

## Meng Yan (LKK Auto)

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**From:** Meng Yan (LKK Auto) <admin-d@lkkauto.com>  
**Sent:** Wednesday, 23 June, 2021 10:26 AM  
**To:** 'Alfred Toh'; 'assignments'  
**Cc:** 'Claims Dept of CTI'; sur@lkkauto.com  
**Subject:** RE: Request for pre repair inspection for accident involving GBG1043J & PC4408B - JUNCTION OF ANG MO KIO AVENUE 5 & ANG MO KIO IND PARK 2 on 21/06/2021(SNM21D203506/C02/GBG1043J/TOHHS – ACCIDENT NOT REPORTED)

Dear Alfred,

Thank you for the assignment.

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Sent:** Wednesday, 23 June, 2021 10:11 AM  
**To:** Lau <connect3lau@gmail.com>; Winnie Chai (via Google Drive) <connect3winnie@gmail.com>; assignments <assignments@lkkauto.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; actsan@yahoo.com.sg; sereneboh@hotmail.com; Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Subject:** RE: Request for pre repair inspection for accident involving GBG1043J & PC4408B - JUNCTION OF ANG MO KIO AVENUE 5 & ANG MO KIO IND PARK 2 on 21/06/2021(SNM21D203506/C02/GBG1043J/TOHHS – ACCIDENT NOT REPORTED)

**WITHOUT PREJUDICE**

**YOUR REF: PC4408B**

**OUR REF: SNM21D203506/C02/GBG1043J/TOHHS – ACCIDENT NOT REPORTED**

Dear Sirs

Contents of your email duly noted.

Aside to M/s LKK Auto Consultants Pte Ltd., please assist to arrange for survey on PC4408B while for Insured to file report.(email below refers)

### **NOTICE :**

**In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com). Any inconvenience caused is much regretted.**

**Best Regards**

**Alfred Toh**  
**Senior Executive**

Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 TaipingSG

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**From:** Lau <[connect3lau@gmail.com](mailto:connect3lau@gmail.com)>

**Sent:** Wednesday, June 23, 2021 9:15 AM

**To:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Cc:** Winnie Chai (via Google Drive) <[connect3winnie@gmail.com](mailto:connect3winnie@gmail.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; [actsan@yahoo.com.sg](mailto:actsan@yahoo.com.sg); [sereneboh@hotmail.com](mailto:sereneboh@hotmail.com); Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>

**Subject:** Re: Request for pre repair inspection for accident involving GBG1043J & PC4408B - JUNCTION OF ANG MO KIO AVENUE 5 & ANG MO KIO IND PARK 2 on 21/06/2021(SNM21D203506/C02/GBG1043J/TOHHS – ACCIDENT NOT REPORTED)

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Morning Alfred,

We would like LKK Steve to survey the vehicle.

Thank you  
Ms Lau  
Tel: 8188 4136  
Connect 3  
566 Woodlands Road  
(Mandai Estate) S 728697

On Wed, Jun 23, 2021 at 9:10 AM Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)> wrote:

***WITHOUT PREJUDICE***

**YOUR REF: PC4408B**

**OUR REF: SNM21D203506/C02/GBG1043J/TOHHS - ACCIDENT NOT REPORTED**

Dear Sirs

We refer to your email of 22 June 2021 at 3.23 pm.

**Take Notice that we shall not be accepting any of your surveyors as SJE.**

Kindly note the following:

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant' s vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant' s vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

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Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 TaipingSG

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**From:** Lau <[connect3lau@gmail.com](mailto:connect3lau@gmail.com)>

**Sent:** Tuesday, June 22, 2021 3:23 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Winnie Chai (via Google Drive) <[connect3winnie@gmail.com](mailto:connect3winnie@gmail.com)>

**Subject:** Request for pre repair inspection for accident involving PC4408B & GBG1043J ( yr insured ) on 21/06/2021

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi,

Attached is the GIA report.

Pls kindly let us have the list of surveyors for the PRI.

Thank you

Ms Lau

Tel: 8188 4136

Connect 3

566 Woodlands Road

(Mandai Estate) S 728697