPEED TESTING. USE WHILST DRAWING A TRAILER EXCEPT THE TOWING OF ANY ONE DISABLED MECHANICALLY PROPELLED VEHICLE.

Excess

 : S\$600.00 (SECTION 1)  
 S\$2500.00 (SECTION 1) ADDITIONAL EXCESS FOR YOUNG AND/OR INEXPERIENCED DRIVERS  
 S\$100.00 WINDSCREEN EXCESS  
 (EXCESS WILL BE DOUBLED ON SUBSEQUENT CLAIMS)

Condition

: ACCIDENT REPAIRS AT LONPAC'S AUTHORISED WORKSHOPS

\* Limitations rendered inoperative by Section 95 of the Road Transport Act 1987 (Malaysia) or Section 8 of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap 189) Republic of Singapore are not included under heading.

I/We hereby certify that this covering Note is issued in accordance with the provisions of Part IV of the Road Transport Act 1987 (Malaysia) and Motor Vehicles (Third-Party Risks and Compensation) Act (Cap 189) Republic of Singapore.

H.P. Owner

 : MERCEDES-BENZ  
 FINANCIAL SERVICES  
 SINGAPORE LTD



 CHIEF EXECUTIVE  
 (Singapore Branch)

 User ID : ambika / pitan  
 Date Issued : 11-08-2020

194VC00Nov v.5.10.0 Z/0140-AY1

Page 1 Of 1



# JP CONCEPTZ PTE LTD

UEN: 201902737E

160 Sin Ming Drive, Autocity

#07-11/07 Singapore 575722

Tel: 6909 9907 Mobile: 9101 7011 Fax: 6909 9905

Date: 23/06/2021

Dear Sir/Mdm,

## NOTIFICATION OF ACCIDENT

Please be informed that an accident involving my/our vehicle no. SLT8181K and vehicle(s) no.

GBG4715J had taken place at / along Nouvel 18 B2 Carpark Outside Lobby to Stack 6

Singapore on date 02/06/2021 at time 14:20.

Kindly let us know within 2 working days from the date of this notice if you wish to carry out or waive a pre-repair inspection.

If we do not hear from you within 2 working days, we shall proceed to repair the vehicle without further notice and our client shall claim for the additional loss of use arising from the giving of this notification to you.

Please call Ignatius Manuel at 98447011 to arrange.

Yours sincerely,

Lump sum repair  
Repair days 5

teonguan@kkauto.com

### PRI

Date / Time	1047 28/6/2021
Company Name	LEE Auto Consultant
Surveyor	TG Lim
Contact No.	97361577
Signature	lu

### DISMANTLED PARTS

Date / Time	29/6/2021 1335hrs
Surveyor	TG Lim lu

### AFTER REPAIR

Date / Time	1/7/2021 1120hrs
Surveyor	TG Lim lu

**JP CONCEPTZ PTE. LTD.**

160 SIN MING DRIVE

#07-11/07

SIN MING AUTOCITY

SINGAPORE (575722)

Tel: 6909 9907 Fax: 6909 9905

Email: jpconceptz.711@gmail.com Website: <https://www.jpconceptz.com>

Company Reg. No: 201902737E GST Reg. No: 201902737E

**PROFORMA INVOICE: HQPI00036****MS LIM HWEE KIAN EILEEN**

CONTACT : 81810811

VEHICLE NO : **SLT8181K**  
MAKE : TOYOTA  
MODEL : PREVIA  
MILEAGE : 65909 KM

DATE : 15-JUL-2021  
JOB SHEET NO : HQJS01066  
SERVICE ADVISOR : JAYCIE TAY  
JOB START :  
JOB COMPLETED :  
PAGE : 1 OF 1

NO	DESCRIPTION	QTY	UNIT PRICE	SUM (SGD)
1	CAR RENTAL (28/6/21 - 1/7/21)	4	120.00	480.00
2	TO CONTRACT LUMP SUM REPAIR AS RECOMMENDED	1	3,400.00	3,400.00

