

## Hui Zhen (LKK Auto)

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**From:** Admin-D (LKKAuto)  
**Sent:** Friday, 2 July 2021 12:08 PM  
**To:** 'Low, Xianyu'; Hui Zhen (LKK Auto)  
**Cc:** 'Hor, Yinrul'; 'Subramaniam, Divyashni'; 'Teo, Ericweihong'; SUR; 'Mavis, Chew'; 'Cheok, Lee Wai'; 'Nadaraja, Deeban'; Celine Fong (LKKAuto); assignments; 'Mohd Rizal, Nur Mariah Huibrechts'; 'Parthiban, Theerthan'; 'Yong, Joanne-LF'  
**Subject:** RE: RE: AIGENCRYPT - AIG – RE: RE:aigencrypt RE: RE: Conflicting D.O.A. - SKM2893C \*\*\* LKK REF: CS3/AIG21006934/Guf3

Dear Xian Yu,

Noted with thanks.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** Low, Xianyu <Xianyu.Low@aig.com>  
**Sent:** Friday, 2 July, 2021 12:06 PM  
**To:** Summer (LKK Auto) <admin-d@lkkauto.com>; huizhen@lkkauto.com  
**Cc:** Hor, Yinrul <Yinrul.Hor@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>; 'SUR' <sur@lkkauto.com>; Mavis, Chew <Chew.Mavis@aig.com>; Cheok, Lee Wai <Cheok.Leewai@aig.com>; Nadaraja, Deeban <Deeban.Nadaraja@aig.com>; 'Celine Fong (LKKAuto)' <celinefong@lkkauto.com>; assignments@lkkauto.com; Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>; Parthiban, Theerthan <Theerthan.Parthiban@aig.com>; Yong, Joanne-LF <Joanne-LF.yong@aig.com>  
**Subject:** RE: RE: AIGENCRYPT - AIG – RE: RE:aigencrypt RE: RE: Conflicting D.O.A. - SKM2893C \*\*\* LKK REF: CS3/AIG21006934/Guf3

Hi Summer & Hui Zhen,

Thanks for the confirmation.

DOA has been amended to 24/05/2021 in Merimen.

Thank you.

Thanks & Regards,

**Low Xian Yu**  
**AIG**

Adjuster II Express Claims PC,  
Singapore– Auto Express & FNOL

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002210

[Xianyu.Low@aig.com](mailto:Xianyu.Low@aig.com) | [www.aig.com](http://www.aig.com)

---

**From:** Summer (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** Friday, July 2, 2021 11:39 AM

**To:** Nadaraja, Deeban <[Deeban.Nadaraja@aig.com](mailto:Deeban.Nadaraja@aig.com)>; 'Celine Fong (LKKAuto)' <[celinefong@lkkauto.com](mailto:celinefong@lkkauto.com)>; Low, Xianyu <[Xianyu.Low@aig.com](mailto:Xianyu.Low@aig.com)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com); [huizhen@lkkauto.com](mailto:huizhen@lkkauto.com)

**Cc:** Hor, Yinrul <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>; Subramaniam, Divyashni <[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com)>; Teo, Ericweihong <[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Mavis, Chew <[Chew.Mavis@aig.com](mailto:Chew.Mavis@aig.com)>; Cheok, Lee Wai <[Cheok.Leewai@aig.com](mailto:Cheok.Leewai@aig.com)>

**Subject:** [EXTERNAL] RE: AIGENCRYPT - AIG – RE: RE:aigencrypt RE: RE: Conflicting D.O.A. - SKM2893C \*\*\* LKK REF: CS3/AIG21006934/Guf3

This message is from an external sender; be cautious with links and attachments.

Dear Deeban,

Kindly assist to amend the DOA in merimen from 26-05-2021 to 24-05-21.

Best Regards,

SummerLee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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---

**From:** Hui Zhen (LKK Auto) <[huizhen@lkkauto.com](mailto:huizhen@lkkauto.com)>

**Sent:** Friday, 2 July, 2021 11:30 AM

**To:** Nadaraja, Deeban <[Deeban.Nadaraja@aig.com](mailto:Deeban.Nadaraja@aig.com)>; Celine Fong (LKKAuto) <[celinefong@lkkauto.com](mailto:celinefong@lkkauto.com)>; Low, Xianyu <[Xianyu.Low@aig.com](mailto:Xianyu.Low@aig.com)>

**Cc:** Hor, Yinrul <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>; Subramaniam, Divyashni <[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com)>; Teo, Ericweihong <[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Mavis, Chew <[Chew.Mavis@aig.com](mailto:Chew.Mavis@aig.com)>; Cheok, Lee Wai <[Cheok.Leewai@aig.com](mailto:Cheok.Leewai@aig.com)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

**Subject:** RE: AIGENCRYPT - AIG – RE: RE:aigencrypt RE: RE: Conflicting D.O.A. - SKM2893C \*\*\* LKK REF: CS3/AIG21006934/Guf3

Dear Deeban,

We have checked with TP repairer, the DOA should be 24/05/2021.

Best Regards,

**Hui Zhen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [huizhen@lkkauto.com](mailto:huizhen@lkkauto.com) | fax: 6256-4315

**From:** Nadaraja, Deeban [<mailto:Deeban.Nadaraja@aig.com>]  
**Sent:** Friday, 2 July 2021 9:39 am  
**To:** Celine Fong (LKKAuto) <[celinefong@lkkauto.com](mailto:celinefong@lkkauto.com)>; Low, Xianyu <[Xianyu.Low@aig.com](mailto:Xianyu.Low@aig.com)>  
**Cc:** Hor, Yinrul <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>; Subramaniam, Divyashni <[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com)>; Teo, Ericweihong <[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; Hui Zhen (LKK Auto) <[huizhen@lkkauto.com](mailto:huizhen@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Mavis, Chew <[Chew.Mavis@aig.com](mailto:Chew.Mavis@aig.com)>; Cheok, Lee Wai <[Cheok.Leewai@aig.com](mailto:Cheok.Leewai@aig.com)>  
**Subject:** RE: AIGENCRYPT - AIG – RE: RE:aigencrypt RE: RE: Conflicting D.O.A. - SKM2893C \*\*\* LKK REF: CS3/AIG21006934/Guf3

Dear Team,

Any update from TP repairer?

Thankyou  
Best Regards.

**Deeban Nadaraja**  
**AIG**

Senior Claims Examiner II  
Singapore– Auto Express & FNOL  
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.  
Tel 8001206556 | Ext : 1012793  
E: [Deeban.Nadaraja@aig.com](mailto:Deeban.Nadaraja@aig.com)

---

**From:** Nadaraja, Deeban  
**Sent:** Thursday, July 1, 2021 2:44 PM  
**To:** Celine Fong (LKKAuto) <[celinefong@lkkauto.com](mailto:celinefong@lkkauto.com)>; Low, Xianyu <[Xianyu.Low@aig.com](mailto:Xianyu.Low@aig.com)>  
**Cc:** Hor, Yinrul <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>; Subramaniam, Divyashni <[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com)>; Teo, Ericweihong <[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; Hui Zhen (LKK Auto) <[huizhen@lkkauto.com](mailto:huizhen@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Mavis, Chew <[Chew.Mavis@aig.com](mailto:Chew.Mavis@aig.com)>; Cheok, Lee Wai <[Cheok.Leewai@aig.com](mailto:Cheok.Leewai@aig.com)>  
**Subject:** RE: AIGENCRYPT - AIG – RE: RE:aigencrypt RE: RE: Conflicting D.O.A. - SKM2893C \*\*\* LKK REF: CS3/AIG21006934/Guf3

Dear Team,

Any update from TP repairer?

Thankyou  
Best Regards.

**Deeban Nadaraja**  
**AIG**

Senior Claims Examiner II  
Singapore– Auto Express & FNOL  
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.  
Tel 8001206556 | Ext : 1012793  
E: [Deeban.Nadaraja@aig.com](mailto:Deeban.Nadaraja@aig.com)

---

**From:** Celine Fong (LKKAuto) <[celinefong@lkkauto.com](mailto:celinefong@lkkauto.com)>  
**Sent:** Wednesday, June 30, 2021 1:56 PM  
**To:** Low, Xianyu <[Xianyu.Low@aig.com](mailto:Xianyu.Low@aig.com)>  
**Cc:** Hor, Yinrul <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>; Subramaniam, Divyashni <[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com)>; Teo, Ericweihong <[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; Nadaraja, Deeban <[Deeban.Nadaraja@aig.com](mailto:Deeban.Nadaraja@aig.com)>; Hui Zhen (LKK Auto) <[huizhen@lkkauto.com](mailto:huizhen@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Mavis, Chew <[Chew.Mavis@aig.com](mailto:Chew.Mavis@aig.com)>; Cheok, Lee Wai <[Cheok.Leewai@aig.com](mailto:Cheok.Leewai@aig.com)>  
**Subject:** [EXTERNAL] RE: AIGENCRYPT - AIG – RE: RE:aigencrypt RE: RE: Conflicting D.O.A. - SKM2893C \*\*\* LKK REF: CS3/AIG21006934/Guf3

This message is from an external sender; be cautious with links and attachments.

Dear Xian Yu,

Thank you for the email.

We are still pending an update from repairer, we will send them a chaser on the matter.

Best Regards,

**Celine Fong**

**LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | email: [celinefong@lkkauto.com](mailto:celinefong@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Low, Xianyu <[Xianyu.Low@aig.com](mailto:Xianyu.Low@aig.com)>  
**Sent:** Wednesday, 30 June 2021 9:43 AM  
**To:** Celine Fong (LKKAuto) <[celinefong@lkkauto.com](mailto:celinefong@lkkauto.com)>  
**Cc:** Hor, Yinrul <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>; Subramaniam, Divyashni <[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com)>; Teo, Ericweihong <[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; Nadaraja, Deeban <[Deeban.Nadaraja@aig.com](mailto:Deeban.Nadaraja@aig.com)>; Hui Zhen (LKK Auto) <[huizhen@lkkauto.com](mailto:huizhen@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Mavis, Chew <[Chew.Mavis@aig.com](mailto:Chew.Mavis@aig.com)>; Cheok, Lee Wai <[Cheok.Leewai@aig.com](mailto:Cheok.Leewai@aig.com)>  
**Subject:** RE: AIGENCRYPT - AIG – RE: RE:aigencrypt RE: RE: Conflicting D.O.A. - SKM2893C \*\*\* LKK REF: CS3/AIG21006934/Guf3

Hi Celine,

Any updates from TP claimant regarding the correct DOA?  
Thank you.

Thanks & Regards,

**Low Xian Yu**  
**AIG**

Adjuster II Express Claims PC,  
Singapore– Auto Express & FNOL

---

**From:** Celine Fong (LKKAuto) <[celinefong@lkkauto.com](mailto:celinefong@lkkauto.com)>

**Sent:** Tuesday, June 29, 2021 12:39 PM

**To:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; Nadaraja, Deeban <[Deeban.Nadaraja@aig.com](mailto:Deeban.Nadaraja@aig.com)>; Hui Zhen (LKK Auto) <[huizhen@lkkauto.com](mailto:huizhen@lkkauto.com)>; Low, Xianyu <[Xianyu.Low@aig.com](mailto:Xianyu.Low@aig.com)>

**Cc:** Hor, Yinrul <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>; Subramaniam, Divyashni <[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com)>; Teo, Ericweihong <[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Mavis, Chew <[Chew.Mavis@aig.com](mailto:Chew.Mavis@aig.com)>; Cheok, Lee Wai <[Cheok.Leewai@aig.com](mailto:Cheok.Leewai@aig.com)>

**Subject:** [EXTERNAL] RE: AIGENCRYPT - AIG – RE: RE:aigencrypt RE: RE: Conflicting D.O.A. - SKM2893C \*\*\* LKK REF: CS3/AIG21006934/Guf3

This message is from an external sender; be cautious with links and attachments.

Dear Deeban,

Refer to our tele-conversation earlier.

We have spoken to the repairer, they are pending with the Third Party claimant to confirm the correct accident date. We will revert to you asap.

Apologise for the inconvenience caused.

