

Our Ref: CT0621/SHA1643M/CK(st)
Date: 23.07.2021

CHINA TAIPING INSURANCE CO (S)PTE L
3 ANSON ROAD #16-00
Singapore 079909

Attn : Motor Claims Department

Dear Sir/Madam

Without Prejudice

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

ACCIDENT ON 20.06.2021 INVOLVING SHA1643M & SLL 169S ALONG JLN BESAR BEFORE OPHIR RD

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of vehicle No SHA1643M, which was involved in the captioned accident with your insured vehicle No SLL 169S.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	2,821.80
2. Loss of Rental	4 days x S\$ 125.19	S\$	500.76
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	7.49
5. GIA / Police Report Fee		S\$	0.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	4 days x S\$ 80.00	S\$	320.00
2. Others		S\$	0.00

[E&OE] **Total Claims** **S\$ 3,650.05**

A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[X] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: 62141843

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING **Hyundai Ioniq SHA1643M , SLL169S** **ON 20-Jun-21 15:30**
ALONG **JLN BESAR BEFORE OPHIR RD**

I / We **DEREK LING HUAT SENG** (Hirer) NRIC No.: **SXXXX335I**

and/or (Relief) NRIC No.: **SXXXX335I**

Taxi Number **SHA1643M**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **21-Jun-2021**

Name of Hirer **DEREK LING HUAT SENG**

Hirer NRIC **SXXXX335I**

Signature :

Derek Ling

Address **318 SERANGOON AVENUE 2 #12-320**
550318

Contact No. **90903707**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMHCSNA00004192100 Claim No : SNM21D203564/C02/SLL169S/CHNGPW

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : S\$3,440.00
SINGAPORE DOLLARS THREE THOUSAND FOUR HUNDRED AND FORTY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHA 1643M

Insured Vehicle No. : SLL 169S

Date of Loss : 20/06/2021

Place of Accident : JLN BESAR, SINGAPORE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : AUTOBAHN RENT A CAR PTE. LTD.

Driver Name : MOHAMED SHAHABUDEEN BIN ABDUL HAMEED

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$	3,440.00
<hr/>		
TOTAL	S\$	3,440.00
<hr/>		

Claimant Name : COMFORT TRANSPORTATION PTE LTD

NRIC No : 1XXXXX821R

Signature :

Date :

16/10/21

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

COMPANY REG. NO.: 199506048W

Page: 1

GST REG. NO. M2-8921817-3

TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHA1643M

**MAKE
HYUNDAI**

MODEL
IONIQ(G2)

DATE OF REG
02.07.2019

CHASSIS CODE
KMHC851CVKU164510

INV. NO/DATE
91576541 12.07.2021

JOB NO.
305474595

ODOMETER READING

DATE/TIME IN
21.06.2021 11:00

Description : 3P 20.06.2021

S/No	Part No.
------	----------

Qty	Unit	Price	%Disc	Net
-----	------	-------	-------	-----

PART REQUISITION

0001	FNPS	NUMBER PLATE FRONT	1	55.00	0.00	55.00
0002	04-01-0104-2282	COVER-RR BUMPER#	1	459.40	20.00	367.52
0003	04-01-0104-2533	MOULDING ASSY-RR BUMPER CTR	1	451.25	20.00	361.00
0004	04-01-0101-0111	BUMPER COVER CLIP REAR	10	2.20	20.00	17.60
0005	04-01-0104-2270	EMBLEM-HYBRID	1	24.30	20.00	19.44
0006	04-01-0104-2271	EMBLEM-IONIQ	1	31.30	20.00	25.04
0007	04-01-0104-2175	SYMBOL MARK-H	1	38.00	20.00	30.40
0008	04-01-0104-1150	PROTECTOR MAT	1	50.00	0.00	50.00
0009	28-01-0103-0006	REAR BOOT TEL NUMBER CTPL*	1	30.00	0.00	30.00
0010	28-01-0103-0005	REAR BOOT LOGO CTPL	1	30.00	0.00	30.00

ComfortDelGro Engineering Pte Ltd

Head Office:
05 Braddell Road
Singapore 579701

ndly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91576541	2,821.80	

COMPANY REG. NO.: 199506048W
Page: 2

GST REG. NO. M2-8921817-3

TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

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IONIQ(G2)

DATE OF REG
02.07.2019

CHASSIS CODE
KMHC851CVKU164510

INV. NO/DATE
91576541 12.07.2021

JOB NO.
305474595

ODOMETER READING

DATE/TIME IN
21.06.2021 11:00

S/No	Part No.		Qty	Unit Price	%Disc	Net
0011	28-01-9999-2025	APP LOGO REAR BONNET CTPL	1	40.00	0.00	40.00
0012	09-01-9999-0068	REVERSE SENSOR ASSY*	1	180.00	0.00	180.00
0013	04-01-0104-2370	LAMP ASSY-REAR FOG	1	201.50	20.00	161.20
		SUB-TOTAL				1,367.20

JOB NATURE

0001	PB	PANEL BEATING - SHA1643M	700.00	700.00
0002	SP	SPRAYPAINT CHARGE	500.00	500.00
0003	20-00	TUFF COAT ON AFFECTED PARTS.	40.00	40.00
0004	20-22	REMOVE/REFIX REVERSE SENSOR	30.00	30.00
SUB-TOTAL			:	1,270.00

ComfortDelGro Engineering Pte Ltd

Head Office:
05 Braddell Road
Singapore 579701

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CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91576541	2,821.80	

COMPANY REG. NO.: 199506048W
Page: 3

GST REG. NO. M2-8921817-3

TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHA1643M

**MAKE
HYUNDAI**

MODEL
IONIQ(G2)