SGD : FOUR THOUSAND ONE HUNDRED AND FIFTY-ONE AND SIXTY CENTS ONLY

SUB-TOTAL : 3,880.00

GST - 7 % : 271.60

**TOTAL : 4,151.60****JP CONCEPTZ PTE. LTD.**

PREPARED BY

## LV Leasing Venture

25 Kaki Bukit Road 4

#05-86, Synergy Singapore 417800 Tel: 88669092



## INVOICE

BILL TO  
JP CONCEPTZ ONE STOP AUTOMOTIVE SPECIALIST  
160 SIN MING DRIVE, AUTO CITY  
#07-11/07, S575722  
CAR PLATE NO:  
SJU5530A

DATE 02/07/2021  
INVOICE NO. INV/7512/2021/006

CAR PLATE NO: SJJ7512Y  
CAR MODEL TOYOTA VIOS

ITEM	ACTIVITY	DESCRIPTION	AMOUNT
1.	RENTAL	RENTAL PERIOD 28/06/2021-01/07/2021	\$480.00

BALANCE DUE

**S\$480.00**

Transfer the amount to the business account below.

Kindly cross & make cheque payable to: "CARS@VENTURE." or electronic transfer to Bank Account No.  
072-025763-4, Bank DBS.  
Alternative you can PayNow to our UEN 53417236M.  
Penalty at 1.5% per month will be charge from due date.



**PRO  
PLUS  
AUTOMOBILE  
ENGINEERS**

221 Balestier Road #10-01, Rocca Balestier, Singapore 329928  
Tel: +65 6707 8932 Fax: +65 6352 6802  
Mobile: +65 9673 0595 / +65 9788 9809  
E-mail: ethtan88@singnet.com.sg Email: ethtan88@gmail.com  
Company Registration No: 40156500M

*Consultants to Motor Industry, Automobile  
Engineers, Claims Investigators, Accident  
Reconstruction Specialists, Insurance Loss  
Assessors / Adjusters, Valuers And  
Licensed Appraisers.*

To:

Ms Lim Hwee Min Amy  
c/o 160 Sin Ming Drive  
#07-11/07, Autocity  
Singapore 575722

INVOICE NO  
OUR REFERENCE  
YOUR REFERENCE  
DATE

: 800075  
: PP/ET/ST.8181.TP.07-21  
:  
: 7 July 2021

VEHICLE REGISTRATION NO : SLT8181K  
VEHICLE MAKE/MODEL : Toyota Previa Aeras 2.4

- ☒ TO INSPECTION/APPRaisal FEES
- ☐ TO AFFIRM AFFIDAVIT ON
- ☐ TO COURT ATTENDANCE ON
- ☐ TO REINSPECTION FEES
- ☒ TO PHOTOGRAPHY
- ☒ TO TRANSPORTATION CHARGES & FOLLOW-UP REINSPECTION
  
- ☐ OTHERS (SPECIFY)
- ☐ SINGAPORE DOLLARS: EIGHT HUNDRED AND ONE ONLY

\$801.00







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Licensed Appraisers.*

Our Ref : PP/ET/ST.8181.TP.07-21

7 July 2021

Ms Lim Hwee Min Amy  
c/o 160 Sin Ming Drive  
#07-11/07, Autocity  
Singapore 575722

**WITHOUT PREJUDICE**

Dear Mdm,

**Re: Third Party Claim  
Vehicle Registration No. SLT8181K**

We refer to your instruction to appraise the above-mentioned vehicle on 26 June 2021.

A static inspection was carried out and our report is enclosed for your perusal. The estimated repair costs submitted by **JP Conceptz Pte Ltd** for **S\$9,001.60** as per our attached schedule has been rechecked thoroughly by us against the actual damages sustained on the vehicle, and we recommend the replacements and rectifications accordingly.

Our revised quotation for the repair is **S\$4,268.25**. In our opinion, we consider it to be excessive. We, therefore, recommend a contract lump sum repair cost. This is more economical than to have the vehicle repaired on a parts by/for parts basis. Invariably, the motor repairer has the prerogative/option for the recommended replacement components to either be repaired or be replaced.

We have negotiated with the repairer and they have agreed to repair this vehicle for **S\$3,400.00 NETT** which, in our opinion is fair and reasonable.

The repairer has agreed to undertake the repairs to your requirements at the recommended contract lump sum. However, we have not given authorisation and instruction to the repairer to proceed with the repairs.

The entire repair of the damaged vehicle should be completed within a reasonable period of **5 (five) days**, excluding weekends and public holidays.

We are reverting the matter to you for a decision, and enclosed is our invoice for services rendered.

