



DICKSON GROUP
Your Trusted Automotive Solutionist

DICKSON AUTO CARE CENTRE PTE LTD
29 UBI ROAD 4, DICKSON AUTO CENTRE
SINGAPORE 408619
TEL: 6668 1122 | FAX: 6668 1123

Our Ref: SMM1436Y
Accident Date: 4-Jun-21

16-Aug-21

ATTENTION: Mr Gabriel
Email: Gabriel@iii.com.sg

INDIA INTERNATIONAL INSURANCE
64 Cecil Street, #04/#05-02
IOB Building
Singapore 049711

CLAIMANT: DICKSON AUTO CARE CENTRE PTE LTD
ACCIDENT INVOLVING SMM1436Y & SMV9396D AT PIE TOWARDS TUAS BEFORE KPE ON 4 JUNE 2021.

We would like to claim damages against your insured in connection with a road accident involving our client's motor registration number and motor vehicle registration number driven by your authorised driver at the material time.

As a result of the accident, our client's vehicle was damaged and our client was put to loss and expense, particulars of which are as follows;

1) Cost of Repair (with GST) after surveyor final esti.	\$	856.00
2) Rental Car (\$100 x 2 days)	\$	214.00
TOTAL:	\$	<u>1,070.00</u>

A copy of each of the following supporting documents is enclosed:

- 1) GIA report of our Insured
- 2) Repairer's Invoice

Please note that you or your insurer should send to us an acknowledgement of receipt of this letter within **14 days** of your receipt of this letter, failing which our client will have no alternative but to commence claims against you without further notice to you or your insurer.

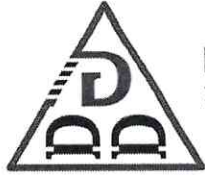
Please note that if you have a counterclaim against our client arising out of accident, you are also required to send to us a letter giving full particulars of the counterclaim together with all relevant supporting documents within **8 weeks** of your receipt of this letter.

For any further enquiry, kindly contact us via email to admin@dacc.com.sg or call us at 6668 1122 directly.

Yours Faithfully,



Poon Heng Cheong
Dickson Auto Care Centre Pte Ltd
Deputy GM - Aftersales



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29 Ubi Road 4, Dickson Auto Centre,
Singapore 408619

Tel: 6668 1122 | Fax: 6668 1123
24/7 Roadside Assistance: 6668 1129
www.dicksongroup.com.sg
Co. Reg. No: 201921404K

AUTHORISATION TO ACT

I/We, DICKSON AUTO SOLUTION PTE LTD of 2016 24081Z

(Full name of claimant)

(NRIC Number)

owner of KIA STONIC hereby authorized **DICKSON AUTO CARE CENTRE PTE LTD**,

(Make & Model)

("The Workshop") to act for me/us with respect to my/our claim for the repair costs and/or rental and/or loss of use for my/our vehicle number SMW 1436Y that was damaged pursuant to the accident

occurred on 04/06/2021 at AE TOWARDS TUBI BEFORE APE involving vehicle

(Date of accident)

(Location of accident)

number SMW 939LD.

I/We further authorise the Workshop to settle my/our above mentioned claim in a manner that they deem fit and **The Workshop** is further authorised to receive payment further to settlement of my/our claim with payment cheque being made in favour of **DICKSON AUTO CARE CENTRE PTE LTD**.

The settlement **The Workshop** may reach on my/our behalf is on without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Pursuant to Personal Data Protection Act 2012, I/We hereby agree that **The Workshop** may disclose or share my personal data to any authorized service providers whom **The Workshop** would necessarily need to cooperate, interact or work in one way or another in serving me or meeting my requests.

If I we are not able to recover full amount for the repair cost front the 3rd Party's Insurance Company in 6 (six) months time front Invoice Date, DICKSON AUTO CARE CENTRE PTE LTD (DACC) shall bill to you/your Company for the balance/full amount of the repair cost. DACC will close this case without prior notice If we are unable to recover within 2 years.

☒ I/We understood the explanation done by DACC.


(Claimant signature)

Dated this 13 day of 9 (month) 2021 (year)

X

Signed by Claimant
With Co's stamp for vehicle under Co's name)



X

Signed by Dickson Auto Care Centre Pte Ltd

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MFL2021D0002423
Claimant Ref: SMM1436Y

We/I, Dickson Auto Care Centre Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 856.00 (repair cost), S\$ 214.00 (loss of use/rental), S\$ (search fee), vehicle no. SMM1436Y that was damaged pursuant to the accident which occurred on 04/06/2021 (date) at PIE Towards TUAS Before KPE (location) involving vehicle no. SMV9396D (insured vehicle). This is pursuant to the inspection conducted on 23/06/2021 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner DICKSON AUTO SOLUTION PTE LTD ("the third party claimant") of vehicle no. SMM1436Y to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SMM1436Y (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 1,070.00 to Dickson Auto Care Centre Pte Ltd.

