

RE: SNM21D203564/C02/SLL169S/CHNGPW / FW: Direct Settlement - Accident Involving SLL 169S (OI : CTI - TBA) and SHA 1643M (TP : LKK REF - CC3/CTI21006929/Nes3) on 20/06/2021

Adeline Chng <adeline.chng@sg.cntaiping.com>

Wed 7/28/2021 12:21 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

 1 attachments (840 KB)

bill (9).pdf;

[Strictly Confidential]

Without Prejudice

Dear Asher

Attached herewith our insured SAS report for your perusal.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Friday, 23 July 2021 1:22 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM21D203564/C02/SLL169S/CHNGPW / FW: Direct Settlement - Accident Involving SLL 169S (OI : CTI - TBA) and SHA 1643M (TP : LKK REF - CC3/CTI21006929/Nes3) on 20/06/2021

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Hi Adeline,

We refer to the above matter.

Kindly advise if insured reported, if so please forward us a copy for our necessary action.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Monday, 28 June 2021 10:07 AM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D203564/C02/SLL169S/CHNGPW / FW: Direct Settlement - Accident Involving SLL 169S (OI : CTI - TBA) and SHA 1643M (TP : LKK REF - CC3/CTI21006929/Nes3) on 20/06/2021

Dear Su Li/Asher

Please be informed that our insured has yet to file accident report.

We have proceed to send reminder to OI.

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Thank you.

Adeline Chng

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>**Sent:** Monday, 28 June 2021 9:37 AM**To:** Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>**Subject:** O/R: SNM21D203564/C02/SLL169S/CHNGPW / FW: Direct Settlement - Accident Involving SLL 169S (OI : CTI - TBA) and SHA 1643M (TP : LKK REF - CC3/CTI21006929/Nes3) on 20/06/2021

Dear all,

Please note that officer in charge for this case is Adeline Chng.

Claim no. SNM21D203564/C02/SLL169S/CHNGPW.

Dear Adeline,

Pls revert LKK.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Friday, 25 June 2021 10:24 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Direct Settlement - Accident Involving SLL 169S (OI : CTI - TBA) and SHA 1643M (TP : LKK REF - CC3/CTI21006929/Nes3) on 20/06/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHA 1643M at M/s COMFORTDELGRO ENGINEERING PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- TP GIA report
- Preliminary advice

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