Please do not hesitate to contact us if you have any queries on this matter.

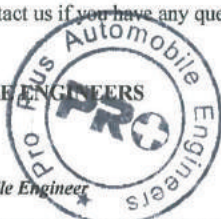
Very truly yours,

**PRO PLUS AUTOMOBILE ENGINEERS**

*Errol Tan*

*Licensed Appraiser & Automobile Engineer*

Encls:



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**PRO  
PLUS  
AUTOMOBILE  
ENGINEERS**

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Engineers, Claims Investigators, Accident  
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Assessors / Adjusters, Valuers And  
Licensed Appraisers.*

**VEHICLE INSPECTION REPORT**

To: Ms Lim Hwee Min Amy  
c/o 160 Sin Ming Drive  
#07-11/07, Autocity  
Singapore 575722

Insured :  
Policy Number :  
Claim Number :  
Our Reference : PP/ET/ST.8181.TP.07-21  
Own Damage/Sum Insured :  
Excess :  
Third Party/Insce Company :  
Date : 7 July 2021

Instructed By : Ms Lim Hwee Min Amy  
Date of Assignment : 26 June 2021  
Date of Accident : 2 June 2021  
Date of Inspection : 28 June 2021  
Name of Workshop : JP Conceptz Pte Ltd  
Place of Inspection : 160 Sin Ming Drive  
#07-11/07, Autocity  
Singapore 575722

**PARTICULARS OF DAMAGED VEHICLE**

Registration Number	: SLT8181K	Odometer Reading	: 65909	Km
Make/Model	: Toyota Previa Aeras 2.4	Radio/Cassette/CD	: Fitted	
Year of Manuf/Reg	: 2017	Air Conditioner	: Fitted	
Engine Number	: 2AZ4A98552	View Mirrors	: Fitted-o/s & n/s	
Chassis Frame Number	: JTEGD56M107152902	Seat Belts	: Fitted-front & rear	
Class/Type	: Passenger [MPV]	Other Assessories		
Colour	: Metallic Grey	(Specify)	: Fitted	

**PRE-ACCIDENT CONDITION OF VEHICLE**

General Condition	: Good	Any Apparent Engine	
Paintwork	: Good	Modification/s	:
Footbrakes	: Serviceable	Market Value	:
Steering	: Serviceable	Scrap Value (PARF/OMV)	:
Undercarriage(Front)	: o/s affected by accident		
Undercarriage(Rear)	: Serviceable		

**TYRE CONDITION ON VEHICLE**

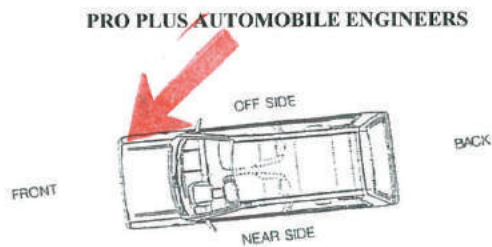
		NEAR SIDE	OFF SIDE
Front (Size)	: 215/55R17	70%	70% *
MAKE	: Yokohama		
Rear(Size)	: 215/55R17	70%	70%
MAKE	: Yokohama		
SPARE (Size)			
MAKE			
Type of Road Wheels	: Alloy		

NOTE: The above percentages represent the estimated remaining life of the tyre threads  
\*Denotes damaged component/s

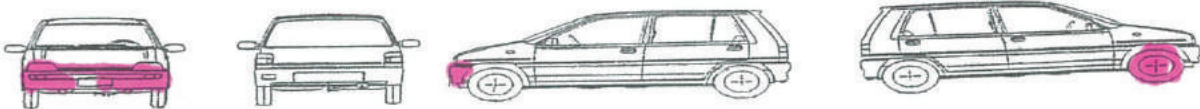
## IMPACT OF VEHICLE

Direction of Impact [ → ]

Damages sustained were consistent with the subject vehicle being involved in a collision with another vehicle, sustaining damages at its o/s front portion.



## SYNOPSIS OF DAMAGES RESULTANT FROM THE ACCIDENT



 Damage Area/s

Damages sustained were the bonnet inner lock/catch - bent/shifted, front bumper assembly, front fender o/s - bent, front support panel/headlamp panel o/s - thrust inwards/buckled, etc.

