

Hui Zhen (LKK Auto)

From: Hui Zhen (LKK Auto)
Sent: Thursday, 24 June 2021 10:46 am
To: chew.mavis@aig.com; Cheok.Leewai@aig.com; 'Subramaniam, Divyashni'; SUR
Cc: 'Lim, Kok-Chong'; 'Abu Kassim, Noor Mariesa'; 'Hor, Yinrul'; 'Teo, Ericweihong'
Subject: RE: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKM2893C AND FBD7891D ON 26/04/2021

Dear Mavis/Kathlyn,

We have conducted the TP WP of FBD 7891D.

Please be informed that there is BI involved.

Best Regards,

Hui Zhen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: huizhen@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Wednesday, 23 June 2021 10:24 am
To: 'Subramaniam, Divyashni' <Divyashni.Subramaniam@aig.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Lim, Kok-Chong' <Kok-Chong.Lim@aig.com>; 'Abu Kassim, Noor Mariesa' <NoorMariesa.AbuKassim@aig.com>; 'Hor, Yinrul' <Yinrul.Hor@aig.com>; 'Teo, Ericweihong' <Ericweihong.Teo@aig.com>
Subject: RE: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKM2893C AND FBD7891D ON 26/04/2021

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>
Sent: Tuesday, 22 June, 2021 4:36 PM

To: admin-a@lkkauto.com; assignments@lkkauto.com

Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>

Subject: RE: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKM2893C AND FBD7891D ON 26/04/2021

Hi LKK,

Kindly assist on attached PRI.

(Kindly assist to confirm the correct DOA since OI (24/05/2021) and TP(26/04/2021) indicating conflicting DOA)

Thanks & Regards,

Divyashni Subramaniam

AIG

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

Divyashni.Subramaniam@aig.com | www.aig.sg

From: Subramaniam, Divyashni

Sent: Tuesday, June 22, 2021 4:29 PM

To: benzrallyfirm@gmail.com

Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>

Subject: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKM2893C AND FBD7891D ON 26/04/2021

Without Prejudice

Your Reference: FBD7891D

Our Reference : SKM2893C

Dear Sir/Madam,

We refer to your email below. We disagree with the list of your nominated surveyors.

Pursuant to Appendix C of Pre-Action Protocol for NIMA cases, citation 2.9. We will proceed to appoint our appointed surveyor for the pre-repair inspection.

Thanks & Regards,

Divyashni Subramaniam

AIG

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

Divyashni.Subramaniam@aig.com | www.aig.sg

From: benzrallyfirm@gmail.com <benzrallyfirm@gmail.com>
Sent: Tuesday, June 22, 2021 2:35 PM
To: Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>
Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKM2893C AND FBD7891D ON 26/04/2021

Dear Divy

Thanks for reply.

However we are not agreeable to the list that you have given us.

We wonder would you wish to consider our surveyors, which are as follows

- Harvesters Auto Appraisal
- A-PAC Adjusters & Surveyors Pte Ltd

Please advise.

Regards.

Jackie Koh

Benz Rally Consultancy Firm

From: Subramaniam, Divyashni

Sent: Tue, 22 Jun 2021 06:04:22 +0000

To: benzrallyfirm@gmail.com

Cc: Lim, Kok-Chong, Abu Kassim, Noor Mariesa, Hor, Yinrul, Teo, Ericweihong

Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKM2893C AND FBD7891D ON 26/04/2021

Without Prejudice

-

Your Reference: FBD7891D

Our Reference : SKM2893C

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor

Company Name

Lawrence Ng Chun Kee

Priority Services

Jeffrey Ong Leng Kiat

Priority Services

Jimmy Lee

Priority Services

EC Looi

Automobile Inspection Services Pte Ltd

Pang Kiah Keen (Frankie)

Formteam Adjusters Pte Ltd

Ng You Han

Formteam Adjusters Pte Ltd

Soon HanXin (Gary)

Formteam Adjusters Pte Ltd

Chow Bo Xiong

Formteam Adjusters Pte Ltd

Chua Soo Teck (Benjamin)

Formteam Adjusters Pte Ltd

Steve Chen Tsue Yee

LKK Auto Consultants Pte Ltd

Xing Guo Qiang

LKK Auto Consultants Pte Ltd

Marcus Chua

LKK Auto Consultants Pte Ltd

Mohamad Taufikh

LKK Auto Consultants Pte Ltd

Adrian Ling

LKK Auto Consultants Pte Ltd

Mohammed Rasul

LKK Auto Consultants Pte Ltd

Kenneth Kong

LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Divyashni Subramaniam

AIG

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

Divyashni.Subramaniam@aig.com | www.aig.sg

From: benzrallyfirm@gmail.com <benzrallyfirm@gmail.com>

Sent: Tuesday, June 22, 2021 1:52 PM

To: Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>

Cc: Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>

Subject: RE: (EXTERNAL) RE: : accident involving SKM2893C and FBD 7891 D on 26 April 2021

Dear Divy

thanks for highlighting the error.

We have verified with our client, the actual date is 26 April 2021. (GIA report indicated the correct date)

Where as the date in the Police Accident, the date in Page 1 was correct but there was an error at the Brief Details.

We hope you will consider this and quickly assign your surveyor to survey our client's vehicle.

Your actions, please.

regards.

Jackie Koh

Benz Rally Consultancy Firm

From: Subramaniam, Divyashni

Sent: Tue, 22 Jun 2021 04:57:54 +0000

To: benzrallyfirm@gmail.com

Cc: Abu Kassim, Noor Mariesa, Hor, Yinrul, Teo, Ericweihong

Subject: (EXTERNAL) RE: : accident involving SKM2893C and FBD 7891 D on 26 April 2021

Dear Jackie,

Noticed that the date of accident stated in TP GIA Report(**26/04/2021**) and TP Police Report(**26/05/2021**) indicated differently.

Please be informed that our insured GIA Report indicates 24/05/2021 as the date of accident.

Kindly assist to confirm with your goodself client the correct accident date and revert to us soonest possible.

Thanks & Regards,

Divyashni Subramaniam

AIG

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

Divyashni.Subramaniam@aig.com | www.aig.sg

From: benzrallyfirm@gmail.com <benzrallyfirm@gmail.com>

Sent: Monday, June 21, 2021 6:29 PM

To: Claims Admin Support <ClaimsAdminSupport@aig.com>

Subject: [EXTERNAL] accident involving SKM 2893 C and FBD 7891 D on 26 April 2021

This message is from an external sender; be cautious with links and attachments.

Dear Officer without prejudice

Attached is our client's accident report.

We are of the view your client FBD 7891 P is liable in this accident.

Please arrange a motor survey of our client's vehicle **FBD 7891 D**

Location at

Glen Enterprise Pte Ltd [1102 Serangoon Road](#) [Singapore 328195](#)

Contact Person : Ms Stephanie 6296 9939

Kindly provide us with your surveyor list within the stipulated timing of NIMA Protocol.

Thank you

Jackie Koh

Manager

Benz Rally Consultancy Firm

c/o 31 [Transit Road #03-26](#)

[Singapore 778893](#)

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