

## Meng Yan (LKK Auto)

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**From:** Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>  
**Sent:** Tuesday, 22 June, 2021 2:46 PM  
**To:** Suann; 'Billy'; sur@lkkauto.com; assignments@lkkauto.com  
**Cc:** 'Nitha'; Claims Dept of CTI  
**Subject:** RE: SNM21D203501/C02/SLA6227B/TANCHC / FW: TP CLAIMS - SME5276H AGAINST SLA6227B DOA 21/06/2021

### **WITHOUT PREJUDICE** **SAVE AS TO COST**

Dear Suann,

Liability is cleared for your client.

Please let us have your documents once repair cost and days are finalised with our surveyor.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

### **NOTICE :**

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Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

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**From:** Suann <suann@mova.com.sg>  
**Sent:** Tuesday, 22 June 2021 2:29 PM  
**To:** Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>; 'Billy' <billy@mova.com.sg>; sur@lkkauto.com; assignments@lkkauto.com  
**Cc:** 'Nitha' <nitha@mova.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** RE: SNM21D203501/C02/SLA6227B/TANCHC / FW: TP CLAIMS - SME5276H AGAINST SLA6227B DOA 21/06/2021

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Dear Jacqueline

Enclosed is the video footage, please advice the liability for direct settlement.

Thank you

Best Regards  
**Suanne Chiu**  
Claims Asst. Manager  
**MOVA Automotive Pte Ltd**  
Tel: +65 6262 3377 ext - 0  
Fax: +65 62643151



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**From:** Tan Chew Chik Jacqueline [<mailto:jacqueline.tan@sg.cntaiping.com>]  
**Sent:** Tuesday, 22 June 2021 14:03  
**To:** Billy; [sur@lkkauto.com](mailto:sur@lkkauto.com); [assignments@lkkauto.com](mailto:assignments@lkkauto.com)  
**Cc:** Suann; Nitha; Claims Dept of CTI  
**Subject:** RE: SNM21D203501/C02/SLA6227B/TANCHC / FW: TP CLAIMS - SME5276H AGAINST SLA6227B DOA 21/06/2021

WITHOUT PREJUDICE

Dear Billy,

we will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange Mr. Taufikh conduct the PRS.

Thank you.

**\*\* Note:** Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Regards,

Jacqueline Tan

Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

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**From:** Billy <[billy@nova.com.sg](mailto:billy@nova.com.sg)>  
**Sent:** Tuesday, 22 June 2021 2:03 PM  
**To:** Tan Chew Chik Jacqueline <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>  
**Subject:** RE: SNM21D203501/C02/SLA6227B/TANCHC / FW: TP CLAIMS - SME5276H AGAINST SLA6227B DOA 21/06/2021

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9. Mohd Taufikh (LKK)

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**From:** Tan Chew Chik Jacqueline [<mailto:jacqueline.tan@sg.cntaiping.com>]  
**Sent:** 22 June 2021 13:41  
**To:** Nitha; 'Billy'; Suann  
**Cc:** Claims Dept of CTI  
**Subject:** RE: SNM21D203501/C02/SLA6227B/TANCHC / FW: TP CLAIMS - SME5276H AGAINST SLA6227B DOA 21/06/2021

Without Prejudice

Our reference: SNM21D203501/C02/SLA6227B/TANCHC  
Your reference: SME5276H

Dear Sirs,

ACCIDENT INVOLVING SLA6227B & SME5276H ON 21/06/2021

We refer to your email of 22/06/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

**\*\* Note:** Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Regards,

Jacqueline Tan

Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Tuesday, 22 June 2021 1:39 PM

**To:** Nitha <[nitha@mova.com.sg](mailto:nitha@mova.com.sg)>; 'Billy' <[billy@mova.com.sg](mailto:billy@mova.com.sg)>; Suann <[suann@mova.com.sg](mailto:suann@mova.com.sg)>; Tan Chew Chik Jacqueline <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM21D203501/C02/SLA6227B/TANCHC / FW: TP CLAIMS - SME 5276H AGAINST SLA6227B DOA 21/06/2021

Without Prejudice

Dear Jacqueline,

Please conduct PRS for SME5276H.

Note: officer in charge Jacqueline Tan 63896185.

\*\*\* Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** Nitha <[nitha@movacom.sg](mailto:nitha@movacom.sg)>  
**Sent:** Tuesday, 22 June 2021 1:21 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.entaiping.com](mailto:claimsdept@sg.entaiping.com)>  
**Cc:** 'Billy' <[billy@movacom.sg](mailto:billy@movacom.sg)>; 'Suann' <[suann@movacom.sg](mailto:suann@movacom.sg)>  
**Subject:** TP CLAIMS - SME 5276H AGAINST SLA6227B DOA 21/06/2021

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**Your Ref : SLA6227B**

Dear Sir/Mdm,

Kindly assist to arrange surveyor to survey SME5276H today at 15 Fan Yoong Road.

Kindly assist to advise on OIC and revert on the liability of accident.

Thank you.

Best Regards,

*Nitha*

Claims Officer  
Mova Automotive Pte Ltd  
Tel: 6272 3892 Fax: 6270 8314