- Note :
1. Vehicle is a parallel imported make/model.
  2. Follow-up reinspection of damaged components & work-in-progress on 29/06/2021.
  3. Follow-up reinspection of vehicle on 02/07/2021 after spray painting & noted that the listed components as per our recommendations were replaced and repaired accordingly.

## ESTIMATE

The estimate submitted by JP Conceptz Pte Ltd as per schedule attached has been revised and scrutinised, and in our opinion, we consider it to be fair and reasonable. The repairer have agreed to undertake the repairs to the owner's satisfaction of our revision. As instructed, we have not authorised the repairs.

	Repairer's Estimate	Our Recommendation	
Spare Parts	6,981.60	3,358.25	Estimated number of days for repairs: 5
Labour Charges	1,170.00	610.00	
Paint Work	850.00	300.00	Number of photographs taken at time of
Towing Charges			static inspection: 31
Others			
TOTAL	9,001.60	4,268.25	

**Remarks:** The repairer has agreed to undertake the repairs on a contract lump sum of S\$3,400.00 NETT corresponding to supply of parts, labour and spray painting charges. Invariably, the motor repairer has the prerogative/option for the recommended replacement components to either be repaired or be replaced.

NOTE: The revised estimate was made from a visual inspection. Any discrepancies or unseen damage/s should be notified with the company within 7 (seven) days from the date thereof. Otherwise, revised amount should be deemed to be valid.



## APPRAISEMENT SCHEDULE

Registration No: SLT8181K

Your Reference: PP/ET/ST.8181.TP.07-21

S/No	Qty	Descriptions	Comments/ Condition	Repairer's Estimate	Revised Amount
		<u>PARTS REPLACEMENT - LIST ITEMS</u>			
1	1pc	Bonnet inner lock	Bent/shifted	101.60	Repaired
2	1pc	Headlamp assembly [HID] o/s	Base cracked/displaced	3,250.00	3,250.00
3	1pc	Headlamp lower bracket o/s	Bent/twisted	39.00	39.00
4	1pc	Front bumper	Badly chafed/distorted	785.00	785.00
5	1pc	Front bumper centre grille	Grazed	325.00	325.00
6	1pc	Front bumper centre grille top seal	Essential	12.00	12.00
7	1pc	Front bumper reinforcement	Bent	438.00	Repaired
8	2pcs	Front bumper under splash shield	Serviceable	146.00	Rejected
9	1pc	Front fender o/s	Bent	725.00	Repaired
10	1pc	Front fender splash shield o/s	Serviceable	189.00	Rejected
11	1pc	Front windscreen reservoir	Serviceable	231.00	Rejected
		Less: 25% by PRO+			1,102.75
		<u>PARTS REPLACEMENT - SPECIAL NETT ITEMS</u>			
1	1set	Front bumper clip/fastener	Essential	40.00	30.00
2	1pc	Front fender splash shield clip/fastener o/s	Essential	30.00	20.00
3	1pc	Front alloy rim o/s	Bumped/serviceable	420.00	Rejected
4	1pc	Front tyre [Yokohama : 215/55R17] o/s	Bumped/serviceable	250.00	Rejected
		<b>Sub - Total</b>		<b>6,981.60</b>	<b>3,358.25</b>



APPRAISEMENT SCHEDULE

Registration No: SLT8181K

Your Reference: PP/ET/ST.8181.TP.07-21

S/No	Qty	Descriptions	Comments/ Condition	Repairer's Estimate	Revised Amount
			B/F	6,981.60	3,358.25
1		<u>LABOUR &amp; MISC. CHARGES</u> To disconnect front wire harness of electrical components to facilitate repairs, reconnect & check functions including to focus headlamps		50.00	30.00
2		To dismantle/install air conditioner condenser & radiator assembly, pipes & hoses etc to facilitate repairs & refill with refrigerant [climatiser R134a specification] & coolant respectively		150.00	Rejected
3		To correct front wheel geometry including to oscillate/equipoise o/s front alloy rim/tyre to specifications		120.00	80.00
4		To dismantle/renew the front accident damaged portions. To heat, knock-out, reshape, straighten, orientate bonnet inner lock/bridge panel, front bumper beam, front bumper bracket o/s, front fender o/s, front support panel, headlamp panel o/s etc to symmetrical dimensions		850.00	500.00
5		To putty/primer application and spray painting including touch-up affected areas with polyurethane paint	}	850.00	300.00
6		To do rustproofing and cavities preservation to the replaced and repaired panels			
Grand - Total				9,001.60	4,268.25

Note: The repairer has agreed to undertake the repairs on a contract lump sum of S\$3,400.00 NETT corresponding to supply of parts, labour and spray painting charges. Invariably, the motor repairer has the prerogative/option for the recommended replacement components to either be repaired or be replaced.