Best Regards,

**Celine Fong**

**LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | email: [celinefong@lkkauto.com](mailto:celinefong@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** Tuesday, 29 June 2021 9:24 AM

**To:** 'Nadaraja, Deeban' <[Deeban.Nadaraja@aig.com](mailto:Deeban.Nadaraja@aig.com)>; Hui Zhen (LKK Auto) <[huizhen@lkkauto.com](mailto:huizhen@lkkauto.com)>; 'Low, Xianyu' <[Xianyu.Low@aig.com](mailto:Xianyu.Low@aig.com)>

**Cc:** 'Hor, Yinrul' <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>; 'Subramaniam, Divyashni' <[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com)>; 'Teo, Ericweihong' <[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; 'Mavis, Chew' <[Chew.Mavis@aig.com](mailto:Chew.Mavis@aig.com)>; 'Cheok, Lee Wai' <[Cheok.Leewai@aig.com](mailto:Cheok.Leewai@aig.com)>

**Subject:** RE: AIGENCRYPT - AIG – RE: RE:aigencrypt RE: RE: Conflicting D.O.A. - SKM2893C \*\*\* LKK REF: CS3/AIG21006934/Guf3

Dear Deeban,

Repairer already inform owner to amend TP GIA Report and OI Report the correct date to 26-05-2021.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Nadaraja, Deeban <[Deeban.Nadaraja@aig.com](mailto:Deeban.Nadaraja@aig.com)>

**Sent:** Tuesday, 29 June, 2021 9:13 AM

**To:** [admin-d@lkkauto.com](mailto:admin-d@lkkauto.com); [huizhen@lkkauto.com](mailto:huizhen@lkkauto.com); Low, Xianyu <[Xianyu.Low@aig.com](mailto:Xianyu.Low@aig.com)>

**Cc:** Hor, Yinrul <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>; Subramaniam, Divyashni <[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com)>; Teo, Ericweihong <[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com)>; [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com); [sur@lkkauto.com](mailto:sur@lkkauto.com); [assignments@lkkauto.com](mailto:assignments@lkkauto.com); Mavis, Chew <[Chew.Mavis@aig.com](mailto:Chew.Mavis@aig.com)>; Cheok, Lee Wai <[Cheok.Leewai@aig.com](mailto:Cheok.Leewai@aig.com)>

**Subject:** AIGENCRYPT - AIG – RE: RE:aigencrypt RE: RE: Conflicting D.O.A. - SKM2893C \*\*\* LKK REF: CS3/AIG21006934/Guf3

Hi Summer,

Thank you for the email.

As per insured's police report, noted that accident Date/Time reported by OI on 24/6/2021 two days before date of accident.

Appreciate if you could confirm with TP repairer again on the correct DOA.

Police Station Of Origin: Rochor N.P.C 11 Kampong Kapur Road SINGAPORE 208678 Tel No: 1800-2949999	
REPORT OF A TRAFFIC ACCIDENT	
Date/Time Report Made: 24/05/2021 10:17	Vide Report No.: A/20210524/0016
Informant's Particulars	
Name of Informant: CHEW QUE HOY	Address: APT BLK 356 BUKIT BATOK S SINGAPORE 650356

Thankyou  
Best Regards.

**Deeban Nadaraja**  
**AIG**

Senior Claims Examiner II  
Singapore– Auto Express & FNOL  
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.  
Tel 8001206556 | Ext : 1012793  
E: [Deeban.Nadaraja@aig.com](mailto:Deeban.Nadaraja@aig.com)

---

**From:** Summer (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** Monday, June 28, 2021 3:57 PM

**To:** Low, Xianyu <[Xianyu.Low@aig.com](mailto:Xianyu.Low@aig.com)>; [huizhen@lkkauto.com](mailto:huizhen@lkkauto.com)

**Cc:** Hor, Yinrul <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>; Subramaniam, Divyashni <[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com)>; Teo, Ericweihong <[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; 'assignments'

<[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Mavis, Chew <[Chew.Mavis@aig.com](mailto:Chew.Mavis@aig.com)>; Cheok, Lee Wai <[Cheok.Leewai@aig.com](mailto:Cheok.Leewai@aig.com)>  
**Subject:** [EXTERNAL] RE: aigencrypt RE: RE: Conflicting D.O.A. - SKM2893C \*\*\* LKK REF: CS3/AIG21006934/Guf3

This message is from an external sender; be cautious with links and attachments.

Dear Xian Yu,

Repairer already inform owner to amend the correct date to 26-05-2021.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

---

**From:** Low, Xianyu <[Xianyu.Low@aig.com](mailto:Xianyu.Low@aig.com)>

**Sent:** Monday, 28 June, 2021 3:50 PM

**To:** Summer (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; [huizhen@lkkauto.com](mailto:huizhen@lkkauto.com)

**Cc:** Hor, Yinrul <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>; Subramaniam, Divyashni <[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com)>; Teo, Ericweihong <[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Mavis, Chew <[Chew.Mavis@aig.com](mailto:Chew.Mavis@aig.com)>; Cheok, Lee Wai <[Cheok.Leewai@aig.com](mailto:Cheok.Leewai@aig.com)>

**Subject:** aigencrypt RE: RE: Conflicting D.O.A. - SKM2893C \*\*\* LKK REF: CS3/AIG21006934/Guf3

Hi Summer/ Hui Zhen,

Noticed that OI has submitted GIA report on 24/05/2021 12:06pm and OI reported to police on same day 24/05/2021. This conflict with TP repairer statement in which DOA is on 26/05/2021.

Appreciate if you could confirm with TP repairer again on the correct DOA.

OI GIA report has been shared to you in Merimen for your kind reference.  
Thank you.

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report ~~accurately~~ the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date of Submission ..... 24/05/2021 12:06 (SGT)  
Date of Accident ..... 24/05/2021 08:10 (SGT)  
Exact Location of Accident ..... Singapore  
Additional Location Information ..... VICTORIA ST  
Country/State of Loss ..... Singapore

### DETAILS OF OWN VEHICLE

Vehicle Registration Number ..... SKM2893C

### INSURED/POLICYHOLDER

Is company? ..... No  
Name Of Registered Owner ..... CHEW QUE HOY



Thanks & Regards,

**Low Xian Yu**  
**AIG**

Adjuster II Express Claims PC,  
Singapore– Auto Express & FNOL  
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.  
Tel 8001206556 | Ext: 1002210  
[Xianyu.Low@aig.com](mailto:Xianyu.Low@aig.com) | [www.aig.com](http://www.aig.com)

---

**From:** Summer (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** Monday, June 28, 2021 12:32 PM

**To:** 'Do-Not-Reply' <[do-not-reply@merimen.com](mailto:do-not-reply@merimen.com)>; 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Hor, Yinrul <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>; Subramaniam, Divyashni <[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com)>; Low, Xianyu <[Xianyu.Low@aig.com](mailto:Xianyu.Low@aig.com)>; Teo, Ericweihong <[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** [EXTERNAL] RE: Conflicting D.O.A. - SKM2893C \*\*\* LKK REF: CS3/AIG21006934/Guf3

This message is from an external sender; be cautious with links and attachments.

Dear Sir / Mdm,

Please be inform that according to the repairer DOA is 26-05-2021.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

---

**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Monday, 28 June, 2021 12:18 PM

**To:** Do-Not-Reply <[do-not-reply@merimen.com](mailto:do-not-reply@merimen.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** [Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com); [Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com); [Xianyu.Low@aig.com](mailto:Xianyu.Low@aig.com); [Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com); Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: Conflicting D.O.A. - SKM2893C \*\*\* LKK REF: CS3/AIG21006934/Guf3

Dear Sir / Madam,

Thank you for your email.

Our respective team will look into the matter and get back to you in due course.

**Hi Assgn team,**

**Kindly assist.**

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

**From:** Do-Not-Reply [<mailto:do-not-reply@merimen.com>]

**Sent:** Monday, 28 June 2021 9:00 AM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** [Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com); [Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com); [Xianyu.Low@aig.com](mailto:Xianyu.Low@aig.com); [Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com)

**Subject:** Conflicting D.O.A. - SKM2893C

This mail is associated with :

**\*FBD7891D**

**[SKM2893C]**

TP

**NURAZHAR BIN SALLEH**

May 26 2021 8:00AM

Glen Enterprise Pte Ltd

Dear Sir/Madam,

Kindly confirm the correct D.O.A. since TP (26/4/2021 as in TP GIA and 26/5/2021 as in Merimen) and OI (24/5/2021) indicate different D.O.A.

Be informed that OI GIA REPORT has been shared to you in Merimen for your further review.

Thanks & Regards,

**Hor Yin Rul (Viviane)**

**AIG**

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1002208

[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com) | [www.aig.sg](http://www.aig.sg)

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Sent by : Hor, Yinrul (AIG Asia Pacific Insurance Pte. Ltd.)

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