

Elaine (LKK Auto)

To: KENNY LIM CHING GHEE; Veron Chen (LKKAuto); assignments
Cc: MT_Claim_SG; SUR; Huey Yon (LKKAuto)
Subject: RE: Pre-Repair Survey Report of Vehicle SJW 4018J Ref: 20/21/21/VC00/024210
[External Confidential]
Attachments: LKKAdjustment.pdf; LKKInspection.pdf; LPC2-LKKInvoice-AC2104643.pdf

Dear Kenny,

Enclose Survey Report of SJW 4018J.

Thank you.

Best Regards,

Elaine | Reports

LKK Auto Consultants Pte.Ltd.

Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: report@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 Singapore 408933

From: KENNY LIM CHING GHEE [mailto:kennylim@lonpac.com]

Sent: Thursday, 1 July 2021 5:55 PM

To: Veron Chen (LKKAuto); Reports (LKKAuto); assignments

Cc: MT_Claim_SG; SUR; Huey Yon (LKKAuto)

Subject: RE: Pre-Repair Survey Report of Vehicle SJW 4018J Ref: 20/21/21/VC00/024210 [External Confidential]

Lonpac External - Confidential

Dear Veron

Thank you for the update.

Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>

Sent: Thursday, 1 July 2021 5:53 pm

To: KENNY LIM CHING GHEE <kennylim@lonpac.com>; Reports (LKKAUTO) <report@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; SUR <sur@lkkauto.com>; Huey Yon (LKKAUTO) <hueyyon@lkkauto.com>

Subject: RE: Pre-Repair Survey Report of Vehicle SJW 4018J Ref: 20/21/21/VC00/024210 [External Confidential]

Dear Kenny,

We are in the midst of preparing report.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KENNY LIM CHING GHEE [<mailto:kennylim@lonpac.com>]

Sent: Thursday, 1 July 2021 5:51 PM

To: Reports (LKKAUTO) <report@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; SUR <sur@lkkauto.com>; Huey Yon (LKKAUTO) <hueyyon@lkkauto.com>

Subject: RE: Pre-Repair Survey Report of Vehicle SJW 4018J Ref: 20/21/21/VC00/024210 [External Confidential]

Lonpac External - Confidential

Dear Elaine

Can I if we can get the adjustment report any time soon?

Thank you.

Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Elaine (LKK Auto) <report@lkkauto.com>
Sent: Tuesday, 22 June 2021 12:23 pm
To: KENNY LIM CHING GHEE <kennylim@lonpac.com>; 'assignments' <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; 'SUR' <sur@lkkauto.com>; 'Huey Yon (LKKAuto)' <hueyyon@lkkauto.com>
Subject: RE: Pre-Repair Survey Report of Vehicle SJW 4018J Ref: 20/21/21/VC00/024210 [External Confidential]

Dear Kenny,

Thank you for your email.

Dear Assignment Team,

Kindly Assist.

Best Regards,

ELAINE | Reports
LKK Auto Consultants Pte.Ltd.
Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: report@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 Singapore 408933

From: KENNY LIM CHING GHEE [<mailto:kennylim@lonpac.com>]
Sent: Tuesday, 22 June 2021 12:19 PM
To: Elaine (LKK Auto)
Cc: MT_Claim_SG; 'SUR'; 'Huey Yon (LKKAuto)'; 'assignments'
Subject: RE: Pre-Repair Survey Report of Vehicle SJW 4018J Ref: 20/21/21/VC00/024210 [External Confidential]

Lonpac External - Confidential

Dear Elaine

Thanks for the info. The attachment was 16MB and we did not received any failed delivery message.

Nevertheless, I have uploaded it and it can be retrieved at this link:
<https://drive.google.com/file/d/1PY-wq0vRLbsvjWPYuIw1qwjWsYarhneQ/view?usp=sharing>

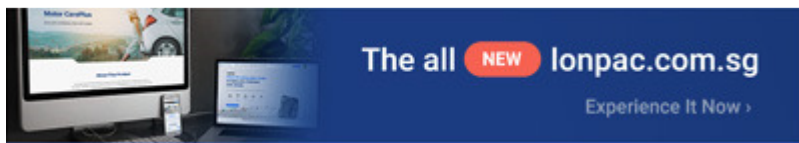
We appreciate if you can let us have the report as soon as you can as the third party is threatening litigation.

Thanks in advance.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Elaine (LKK Auto) <report@lkkauto.com>

Sent: Tuesday, 22 June 2021 11:41 am

To: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; 'SUR' <sur@lkkauto.com>; 'Huey Yon (LKKAuto)' <hueyyon@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Subject: RE: Pre-Repair Survey Report of Vehicle SJW 4018J Ref: 20/21/21/VC00/024210 [External Confidential]

Dear Kenny,

Please be informed that we have not received the email dated 18/05/2021.

Kindly check whether the attachment size is too huge, as our email unable received the email if attachment more than 10MB.

If yes, kindly split the attachment and separate the email to us.

Thank You.

Best Regards,

ELAINE | Reports

LKK Auto Consultants Pte.Ltd.

Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: report@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 Singapore 408933

From: KENNY LIM CHING GHEE [<mailto:kennylim@lonpac.com>]

Sent: Tuesday, 22 June 2021 9:51 AM

To: Elaine (LKK Auto)

Cc: MT_Claim_SG; 'SUR'; 'Huey Yon (LKKAuto)'

Subject: RE: Pre-Repair Survey Report of Vehicle SJW 4018J Ref: 20/21/21/VC00/024210 [External Confidential]

Lonpac External - Confidential

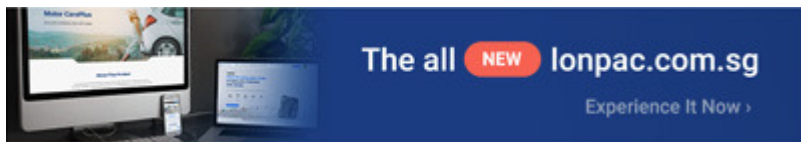
Dear Elaine

Can I check whether the said report is ready?

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: KENNY LIM CHING GHEE
Sent: Tuesday, 18 May 2021 9:56 am
To: Elaine (LKK Auto) <report@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; 'SUR' <sur@lkkauto.com>; 'Huey Yon (LKKAuto)' <hueyyon@lkkauto.com>
Subject: RE: Pre-Repair Survey Report of Vehicle SJW 4018J Ref: 20/21/21/VC00/024210 [External Confidential]

Lonpac External - Confidential

Dear Elaine

We appreciate if you can arrange for a paper survey for SJW4018J and let us have the report at the soonest possible.

Attached herewith the T/p survey report for your perusal.

Thank you.

In view of the latest "Heightened Alert" on COVID-19 measures, more than 50% of our staff will be working from home from 17 May to 13 June 2021. Please expect delays in our replies during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Elaine (LKK Auto) <report@lkkauto.com>
Sent: Wednesday, 3 March 2021 4:42 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; 'SUR' <sur@lkkauto.com>; 'Huey Yon (LKKAuto)' <hueyyon@lkkauto.com>
Subject: Pre-Repair Survey Report of Vehicle SJW 4018J Ref: 20/21/21/VC00/024210

Dear Gerald,

Enclose Pre-Repair Survey Report of SJW 4018J.

Thank you.

Best Regards,

ELAINE | Reports
LKK Auto Consultants Pte.Ltd.
Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: report@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 Singapore 408933