

OUR REF:BUS/06/21/1029(AIG) - ACCIDENT ON 17/06/21 INVOLVING SMB1337H AND SMD668Z ALONG AT THE JUNCTION OF CABERRA LINK AND SEMBAWANG ROAD AFTER BS:58331 (BLK 589D) LKK REF : CC3/AIG21006928/R1rs3

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SUBJECT: OUR REF:BUS/06/21/1029(AIG) - ACCIDENT ON 17/06/21 INVOLVING SMB1337H AND SMD668Z ALONG AT THE JUNCTION OF CABERRA LINK AND SEMBAWANG ROAD AFTER BS:58331 (BLK 589D)

Dear Sirs,

We claim on behalf of SMRT Buses Ltd, owner of the vehicle registration number SMB1337H. Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses,

Cost of Repair	\$4,350.00
Loss of Use	\$1,100.00 (4 days x \$275.00)
LTA search fee	\$7.00
Total	\$5,457.00

We enclose the following documents,

- 1) Repair Invoice
- 2) GIA report
- 3) LTA Search Fee


AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

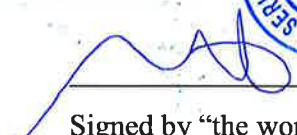
I, **SMRT BUSES LTD** (the third party claimant”) of **6 ANG MO KIO STREET 62 (S)569140** (address), owner of **SMB 1337H** (vehicle no.) hereby authorize **SMRT AUTOMOTIVE SERVICES PTE LTD** (“the workshop”) to act for me with respect to my claim for repair costs and/or rental and/or loss of use (“claim”) for my vehicle no **SMB 1337H** that was damaged pursuant to the accident which occurred on **17/06/2021** (date) along **JUNCTION OF CANBERRA LINK AND SEMBAWANG ROAD** (location) involving vehicle no/s **SMD 668Z** (“the accident”).

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 21 (day) of 09 (month) 2021 (year)


Signed by “the third party claimant”
(with chop if applicable)


Signed by “the workshop”
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$4,350.00** (Repair Cost), **S\$750.00** (Loss of ~~Rental~~/Use), **S\$7.00** (Disbursement) for vehicle no. **SMB 1337H** that was damaged pursuant to the accident which occurred on **17/06/2021** (date) along **JUNCTION OF CANBERRA LINK AND SEMBAWANG ROAD** (location) involving vehicle no/s **SMD 668Z**. This is pursuant to the inspection conducted on **21/06/2021** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **SMRT BUSES LTD** ("the third party claimant") of vehicle no. **SMB 1337H** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SMB 1337H** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 21 (day) of 09 (month) 2021 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)



SMRT Automotive Services Pte Ltd
2 Tanjong Katong Road, Tower 3, Paya
Lebar Quarter, #08-01, Singapore 437161
Tel: 65 69083530 Fax: 65 69083592

Customer Code: 3000066

SMRT BUSES LTD

Block Unit
STREET 62
6 ANG MO KIO
SINGAPORE 569140



Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV210700037
Date : 05.07.2021
Vehicle No. : SMB1337H
Your Ref No. : BUS/06/21/1029
Our Ref No. : 24111330
Terms : 30 Days

Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00				\$ 4,350.00
GRAND TOTAL					\$ 4,350.00

Remark :

Make/Model : MAN A22
Accident Date : 16.06.2021

Payment Instructions

- By Cheque: Crossed and made payable to "SMRT Automotive Services Pte Ltd" with invoice no. indicated on the reverse side. No receipt will be issued unless requested.
- By Bank Transfer:
 - Account Name : SMRT Automotive Services Pte Ltd
 - Bank Name : DBS Bank Ltd - SGD
 - Bank Account No. : 018-008617-4
 - Swift Code : DBSSSGSG

Koo yew chung

Kuo yew chung (Jul 5, 2021 15:38 GMT+8)

Authorised Signature
for SMRT Automotive Services Pte Ltd

Enquire Vehicle-Related Transaction History

Transaction History Details

Log Date/Time: 21 Jun 2021 / 12:44:38

Asset Type:	Vehicle	Transaction Amount:	\$7.49
Asset ID:	SMD668Z		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAH0 - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20210621124438755091

Search Date / Time: 17 Jun 2021 07:55:00

Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG21006928/R1rs3

22 JULY 2021

KOH YOW SOON JOSEPH
503C CANBERRA LINK
#08-49
MONTREAL SPRING
SINGAPORE 753503

Dear Sir/Madam,

**ACCIDENT INVOLVING SMD 668Z & SMB 1337H ALONG/AT CANBERRA
LINK / SEMBAWANG ROAD ON 17/06/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from SMB 1337H against your motor insurance policy.

Based on the information on hand, we are of the view that liability is not in your favor as it is head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

JASLIN KOK
Case Handler
DID: 6841 2157
FAX: 6741 4108
Email: Jaslinkok@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	22 Jun 2021 20:54	Clim Dtl Modified	Claimant's Name: -> SMRT BUSES LTD.	[A] Lee Su Li
2	22 Jun 2021 20:54	Clim Veh Model Changed	(205176) MAN NL320F (A22) 10.5 D ABS TURBO (A).	[A] Lee Su Li
3	22 Jun 2021 20:54	Clim Created	Reg No: SMB1337H. Acct Date: 2021/06/17. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: SMRT Automotive Services Pte Ltd (Woodlands)	[A] Lee Su Li
4	22 Jun 2021 20:54	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	22 Jun 2021 20:54	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/07/01	[A] Lee Su Li
6	22 Jun 2021 20:54	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	22 Jun 2021 20:54	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Lt d. (Express)	[A] Merimen Administrator
8	22 Jun 2021 20:54	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	22 Jun 2021 20:54	Label Added	(23):Express.	[A] Lee Su Li
10	22 Jun 2021 20:54	Adj Adjuster Assigned	[None] -> MOHD RASUL	[A] Lee Su Li
11	12 Jul 2021 09:04	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	12 Jul 2021 09:04	Clim Dtl Modified	Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	12 Jul 2021 09:04	Clim Dtl Modified	JPJ Reg. Date: -> 2013/03/25.	[A] JOANNE LEE KHANG MIN
14	12 Jul 2021 09:04	Clim Details Notified		[A] JOANNE LEE KHANG MIN
15	05 Aug 2021 20:32	Adj Mandate Request	Cur.Req:5357.00:LIA:100%*Quantum:(a)COR:\$4,350+(b)LOU(4days x \$250):\$1,000+(c) LTA se arch fee:\$7.00= Total: \$5,357.00**Recommended 3 repair days +1 PRS= 4 Days	[A] Jaslin Kok Chin Yi
16	11 Aug 2021 15:48	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/07/01. Mandate Remarks: mandate approved. subject to docu ments in order. 3 days @ \$250	[I] Goh, Jeremy-CX
17	11 Aug 2021 15:48	Adj Mandate Set	Approved:5107.00:mandate approved. subject to documents in order. 3 days @ \$250	[I] Goh, Jeremy-CX

Date From    Date To    Audit Type

ACTIVITY

No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2703540	23 Jun 2021 10:53:13	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SMB1337H	SMD668Z	11.00
2708125	12 Jul 2021 09:04:30	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMB1337H	SMD668Z	11.00