Pro Plus Automobile Engineers

  
**ERROL TAN**

B.A Econ (Hons) UK

Dip. Auto Engr. & Motor Trade Management. UK  
Automobile Engineer & Licensed Appraiser



# PRO PLUS AUTOMOBILE ENGINEERS (Inspection photographs)







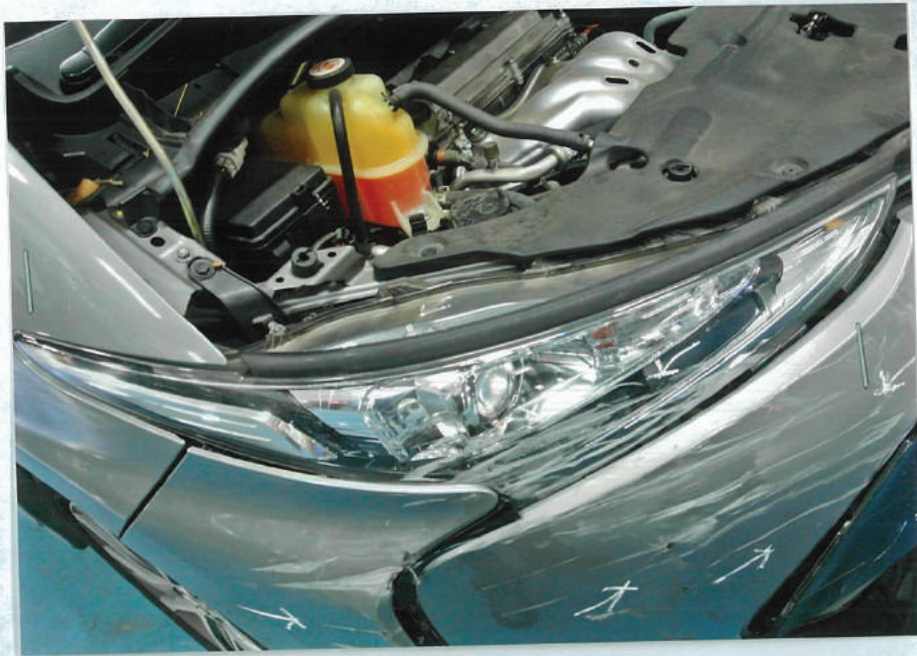








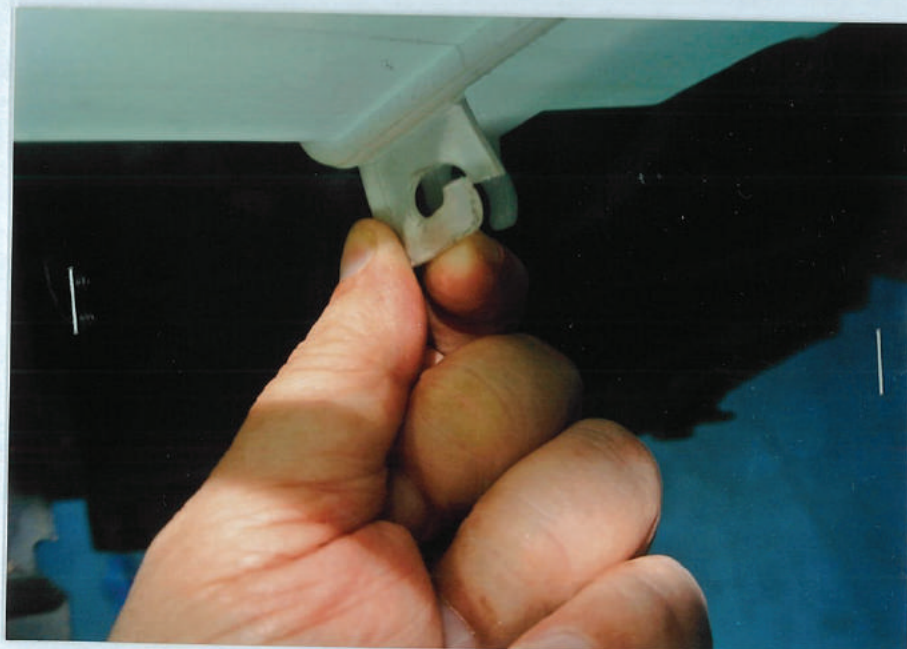












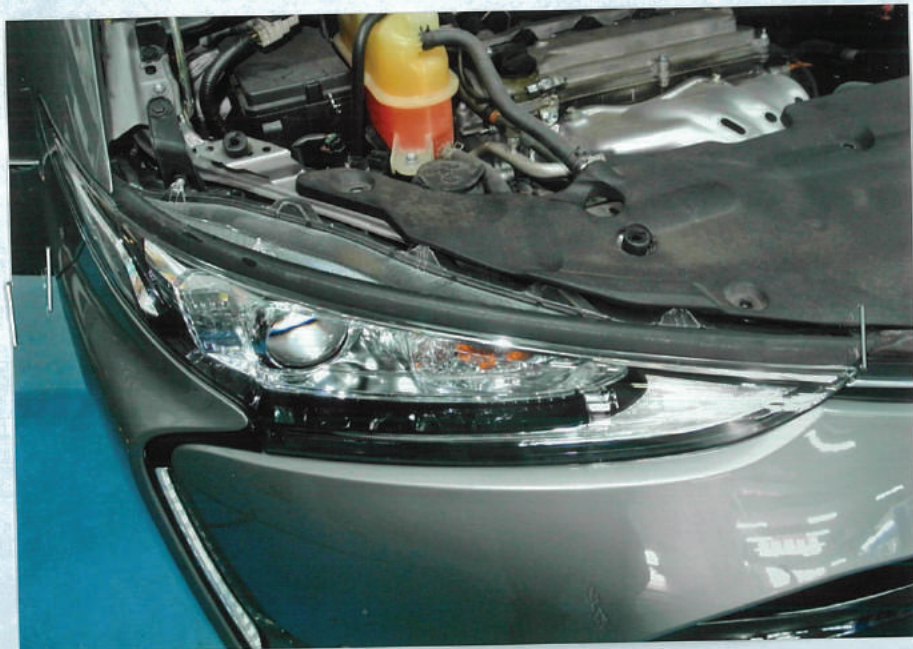














TOYOTA MOTOR CORPORATION JAPAN  
ACR50R-GFXSK 2362 mL

TOYOTA MOTOR CORP.  
MODEL ACR50R-GFXSK 2362 ml.  
ENGINE 2A7-FE  
FRAME No. JTEGD56M107152902  
COLOR TRIM PLANT OPTION  
1H4 ED20 C25  
K112 -03A 694  
TNG/ALE



# LEASING VENTURE

25 Kaki Bukit Road 4, Synergy@KB, #05-86 S417800  
H/P: +65 8866 9092 (Jason) / +65 8866 6689 (Vincent)  
ROC: 53390191W Email: Leasingventure@gmail.com

