

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Wednesday, 22 September 2021 8:15 AM
To: Denise Tay (LKKAUTO); Choo, Thelma; Teo, Grace; Admin-D (LKKAUTO); assignments; SUR
Subject: RE: LKK/AL \ CMTD2101884/THE(nr) SMP2768S CLAIMING AGAINST SME87U DOA:22.06.21
Attachments: LKKPhotosIn6_compressed.pdf; SMP 2768S PRELI ADVISED.pdf; SMP2768S ESTIMATE.pdf

Dear Thelma,

Enclosed preliminary revised of vehicle SMP 2768S
Date of survey: 23/6/21
Number of days (estimated) : 5 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Thursday, 8 July 2021 10:58 AM
To: Denise Tay (LKKAUTO) <denisetay@lkkauto.com>; Choo, Thelma <thelma.choo@sompo.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: LKK/AL \ CMTD2101884/THE(nr) SMP2768S CLAIMING AGAINST SME87U DOA:22.06.21

Dear Thelma,

According to surveyor, estimated repair cost \$12,000-\$15,000

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

From: Veron Chen (LKKAUTO)

Sent: Thursday, 8 July 2021 9:18 AM

To: Denise Tay (LKKAUTO) <denisetay@lkkauto.com>; Choo, Thelma <thelma.choo@sompo.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: LKK/AL \ CMTD2101884/THE(nr) SMP2768S CLAIMING AGAINST SME87U DOA:22.06.21

Dear Thelma,

According to surveyor, vehicle still in workshop haven't repair yet.

Vehicle no spare parts and no part price.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAUTO)

Sent: Thursday, 8 July 2021 8:45 AM

To: Choo, Thelma <thelma.choo@sompo.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>

Subject: Re: LKK/AL \ CMTD2101884/THE(nr) SMP2768S CLAIMING AGAINST SME87U DOA:22.06.21

Dear Thelma,

Thank you for your email

Dear Veron,

CS/SMO21006947/Avf3

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Choo, Thelma <thelma.choo@sompo.com.sg>

Sent: Thursday, 8 July 2021 8:35 AM

To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>; Teo, Grace <grace.teo@sompo.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: LKK/AL \ CMTD2101884/THE(nr) SMP2768S CLAIMING AGAINST SME87U DOA:22.06.21

Dear Denise,

We refer to the email below

Please let us have the Preliminary Advise on an urgent basis

Thank you

Working From Home with effect from 03 April 2020 till further notice

***** Please note that we have shifted to 50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623**

Best Regards

Thelma Choo

Claims Division

D: 6322 4681 | **T:** 6461 6555



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Sent: Thursday, June 24, 2021 11:03 AM

To: Teo, Grace <grace.teo@sompo.com.sg>; Choo, Thelma <thelma.choo@sompo.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: Re: LKK/AL \ CMTD2101884/THE(nr) SMP2768S CLAIMING AGAINST SME87U DOA:22.06.21

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/Madam,

Please be informed that we have inspected the vehicle SMP2768S on 23/06/21.

We are pending estimate from repairer.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Wednesday, 23 June 2021 1:06 PM

To: sm automotive <sm_automotive@hotmail.com>; Choo, Thelma <thelma.choo@sompo.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: LKK/AL \ CMTD2101884/THE(nr) SMP2768S CLAIMING AGAINST SME87U DOA:22.06.21

Without Prejudice

Our Reference: CMTD2101884/THE

Your Reference: SMP2768S

Hi Sukyi,

We refer to your email reply of today and will appoint **Mr. Adrian Ling** of **LKK AUTO** to survey the above vehicle.

Aside to **LKK AUTO**,

Please arrange **Mr. Adrian** to conduct the survey for **SMP2768S** on a without Prejudice and any admission of liability basis.

Please submit with your report upon completion of survey to my colleague, **Ms. Thelma**.

Please be informed that we have yet to receive our insured's accident report.

Thank you.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: sm automotive <sm_automotive@hotmail.com>

Sent: Wednesday, June 23, 2021 12:40 PM

To: Teo, Grace <grace.teo@sompo.com.sg>; Choo, Thelma <thelma.choo@sompo.com.sg>

Subject: Re: PRI \ CMTD2101884/THE(nr) SMP2768S CLAIMING AGAINST SME87U DOA:22.06.21

Without Prejudice

Hi Grace

Kindly arrange for :-

LKK Auto Consultants

Adrian Ling

Regards,

Sukyi Chong
SM AUTOMOTIVE

1 Kaki Bukit Ave 6
Blk C #01-43
Singapore 417883
Tel: 6747 9241 Fax: 6741 7276

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Wednesday, June 23, 2021 11:32 AM

To: sm automotive <sm_automotive@hotmail.com>; Choo, Thelma <thelma.choo@sompo.com.sg>

Subject: PRI \ CMTD2101884/THE(nr) SMP2768S CLAIMING AGAINST SME87U DOA:22.06.21

Our Reference: CMTD2101884/THE

Your Reference: SMP2768S

Without Prejudice
EMAIL ONLY

Date: 23/06/2021

OUR Email: motorsurvey@sompo.com.sg

Attention:
M/S SM AUTOMOTIVE

Hi Sukyi,

ACCIDENT INVOLVING SME87U & SMP2768S ON 22.06.2021

We refer to your Notice of Accident dated 23/06/2021.

Please be informed that Ms. Thelma Choo is the handler of this case who can be contacted at 63224 681/
thelma.choo@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
	FormTeam Consultancy	Frankie Pang	
	LKK Auto Consultants	Adrian Ling	
		Kenneth Kong	
		Marcus Chua	
	Priority Services	Jimmy Lee	
	Raleigh Services	Andrew Ow Yong	
	RT Appraisal Pte Ltd	Ricky Teng	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | **T:** 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: sm automotive <sm_automotive@hotmail.com>
Sent: Wednesday, June 23, 2021 10:38 AM
To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>
Subject: SMP2768S CLAIMING AGAINST SME87U DOA:22.06.21

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Without Prejudice

Hi Motor Claim Dept

Kindly send us your surveyor list, thanks.

Regards,

Sukyi Chong
SM AUTOMOTIVE

1 Kaki Bukit Ave 6
Blk C #01-43
Singapore 417883
Tel: 6747 9241 Fax: 6741 7276