

AIG Asia Pacific Insurance Pte Ltd78 Shenton Way
#07-16 AIG Building
Singapore 079120**Attn: Motor Claims****Yr Ref: CC3/AIG21006923/g3 (SLN574U)**

Norah Khai

6768 9911

6841 1183

Nora.khai@premiumauto.com.sg

Body & Paint Dept

PA/TP/0522/2021/NH

From

Telephone +65 -

Telefax +65 -

Email

Our Dept

Our Ref

10-Jan-2022

Date

1

Total Pages

Dear Sir,

RE: INSURANCE CLAIM FOR SCX 73 C - Audi TT COUPE 2.0 TFSI QU

With reference to the above-mentioned vehicle, no. **SCX 73 C**, claimant,
Mr. Loh Hak Guan Mark, please find the related document per attached.

1. A copy of the Original invoice no. 85017102 – S\$ 29,037.70.
2. A copy of Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. Loss of Use – S\$ 1,700.00 (S\$ 100.00 x 15 working days+ 2 Sunday)
5. A copy of the GIA search – S\$ 2.00

Premium Automobiles Pte Ltd,
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG Insurance – SCX 73 C

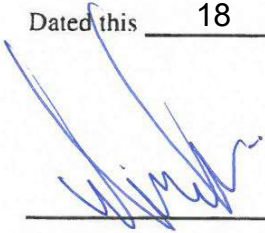
AUTHORISATION TO ACT
(AIG Express Third Party Claim)

I, LOH HAK GUAN MARK (the third party claimant) of 162 LENTOR LOOP
#02-02, SINGAPORE 789095 (address), owner of SCX73C (vehicle no.)
hereby authorize PREMIUM AUTOMOBILES PTE LTD ("the workshop") to act for me
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle
no. SCX73C that was damaged pursuant to the accident which occurred on 18/6/2021
(date) along Junction of Bayfront ave and marina blvd (location) involving vehicle no/s
SLN574U ("the accident").


I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 18 (day) of 06 (month) 2021 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Express Third Party Claim)

"We/I, PREMIUM AUTOMOBILES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$29037.70 (Repair Cost), S\$1,700.00 (Loss of rental/use), S\$ 2.00 (Disbursement), for vehicle no. SCX73C that was damaged pursuant to the accident which occurred on 18/6/2021 (date) along Junction of Bayfront ave and marina blvd (location) involving vehicle no/s SLN574U. This is pursuant to the inspection conducted on 29/06/2021 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner LOH HAK GUAN MARK ("the third party claimant") of vehicle no. SCX73C make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SCX 73C (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 14 (day) of 01 (month) 2022 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733
Co. & GST Reg. No.: 199902271W

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

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AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120		Invoice No: 85017102 Date : 06/01/2022 Order : SCX0073C Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120		
Regn No: SCX0073C (V 26433)		Regn Date: 27/04/2016	Mileage: 66717	WIP No.: 32223	
Model: TT COUPE 2.0 TFSI qu FV307L		Chassis: TRUZZZFV9F1015951	Engine: CHH 090766	Dept: U	
You have been assisted by :- UB-Lim Kee Siang (43)					
		Details	Qty	Unit Price	Amount
S	SUBLET	M: B&P - TO INSTALL SOLAR FILM FOR LHS 1/4 GLASS.	400.00	1.00	400.00
S	BODYWORK	M: TO RENEW LHS 1/4 GLASS TO FACILITATE FENDER RENEWAL.	300.00	1.00	300.00
S	BODYWORK	M: TO CARRY OUT WATER SEEPAGE TEST ON 1/4 GLASS.	150.00	1.00	150.00
S	BODYWORK	M: TO REMOVE AND REINSTALL REAR WIRE HARNESS FOR LIGHT,BATTERY MANAGER,FUSE AND RELAY TRAYS,ELECTRICAL AND AUDIO EQUIPMENT.	1400.00	1.00	1,400.00
S	BODYWORK	M: TO REMOVE AND TRANSFER LHS DOOR'S MULTI LOCK SYSTEM AND POWER WINDOW DEVICES. CHECK FUNCTION.	280.00	1.00	280.00
S	BODYWORK	M: TO REMOVE AND REINSTALL REAR SEAT,BACK REST, HAT TRAY,ABCD PILLAR TRIMS,LUGGAGE COMPARTMENT TRIM AND SEAT BELTS.DISLODGE ROOF LINER AND DISENGAGE CURTAIN AIRBAG.	1400.00	1.00	1,400.00
S	BODYWORK	M: TO SET UP AND PLACE VEHICLE IN ALUMINIUM REPAIR FACILITY.	1800.00	1.00	1,800.00
S	BODYWORK	M: TO DISMANTLE AND REINSTALL REAR BUMPER. TO RENEW LHS DOOR AND LHS SILL PANEL TRIM. TO CUT OUT AND WELD LHS REAR FENDER. REORGANISE CRASH MANGEMENT COMPONENTS.	5400.00	1.00	5,400.00
S	BODYWORK	M: TO RESPRAY LHS REAR FENDER,LHS DOOR,LHS SILL PANEL TRIM,LHS SILL PANEL, DOOR HANDLE AND END PANELLING.	3125.00	1.00	3,125.00
S	BODYWORK	M:	900.00	1.00	900.00

Premium Automobiles Pte Ltd



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You have been assisted by :- UB-Lim Kee Siang (43)			

		Details	Qty	Unit Price	Amount
S	BODYWORK	TO CARRY OUT ALUMINIUM PRIMER WORKS ON AFFECTED PANELS. M:	192.00	1.00	192.00
S	BODYWORK	TO CARRY OUT DIAGNOSTIC CHECK M:	600.00	1.00	600.00
X	A8S8809837	TO SUPPLY ACRYLIC SEALANT,CAVITY WAX, STONE CHIP AND 1/4 GLASS SEALANT.			
X	A8S8845299 NVB	(A) (SK) SUBPART 5/7/2	1.00	6536.00	5,228.80
X	A8S0853491 9B9	SIDE WINDO(LAST)	1.00	472.00	377.60
X	A8S0853859B GRU	009309/(V) (GER) SCUFF	1.00	254.50	203.60
X	AD 438515A1	(A) (SK) TRIM 5/7/21	1.00	689.00	551.20
X	A8S0831051A	TAPE	1.00	55.00	44.00
X	A8S0837911A	(A) (SK) DOOR 5/7/21	1.00	4085.00	3,268.00
X	A5G0010029J	(A) (SK) SEAL 5/7/21	1.00	205.00	164.00
X	A8J8010564Q	STICKER	1.00	23.80	19.04
X	ADA 004200A2	009309/(V) (N/A GER)S	1.00	28.10	22.48
X	ADA 004201A1	(A) (GER) ALU POWDER-A	1.00	573.00	458.40
X	AWHT007054	(A) (GER) HARDENER-A/P	1.00	210.00	168.00
X	AN 91201401	POP-RIVET-A/P GT	2.00	1.20	1.92
X	AN 10323901	POP-RIVET-A/P GT	12.00	1.10	10.56
X	A4D0803217N	RIVET NOYE-A/P GT	50.00	2.10	84.00
X	ADA 001730A2	POP RIVET-A/P GT	50.00	0.60	24.00
X	A000012279C	(A) (SK) 2KADHESIV - A	2.00	113.00	180.80
X	AN 10597701	(A) (SK) STATIC MIX-A/	4.00	7.30	23.36
X	AN 90920302	(A) (SK) NUT-27/07/21-	4.00	3.00	9.60
X	A8S0945253	(A) (SK) NUT-A/P GT-27	2.00	3.00	4.80
X	A8S0945254	(A) (SK) TRIM-A/P GT-2	1.00	29.50	23.60
X	A4E0853586	(A) (SK) TRIM-A/P GT-2	1.00	29.50	23.60
X	AD 001001	GROMMET-A/P GT	2.00	3.60	5.76
X	AD 180KD2A1	STATIC MIX-A/P GT	2.00	10.00	16.00
X	A8S0898909	(A) (SK) 2-PACK ADH-A/	1.00	51.10	40.88
X	A4G8860385	(V) (SK) SECUR.SET 04/	1.00	281.00	224.80
		(A) (GER) STOP -A/P GT	1.00	15.30	12.24

Parts 11,191.04
Labour 0.00
Sublet 15,947.00
Menus 0.00
Lubricant 0.00

Sub-Total 27,138.04

7% GST 1,899.66

Grand Total 29,037.70



Received by

For & on behalf of
Premium Automobiles Pte Ltd

INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SLN574U

Date of Accident

18/06/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**Period of Insurance **21/04/2021 - 20/04/2022**Requested By **WONG KHONG SENG (PREMIU...**Requested Date **22/06/2021 16:41****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Friday, 25 June 2021 5:31 PM
To: colsen@sas.edu.sg
Subject: <STANDARD NOTIFICATION LETTER> OUR REF: CC3/AIG21006923/g3 *** ACCIDENT INVOLVING SLN 574U & SCX 73C ON 18/06/2021 ***

Our Ref: CC3/AIG21006923/g3
25 JUNE 2021

OLSEN CRAIG MICHAEL
DRIVER: MCILROY JOANNA MARIE

Dear Sir/Madam,

ACCIDENT INVOLVING SLN 574U & SCX 73C ON 18/06/2021

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **SCX 73C**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

Print Received Message

This mail is associated with :

***SCX73C (7638393793SG)**
[SLN574U]

TP

LOH HAK GUAN MARK

Jun 18 2021 5:00PM

[Olsen Craig Michael]

Premium Automobiles Pte Ltd

From **AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS)**, sent on **10/01/2022 15:01 PM**.

To LKK_HQ

Subject **Alert - Adj Mandate Approved (S\$30739.70) - SCX73C - Claim Handler: Loh, Chee-Heng**

Approved:30739.70.