DATE OF REG
02.07.2019

CHASSIS CODE
KMHC851CVKU164510

INV. NO/DATE
91576541 12.07.2021

JOB NO.
305474595

ODOMETER READING

DATE/TIME IN
21.06.2021 11:00

Items total		2,637.20
Add GST @	7.000 %	184.60
Invoice amount		2,821.80

Issued by : KATHERINETAN 12.07.2021 11:09:18
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

ComfortDelGro Engineering Pte Ltd

Head Office:
05 Braddell Road
Singapore 579701

[illegible]

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT21060258

Date: 12 July 2021



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 20/06/2021 @ 15:30 hrs
ALONG JLN BESAR BEFORE OPHIR RD
INVOLVING SLL169S

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA1643M** (the "Taxi"). The Taxi was hired to **DEREK LING HUAT SENG IC NO SXXXX335I** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Singapore Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

SPA 1643M

[illegible]

100

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Wednesday, 1 September 2021 4:58 PM
To: insurancehamiltonauto@gmail.com
Subject: ACCIDENT INVOLVING SLL 169S AND SHA 1643M ON 20/06/2021

Our Ref: CC3/CTI21006929/Nes3

01 SEPT 2021

AUTOBAHN RENT A CAR PTE. LTD.

Dear Sir/Madam,

ACCIDENT INVOLVING SLL 169S AND SHA 1643M ON 20/06/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Enquire Vehicle-Related Transaction History

Transaction History Details

Log Date/Time:	21 Jun 2021 / 12:56:56		
Asset Type:	Vehicle	Transaction Amount:	\$7.49
Asset ID:	SLL169S		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ECENGCC0 - GOH CHENG CHUAN ANDREW CORNELIUS	Business Transaction Reference No.:	20210621125656167841

Search Date / Time: 20 Jun 2021 15:30:00

Insurance Company: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Information displayed is correct as at the log date and time.

Enquire Related Logs

OK

SNR 1643m

Asher Sng (LKKAUTO)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Tuesday, 12 October 2021 10:20 PM
To: Asher Sng (LKKAUTO)
Cc: Claims Dept of CTI; Admin A
Subject: RE: [MANDATE REQUEST] RE: SNM21D203564/C02/SLL169S/CHNGPW / FW: Direct Settlement - Accident Involving SLL 169S (OI : CTI - TBA) and SHA 1643M (TP : LKK REF - CC3/CTI21006929/Nes3) on 20/06/2021

Follow Up Flag: Follow up
Flag Status: Flagged

Without Prejudice, Save as to Costs

Dear Asher

Please proceed to resolve claim at \$3,442.46 (all-in).

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Tuesday, September 28, 2021 4:11 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: [MANDATE REQUEST] RE: SNM21D203564/C02/SLL169S/CHNGPW / FW: Direct Settlement - Accident Involving SLL 169S (OI : CTI - TBA) and SHA 1643M (TP : LKK REF - CC3/CTI21006929/Nes3) on 20/06/2021

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Your ref : SNM21D203564/C02/SLL169S/CHNGPW

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended and third party vehicle.

We are of the opinion that liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **COMFORTDELGRO ENGINEERING PTE LTD**" at \$ **3,442.46** (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 3,933.41	\$ 2,821.80
2. Loss of Rental (4days x \$125.19)	\$ 500.76	\$ 438.17 (3.5days x \$125.19)
3. Loss of Income (4days x \$80)	\$ 320.00	\$ 175.00 (3.5days x \$50)
4. LTA Search Fee	\$ 7.49	\$ 7.49
Total	\$ 4,761.66	\$ 3,442.46

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Wednesday, 28 July 2021 12:21 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM21D203564/C02/SLL169S/CHNGPW / FW: Direct Settlement - Accident Involving SLL 169S (OI : CTI - TBA) and SHA 1643M (TP : LKK REF - CC3/CTI21006929/Nes3) on 20/06/2021

[Strictly Confidential]

Without Prejudice

Dear Asher

Attached herewith our insured SAS report for your perusal.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: Friday, 23 July 2021 1:22 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SNM21D203564/C02/SLL169S/CHNGPW / FW: Direct Settlement - Accident Involving SLL 169S (OI : CTI - TBA) and SHA 1643M (TP : LKK REF - CC3/CTI21006929/Nes3) on 20/06/2021

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Hi Adeline,

We refer to the above matter.

Kindly advise if insured reported, if so please forward us a copy for our necessary action.

Thank You.

Best Regards,

Asher Sng | Case Handler
LKK Auto Consultants Pte Ltd

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Monday, 28 June 2021 10:07 AM
To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D203564/C02/SLL169S/CHNGPW / FW: Direct Settlement - Accident Involving SLL 169S (OI : CTI - TBA) and SHA 1643M (TP : LKK REF - CC3/CTI21006929/Nes3) on 20/06/2021

Dear Su Li/Asher

Please be informed that our insured has yet to file accident report.

We have proceed to send reminder to OI.

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Thank you.

Adeline Chng
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, 28 June 2021 9:37 AM
To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D203564/C02/SLL169S/CHNGPW / FW: Direct Settlement - Accident Involving SLL 169S (OI : CTI - TBA) and SHA 1643M (TP : LKK REF - CC3/CTI21006929/Nes3) on 20/06/2021

Dear all,

Please note that officer in charge for this case is Adeline Chng.

Claim no. SNM21D203564/C02/SLL169S/CHNGPW.

Dear Adeline,

Pls revert LKK.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Friday, 25 June 2021 10:24 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Direct Settlement - Accident Involving SLL 169S (OI : CTI - TBA) and SHA 1643M (TP : LKK REF - CC3/CTI21006929/Nes3) on 20/06/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHA 1643M at M/s COMFORTDELGRO ENGINEERING PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- TP GIA report
- Preliminary advice

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd