



LETTER OF DEMAND

Your Ref: CC3/AIG21006900/953Our Ref: SMH7604RTo: AIG

Dear Sirs,

ACCIDENT INVOLVING SMH7604R & SKL22983 ON 19/06/2021We are claiming on behalf of our client Bahaji Subwotoowner of vehicle number SMH7604R involved in accident on 19/06/2021with vehicle SKL22983 along/at 2CP near HRP 4B towards MCE

Description of claims:

Cost of Repairs \$ 3431.83 (incl 7% GST)Loss of Use/Rental \$ 80 X 5 Days = \$ 400 (incl 7% GST)Search Fee \$ 2 (incl 7% GST)Miscellaneous Fee \$ - (incl 7% GST)TOTAL \$ 3833.83 (incl 7% GST)We are claiming in full and final settlement of \$ 3833.83
payable to Volkswagen Group Singapore Pte Ltd.

Kindly send us a written acknowledgement within 14 days from receipt of this document.
Please note that finalization/settlement offer of this claim should be within 8 weeks from the
date of this document. Please email all settlement offers to meiy.wong@vw.com.sg.

Dated this 27/07/2021

AUTHORIZATION TO ACT

(AIG Asia Pacific - Express Third Party Claim)


I, BANGKRU SUBERTO (the third party claimant") of
308 THOMSON RD #03-19 S(298/90) (address), owner of 8MH7604R
(vehicle no.) hereby authorize VOLKSWAGEN GROUP SINGAPORE PTE LTD ("the workshop")
to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for
my vehicle no 8MH7604R that was damaged pursuant to the accident which occurred on
19.6.21 (date) along ECR (location)
involving vehicle no/s SKL2298B ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 29 (day) of 09 (month) 20 21 (year)

x Subert
Signed by "the third party claimant"
(with chop if applicable)


Signed by "the workshop"
(with chop)

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, VOLKSWAGEN GROUP SINGAPORE PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$ 3,431.83 (Repair Cost), S\$ 250.00 (Loss of Use/Rental), S\$ 2.00 (Disbursement) for vehicle no. 9MH7604R that was damaged pursuant to the accident which occurred on 19/01/21 (date) along BP (location) involving vehicle no/s SKL2298B. This is pursuant to the inspection conducted on 25/06/2021 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner FANGXI SUKOTO ("the third party claimant") of vehicle no. 9MH7604R make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to 9MH7604R (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 29 (day) of 09 (month) 20 21 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

ŠKODA Centre Singapore

26 Leng Kee Rd
Singapore 159104
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice

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Company
AIG ASIA PACIFIC INSURANCE P/L
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Customer Details:
Mr
BANERJI
SUBROTO
806 THOMSON ROAD
#12-12
Singapore 298189

Document no. 12033115052
Document date 26-07-2021
Customer no. 5211043795
Customer GST-ID 201009404M
Dealer 30001
Job order number 2021025306/ 1
Job order date 06-07-2021
Service Advisor SHU SHI TANG

License plate	Model code	First registration	VIN	Model	Mileage
SMH7604R	5E33MD	31-01-2019	TMBBC7NE1K0071918	Octavia Amb 1.4 I TSI 110kW DSG	20,879

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
9801B003	B&P WHEEL ALIGNMENT				#1	360.00	385.20
9801B005	B&P DIAGNOSIS AND PROGRAMMING				#1	360.00	385.20
5E0807906B	FOIL	1	pcs.	47.32	#1	47.32	50.63
	RHS REAR FENDER FOIL						
	Spray Painting	2	pcs.	800.00	#1	1,600.00	1,712.00
	Labour	1	pcs.	840.00	#1	840.00	898.80
	AIG DIRECT SETTLEMENT						
	DOA: 19/06/2021						
	TP VEH: SKL2298B						
	SURVEY BY: STEVE						
Tax Code	Labour	Material	GST %	GST		Total amount excl. GST	Total amount incl. GST
#1	720.00	2,487.32	7%	224.51		3,207.32	3,431.83
Total	720.00	2,487.32		224.51		3,207.32	3,431.83

Customer



Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

---VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).---

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

ŠKODA Centre Singapore

26 Leng Kee Rd
Singapore 159104
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice

Page	2/2
Document no.	12033115052
Document date	26-07-2021
Customer no.	5211043795
Customer GST-ID	201009404M
Dealer	30001
Job order number	2021025306/ 1
Job order date	06-07-2021
Service Advisor	SHU SHI TANG

Company
AIG ASIA PACIFIC INSURANCE P/L
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Customer Details:
Mr
BANERJI
SUBROTO
806 THOMSON ROAD
#12-12
Singapore 298189

License plate	Model code	First registration	VIN	Model	Mileage
SMH7604R	5E33MD	31-01-2019	TMBBC7NE1K0071918	Octavia Amb 1.4 I TSI 110kW DSG	20,879

For warranty terms and conditions please visit our website www.volkswagen.com.sg

This is an authorised document. No signature is required.


INSURER ENQUIRY

**Find
insurer**

Vehicle reg. no.

SKL2298B

Date of Accident

19/06/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**Period of Insurance **18/05/2021 - 17/05/2022**Requested By **Tang Shu Shi (Volkswagen Gro...**Requested Date **22/06/2021 08:11****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Tuesday, 29 June 2021 11:01 AM
To: philiploh88@hotmail.com
Subject: <STANDARD NOTIFICATION LETTER> OUR REF: CC3/AIG21006900/Egs3 ***
ACCIDENT INVOLVING SKL 2298B & SMH 7604R ON 19/06/2021 ***

Our Ref: CC3/AIG21006900/Egs3
29 JUNE 2021

Loh Hai Fee Philip

Dear Sir/Madam,

ACCIDENT INVOLVING SKL 2298B & SMH 7604R ON 19/06/2021

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **SMH 7604R**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

Print Received Message

This mail is associated with :

***SMH7604R (1345286970SG)**
[SKL2298B]

TP

BANERJI SUBROTO

Jun 19 2021 7:00PM

[Loh Hai Fee Philip]

Volkswagen Group Singapore Pte Ltd

From **AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS)**, sent on **28/09/2021 23:00 PM.**
To LKK_HQ
Subject **Alert - Adj Mandate Approved (S\$3733.83) - SMH7604R - Claim Handler: Lee, Ming-Yao**

Approved:3733.83.