

RE: Accident Involving SMJ 9319R (OI: SNM21D203553/C02/SMJ9319R/TOHHS) and SHC 1613P (TP : LKK REF - CC4/CTI21006930/Nes3) on 21 June 2021 along MACPHERSON ROAD

Alfred Toh <alfred.toh@sg.cntaiping.com>

Wed 9/1/2021 5:32 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Jacqueline Chan <jacqueline.chan@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

 1 attachments (1 MB)

REPORT OF SMJ9319R.pdf;

LKK REF - CC4/CTI21006930/Nes3

CTI REF - SNM21D203553/C02/SMJ9319R/TOHHS

Dear Asher

We refer to the above matter.

Attach herewith mutual client's SAS report for your attention and necessary action.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: 65 6389 6183

Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Wednesday, September 1, 2021 5:11 PM

To: Alfred Toh <alfred.toh@sg.cntaiping.com>; Su Li (LKK Auto) <suli@lkkauto.com>; Jacqueline Chan <jacqueline.chan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Accident Involving SMJ 9319R (OI: SNM21D203553/C02/SMJ9319R/TOHHS) and SHC 1613P (TP : LKK REF - CC4/CTI21006930/Nes3) on 21 June 2021 along MACPHERSON ROAD

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Hi Alfred,

We refer to the above matter.

Kindly advise if insured reported, if so please forward us a copy.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Friday, 23 July 2021 4:21 PM

To: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; pl@anika.sg; Su Li (LKK Auto) <suli@lkkauto.com>; Jacqueline Chan <jacqueline.chan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: Accident Involving SMJ 9319R (OI: SNM21D203553/C02/SMJ9319R/TOHHS) and SHC 1613P (TP : LKK REF - CC4/CTI21006930/Nes3) on 21 June 2021 along MACPHERSON ROAD

POLICY NO: DMPCSNW00195562000

INSURED: LEE BOON LENG

VEHICLE NO: SMJ9319R

DRIVER: LEE BOON LENG (AS ADVISED BY THIRD PARTY)

LKK REF - CC4/CTI21006930/Nes3

CTI REF - SNM21D203553/C02/SMJ9319R/TOHHS – ACCIDENT **NOT** REPORTED

M/S ANIKA INSURANCE BROKERS & CONSULTANTS PTE LTD

ATTN: OFFICER-IN-CHARGE

Dear Sirs

We refer to our email of 28 June 2021 and regret to advise that mutual client has refused and/or failed and/or has not and/or has yet to file Accident Report.

Please assist to remind Mr Lee Boon Leng to file report prior to our repudiation of claim and re-direct all claim/s to him for his own disposal.

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Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
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From: Alfred Toh

Sent: Monday, June 28, 2021 8:56 AM

To: Admin A <admin-a@lkkauto.com>; Asher Sng (LKK Auto) <AsherSng@lkkauto.com>; pl@anika.sg; suli@lkkauto.com

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Jacqueline Chan <jacqueline.chan@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Subject: Accident Involving SMJ 9319R (OI: SNM21D203553/C02/SMJ9319R/TOHHS) and SHC 1613P (TP : LKK REF - CC4/CTI21006930/Nes3) on 21 June 2021 along MACPHERSON ROAD

LKK REF - CC4/CTI21006930/Nes3

CTI REF - SNM21D203553/C02/SMJ9319R/TOHHS – ACCIDENT NOT REPORTED

M/S ANIKA INSURANCE BROKERS & CONSULTANTS PTE LTD
ATTN: OFFICER-IN-CHARGE

Dear Sirs

We are in receipt of incoming property damage claim against MR LEE BOON LENG's motor insurance policy arising out of accident on **21 June 2021** along Macpherson Road towards Airport.

It is noted that there is no Accident Report filed/received till date.

Please assist to notify mutual client to file Accident Report **IMMEDIATELY** to enable us to handle the claim on his behalf.

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Best Regards

Alfred Toh
Senior Executive
Claims Department
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3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
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W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Friday, June 25, 2021 9:31 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Re: Direct Settlement - Accident Involving SMJ 9319R (OI : CTI - TBA) and SHC 1613P (TP : LKK REF - CC4/CTI21006930/Nes3) on 21/06/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Re-send with include handler Asher.

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHC 1613P at M/s COMFORTDELGRO ENGINEERING PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **TP GIA report**
- **Preliminary advice**

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Su Li (LKK Auto)

Sent: Friday, June 25, 2021 9:27 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SMJ 9319R (OI : CTI - TBA) and SHC 1613P (TP : LKK REF - CC4/CTI21006930/Nes3) on 21/06/2021

Dear Sir / Madam,

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Enclosed for your perusal is:

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Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

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****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd