PREMIUM AUTOMOBILES



AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims
Yr Ref: CC3/AIG21006923/gs3 (SLN574U)

6768 9911 Telephone +65
6841 1183 Telefax +65
Nora.Khai@premiumauto.com.sg Email

Body & Paint Dept Our Dept PA/TP/0522/2021/NH Our Ref

Norah Khai

10-Jan-2022 Date 1 Total Pages

Dear Sir,

RE: INSURANCE CLAIM FOR SCX 73 C - Audi TT COUPE 2.0 TFSI QU

With reference to the above-mentioned vehicle, no. SCX 73 C, claimant, Mr. Loh Hak Guan Mark, please find the related document per attached.

- 1. A copy of the Original invoice no. 85017102 S\$ 29,037.70.
- 2. A copy of Discharge Voucher duly signed by client.
- 3. A copy of the Letter of Authorisation duly signed by client.
- 4. Loss of Use S\$ 1,700.00 (S\$ 100.00 x 15 working days+ 2 Sunday)
- 5. A copy of the GIA search S\$ 2.00

Premium Automobiles Pte Ltd, Showroom 9 Leng Kee Road Singapore 159090 Telefax (65) 6471 3733

Service & Parts Centres 55 Ubi Rd 1 Singapore 408699 Telephone (65) 6336 2323 Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai Claims Dept

Encl

AIG Insurance - SCX 73 C

AUTHORISATION TO ACT (AIG Express Third Party Claim)

I, LOH HAK GUAN MARK (the	third party claimant) of 162 LENTOR LOOP
#02-02, SINGAPORE 789095 (add	dress), owner of SCX73C (vehicle no.)
hereby authorize PREMIUM AUTOMOBILES	PTE LTD ("the workshop") to act for me
with respect to my claim for repair costs and/or	rental and/or loss of use ("claim") for my vehicle
no. SCX73C that was damaged pursuant	to the accident which occurred on 18/6/2021
	marina blvd (location) involving vehicle no/s
SLN574U ("the accident").	
I further authorize the workshop to settle my abo	ove mentioned claim in a manner that they deem fit
	re payment further to settlement of my claim with
payment cheque/s being made in favour of the w	
I further acknowledge that any settlement the w	orkshop may reach on my behalf is on a without
	s insofar as the driver/owner/insurers of the other
vehicle/s is concerned.	
Dated this18 (day) of06 (me	onth) 20 <u>21</u> (year)
Marile	THE WOMOTH
Signed by "the third party claimant"	Signed by "the workshop"
with chan if applicable)	(with chon)

RELEASE VOUCHER (AIG Express Third Party Claim)

"We/I, PREMIUM AUTOMOBILES PTE LTD ("the workshop") hereby confirm that we/
have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKF
AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed fo
S\$ 20037.70 (Repair Cost), S\$ 1,700.00 (Loss of rental/use), S\$ 2.00 (Disbursement), for vehicle no
SCX73C that was damaged pursuant to the accident which occurred on 18/6/2021 (date) along
Junction of Bayfront ave and marina blvd (location) involving vehicle no/s <u>SLN574U</u> . This is
pursuant to the inspection conducted on 29/06/2021 (date) at "the workshop".
We/I confirm that we/I are/am authorized by the owner LOH HAK GUAN MARK
("the third party claimant") of vehicle no. SCX73C make the claim as set out in the above paragraph
and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I
enclose herein the letter of authority given by "the third party claimant".
We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss
and/or expense that they will or have already incurred in the event that "the third party claimant" after the
above said agreement lodges a further claim against the former for any loss and expenses suffered
pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SCX 73C
vehicle no.) as a result of the accident.
Ve/I confirm that the agreement reached above is in full and final settlement of any claim of "the third
arty claimant" pursuant to the accident and that further this settlement is reached on a without prejudice
nd without admission of liability basis.
and the second of the second o

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this ______ (day) of ______ (month) 20______ (year)



Signed by appointed surveyor

The state of the s

Signed by "the workshop" (with chop)

Premium Automobiles Pte Ltd



0)

Audi Centre Singapore 281 Alexandra Road Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733
Co. & GST Reg. No.: 199902271W

Alexandra Service Centre 281 Alexandra Road Singapore 159938 Main Telephone 6388 2223 Main Telefax 6475 1023

Ubi Service Centre 55 Ubi Road 1 Singapore 408699 Main Telephone 6388 2323 Main Telefax 6841 1183

Customer Service Service Appointment 6366 2323 24-hour Breakdown Service 9828 1233 Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 15:11

AIG ASIA PACIFIC INSURANCE PTE LTD

MOTOR CLAIM DEPT AIG BUILDING

78 SHENTON WAY #07-16

SINGAPORE 079120 079120

Invoice No: 85017102

Date : 06/01/2022

Order: SCX0073C

Term : 30

Account: A0006 (T

AIG ASIA PACIFIC INSURANCE PTE LTD

MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16

SINGAPORE 079120

Regn No: SCX0073C 26433) Regn Date: 27/04/2016 Mileage: WIP No.: 32223 66717

Model: TT COUPE 2.0 TFSI qu FV307L Chassis: TRUZZZFV9F1015951 . Engine: CHH 090766 Dept: U

You have been assisted by :- ${\tt UB-Lim}$ Kee Siang (43)

		Details	Qty	Unit Price	Amount
S	SUBLET	м:	400.00	1.00	400.00
S	DODUMON	B&P - TO INSTALL SOLAR FILM FOR LHS 1/4 GLASS.			
)	BODYWORK	M: TO RENEW LHS 1/4 GLASS TO FACILITATE FENDER RENEWAL.	300.00	1.00	300.00
5	BODYWORK	M: TO CARRY OUT WATER SEEPAGE TEST ON 1/4	150.00	1.00	150.00
	BODYWORK	GLASS.	1400.00	1.00	1 400 00
		TO REMOVE AND REINSTALL REAR WIRE HARNESS FOR LIGHT, BATTERY MANAGER, FUSE AND RELAY TRAYS, ELECTRICAL AND AUDIO EQUIPMENT.	1400.00	1.00	1,400.00
	BODYWORK	M: TO REMOVE AND TRANSFER LHS DOOR'S MULTI LOCK SYSTEM AND POWER WINDOW DEVICES. CHECK FUNCTION.	280.00	1.00	280.00
	BODYWORK	M: TO REMOVE AND REINSTALL REAR SEAT, BACK REST, HAT TRAY, ABCD PILLAR TRIMS, LUGGAGE COMPARTMENT TRIM AND SEAT BELTS.DISLODGE ROOF LINER AND DISENGAGE CURTAIN AIRBAG.	1400.00	1.00	1,400.00
	BODYWORK	M: TO SET UP AND PLACE VEHICLE IN ALUMINIUM REPAIR FACILITY.	1800.00	1.00	1,800.00
	BODYWORK	M: TO DISMANTLE AND REINSTALL REAR BUMPER. TO RENEW LHS DOOR AND LHS SILL PANEL TRIM. TO CUT OUT AND WELD LHS REAR FENDER. REORGANISE CRASH MANGEMENT COMPONENTS.	5400.00	1.00	5,400.00
	BODYWORK	TO RESPRAY LHS REAR FENDER, LHS DOOR, LHS SILL PANEL TRIM, LHS SILL PANEL, DOOR HANDLE AND END PANELLING.	3125.00	1.00	3,125.00
	BODYWORK	M:	900.00	1.00	900.00

Premium Automobiles Pte Ltd



Audi Centre Singapore 281 Alexandra Road Singapore 159938 Main Telephone 6836 2223 Main Telefax 6471 3733 Co. & GST Reg. No.: 199902271W

Alexandra Service Centre 281 Alexandra Road Singapore 159938 Main Telephone 6388 2223 Main Telefax 6475 1023

Ubi Service Centre 55 Ubi Road 1 Singapore 408699 Main Telephone 6388 2323 Main Telefax 6841 1183

Customer Service Service Appointment 24-hour Breakdown Service 6366 2323 9828 1233 Email customer.care@premiumauto.com.sg

INS TAX INVOICE

2 15:11 Page

AIG ASIA PACIFIC INSURANCE PTE LTD

MOTOR CLAIM DEPT AIG BUILDING

78 SHENTON WAY

Regn No: SCX0073C

#07-16

SINGAPORE 079120 079120

Invoice No: 85017102

Date : 06/01/2022

AIG ASIA PACIFIC INSURANCE PTE LTD

MOTOR CLAIM DEPT AIG BUILDING

78 SHENTON WAY

Account: A0006

#07-16

SINGAPORE 079120

26433)

Term : 30

Order: SCX0073C

WIP No.: 32223

0)

Model: TT COUPE 2.0 TFSI qu FV307L

Regn Date: 27/04/2016

Mileage: 66717 Engine: CHH 090766

Dept: U

You have been assisted by: - UB-Lim Kee Siang

(V

Chassis: TRUZZZFV9F1015951

TO CARRY OUT DIAGNOSTIC CHECK M:		Details	للدياء فالسنف	Qty	Unit Price	Amount
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TO CARRY OUT DIAGNOSTIC CHECK M:	BODYWORK			192.00	1.00	192.0
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AN 10597701 (A) (SK) NUT-27/07/21- Less 020% 4.00 3.00 AN 90920302 (A) (SK) NUT-A/P GT-27 Less 020% 2.00 3.00 A8S0945253 (A) (SK) TRIM-A/P GT-2 Less 020% 1.00 29.50 A8S0945254 (A) (SK) TRIM-A/P GT-2 Less 020% 1.00 29.50 A4E0853586 GROMMET-A/P GT Less 020% 2.00 3.60 AD 001001 STATIC MIX-A/P GT Less 020% 2.00 10.00 AD 180KD2A1 (A) (SK) 2-PACK ADH-A/ Less 020% 1.00 51.10 A8S0898909 (V) (SK) SECUR.SET 04/ Less 020% 1.00 281.00 2	A000012279C					23.
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A4E0853586 GROMMET-A/P GT Less 020% 2.00 3.60 AD 001001 STATIC MIX-A/P GT Less 020% 2.00 10.00 AD 180KD2A1 (A)(SK)2-PACK ADH-A/ Less 020% 1.00 51.10 A8S0898909 (V)(SK)SECUR.SET 04/ Less 020% 1.00 281.00 2	A8S0945254	(A) (SK) TRIM-A/P GT-2				23.6
AD 001001 STATIC MIX-A/P GT Less 020% 2.00 10.00 AD 180KD2A1 (A) (SK)2-PACK ADH-A/ Less 020% 1.00 51.10 A8S0898909 (V) (SK)SECUR.SET 04/ Less 020% 1.00 281.00 2	A4E0853586					5.7
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A8S0898909 (V) (SK) SECUR.SET 04/ Less 020% 1.00 281.00 2	AD 180KD2A1					40.8
340000000	A8S0898909					224.8
13.30	A4G8860385					12.2
			2000 0200	1.50	15.50	14.4

11,191.04 Labour 0.00 Sublet 15,947.00 Menus 0.00 Lubricant 0.00

Sub-Total 27,138.04 1,899.66 7% **GST** 29,037.70 **Grand Total**

Received by

For & on behalf of Premium Automobiles Pte Ltd INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SLN574U

Date of Accident

18/06/2021 🛗

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance AIG Asia Pacific Insurance Pte....

Period of Insurance 21/04/2021 - 20/04/2022

Requested By WONG KHONG SENG (PREMIU...

Requested Date 22/06/2021 16:41

Payment details

Request Amount: **\$\$1.87** GST Amount: **\$\$0.13**

Total Amount Due (GST Inclusive): \$\$2

General Insurance Association

Records Management Centre GST Registration No: **M400017735**

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Friday, 25 June 2021 5:31 PM

To: colsen@sas.edu.sg

Subject: <STANDARD NOTIFICATION LETTER> OUR REF: CC3/AIG21006923/gs3 *** ACCIDENT

INVOLVING SLN 574U & SCX 73C ON 18/06/2021 ***

Our Ref: CC3/AIG21006923/gs3

25 JUNE 2021

OLSEN CRAIG MICHAEL

DRIVER: MCILROY JOANNA MARIE

Dear Sir/Madam,

ACCIDENT INVOLVING SLN 574U & SCX 73C ON 18/06/2021

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from SCX 73C.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c AIG Asia Pacific Insurance Pte Ltd (Motor Claims Dept)

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: $\underline{\text{CeciliaChong@lkkauto.com}} \text{ fax: 6741-4108}$ Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





Consultants Save the Earth Print only when necessary.

1/14/22, 11:10 AM Merimen e-Claims

Print Received Message

This mail is associated with:

*SCX73C (7638393793SG) [SLN574U] LOH HAK GUAN MARK Jun 18 2021 5:00PM [Olsen Craig Michael] Premium Automobiles Pte Ltd

AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 10/01/2022 15:01 PM. From

То

Alert - Adj Mandate Approved (S\$30739.70) - SCX73C - Claim Handler: Loh, Chee-Heng Subject

Approved:30739.70.			