## VEHICLE RENTAL AGREEMENT

Invoice: \_\_\_\_\_

HIRER'S PARTICULAR		RENTAL DETAILS																											
<b>Name:</b> LIM HWEE MIN, AMY <b>NRIC/Passport No.:</b> S8025503I <b>Address:</b> BLK 125, KIM TIAN ROAD #09-86, S160125 <b>Driving License No.:</b> <b>Date of Birth:</b> 22/08/1980 <b>Mobile:</b> 91017011 <b>Tel:</b> _____	<b>Non-Waiver Excess:</b> \$3500 <b>Duration:</b> 28/06/2021 <b>to</b> _____ <b>Time OUT:</b> _____ <b>IN:</b> _____																												
<div style="background-color: #d3d3d3; text-align: center; font-weight: bold; padding: 2px;">VEHICLE DETAILS</div> <b>Vehicle No.:</b> SJJ 7512 Y <b>Make &amp; Model:</b> TOYOTA VIOS 1.5 <b>Chassis No.:</b> _____ <b>Engine No.:</b> _____	<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th colspan="3" style="text-align: center;">Chargable Rates</th> <th style="text-align: center;">Amount</th> </tr> </thead> <tbody> <tr> <td style="text-align: center;">Days</td> <td style="text-align: center;">@</td> <td style="text-align: center;">\$</td> <td></td> </tr> <tr> <td style="text-align: center;">Weeks</td> <td style="text-align: center;">@</td> <td style="text-align: center;">\$</td> <td></td> </tr> <tr> <td style="text-align: center;">Months</td> <td style="text-align: center;">@</td> <td style="text-align: center;">\$</td> <td></td> </tr> <tr> <td colspan="3"></td> <td></td> </tr> <tr> <td colspan="3"><b>Deposit:</b></td> <td>SGD\$</td> </tr> <tr> <td colspan="3"><b>Subtotal:</b></td> <td>SGD\$</td> </tr> </tbody> </table> <div style="margin-top: 10px;"> <b>Total Charge(SGD\$):</b> <span style="border: 1px solid black; display: inline-block; width: 100px; height: 20px; vertical-align: middle;"></span> </div>	Chargable Rates			Amount	Days	@	\$		Weeks	@	\$		Months	@	\$						<b>Deposit:</b>			SGD\$	<b>Subtotal:</b>			SGD\$
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<div style="background-color: #d3d3d3; text-align: center; font-weight: bold; padding: 2px;">VEHICLE CHECKLIST</div> <div style="display: flex; justify-content: space-around; align-items: center;"> <div style="text-align: center;"> <b>FRONT</b>  </div> <div style="text-align: center;"> </div> <div style="text-align: center;"> <b>FRONT</b>  </div> </div> <div style="display: flex; justify-content: space-around; align-items: center; margin-top: 20px;"> <div style="text-align: center;"> <b>REAR</b>  </div> <div style="text-align: center;"> </div> <div style="text-align: center;"> <b>REAR</b>  </div> </div> <p style="font-size: small; margin-top: 5px;">Legend: D - Dents S - Scratches M - Missing C - Cracks</p>		<div style="background-color: #d3d3d3; padding: 5px; margin-bottom: 10px;"> <b>Payment Records:</b>  Cash / Bank Transfer  <b>Reference:</b> _____ </div> <div style="background-color: #d3d3d3; padding: 5px;"> <b>Additional Remarks:</b>    </div>																											
<div style="background-color: #d3d3d3; padding: 5px; margin-bottom: 5px;"> <b>PETROL LEVEL</b> (*Rates does not include Petrol) </div> <table border="1" style="width: 100%; border-collapse: collapse; font-size: x-small;"> <tr> <td>OUT</td> <td>E</td> <td>1/8</td> <td>1/4</td> <td>3/8</td> <td>1/2</td> <td>5/8</td> <td>3/4</td> <td>7/8</td> <td>F</td> </tr> <tr> <td>IN</td> <td>E</td> <td>1/8</td> <td>1/4</td> <td>3/8</td> <td>1/2</td> <td>5/8</td> <td>3/4</td> <td>7/8</td> <td>F</td> </tr> </table> <div style="margin-top: 10px;"> <b>Mileage Out:</b> _____ <b>Mileage In:</b> _____ </div>		OUT	E	1/8	1/4	3/8	1/2	5/8	3/4	7/8	F	IN	E	1/8	1/4	3/8	1/2	5/8	3/4	7/8	F	<p>I have read and agree to the terms and condition on both sides of this rental agreement.</p> <p><b>NOTE:</b></p> <ul style="list-style-type: none"> <li>* HIRER AND/OR DRIVER IS LIABLE FOR ALL PARKING, TRAFFIC VIOLATIONS.</li> <li>* AN ADMINISTRATIVE CHARGES WILL BE LEVIED UPON ANY TRAFFIC VIOLATIONS REDIRECTED.</li> <li>* VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY AND MAY NOT DRIVE OUT OF SINGAPORE.</li> </ul> <div style="display: flex; justify-content: space-between; margin-top: 10px;"> <div style="width: 45%;"> <b>Staff</b>  </div> <div style="width: 45%;"> <b>Hirer's Signature</b>  </div> </div>							
OUT	E	1/8	1/4	3/8	1/2	5/8	3/4	7/8	F																				
IN	E	1/8	1/4	3/8	1/2	5/8	3/4	7/8	F																				