Dated this 9 day of 9 2021

CLAIMANT:

Signature: 

Signed by "the workshop" (with chop)

Name: Poon Heng Cheong

NRIC: S7066456 I

Address: NO 29 UBI ROAD
4 B, 408619

Nationality: Singaporean

Occupation: Deputy General Manager

WITNESS:

Signature: 

Signed by appointed Surveyor

Name: LKK Auto Consultants Pte Ltd

NRIC: 199607198R

Address: 51 Ubi Avenue 1
#01-25 Paya Ubi Ind. Park S(408933)

Nationality:

Occupation:

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Dickson Auto Care Centre Pte Ltd

Address: 29 Ubi Road 4, Singapore 408619

Tel No: 6668 1122 Fax No: 6668 1123

24/7 Roadside Assistance: 6668 1129

Email: enquiry@dicksonautocarecentre.com.sg

GST Reg. No.: 201921404K Company Reg. No.: 201921404K

Tax Invoice**INDIA INTERNATIONAL INSURANCE**64 Cecil Street, #04/#05-02,
IOB Building
Singapore 049711

Inv No.	:	INV21070080
Date	:	10 Jul 2021
Ref	:	SMM1436Y
Currency	:	SGD
Terms	:	COD
Veh No.	:	SMM1436Y
Invoiced By	:	Mahirah

#	Description	Qty	UOM	Unit Price	Disc	Amt
1	LABOUR - TO REMOVE & REFIT REVERSE SENSOR AND WIRING	1.00		50.00	0.00	50.00
2	LABOUR - TO PROVIDE SKILL LABOUR TO REMOVE ALL REAR DAMAGED PARTS, PANEL BEATING, CUT AND WELD IF NECESSARY	1.00		200.00	0.00	200.00
3	LABOUR - TO PROVIDE SKILL LABOUR & MATERIAL TO PUT ALL REAR DAMAGED PARTS & PANELS AND TO RESPRAY WITH 2K PAINT WITH OVEN	1.00		200.00	0.00	200.00
4	PARTS - REAR BUMPER UPPER	1.00		330.00	0.00	330.00
5	PARTS - REAR BUMPER LOWER	1.00		110.00	0.00	110.00
6	PARTS - REAR BUMPER SENSOR	1.00		170.10	0.00	170.10
7	DISCOUNT - LIST PRICE LESS 10%	1.00		-61.01	0.00	-61.01
8	DISCOUNT - LUMPSUM LESS 20%	1.00		-199.09	0.00	-199.09

Payment by cheque to be crossed and made payable to Dickson Auto
Care Centre Pte Ltd
Transfer to bank account: DBS 072-021-5168
Paynow to company UEN: 201921404K

Subtotal :	S\$ 800.00
GST 7.0% :	S\$ 56.00
Total :	S\$ 856.00

*I agree to the remarks and price as listed
above and affirm that the goods are
received in good condition.***For Dickson Auto Care Centre Pte Ltd**

(Customer's Signature and Company Stamp)

(Authorised Signature)

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Dickson Auto Care Centre Pte Ltd

Address: 29 Ubi Road 4, Singapore 408619

Tel No: 6668 1122 Fax No: 6668 1123

24/7 Roadside Assistance: 6668 1129

Email: enquiry@dicksonautocarecentre.com.sg

GST Reg. No.: 201921404K Company Reg. No.: 201921404K

Tax Invoice**INDIA INTERNATIONAL INSURANCE**64 Cecil Street, #04/#05-02,
IOB Building
Singapore 049711

Inv No.	:	INV21080150
Date	:	16 Aug 2021
Ref	:	
Currency	:	SGD
Terms	:	COD
Veh No.	:	SMM1436Y
Invoiced By	:	Mahirah

#	Description	Qty	UOM	Unit Price	Disc	Amt
1	BEING RENTAL OF VEHICLE SMN3879J FOR THE PERIOD 23/06/21 - 24/06/21 (2 DAYS)	2.00		100.00	0.00	200.00

Remarks: ACCIDENT CLAIM (RENTAL OF VEHICLE)Payment by cheque to be crossed and made payable to Dickson Auto
Care Centre Pte Ltd
Transfer to bank account: DBS 072-021-5168
Paynow to company UEN: 201921404K

Subtotal :	S\$ 200.00
GST 7.0% :	S\$ 14.00
Total :	S\$ 214.00

*I agree to the remarks and price as listed
above and affirm that the goods are
received in good condition.***For Dickson Auto Care Centre Pte Ltd**

(Customer's Signature and Company Stamp)

(Authorised Signature)

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REPLACEMENT VEHICLE REPORT**PARTICULARS OF HIRER**

Name : MR Johari

Company's Name : _____

Vehicle Reg. No. : SMN 1436Y

Address : _____

Contact : 93871857

VEHICLE PARTICULARS

Vehicle Reg. No. : SMN 3879J

Vehicle Make : Hyundai AVANTE

Vehicle Model : AVANTE

REASONS FOR REPLACEMENT☒ Accident☐ Repair☐ Others _____

(Please specify.)

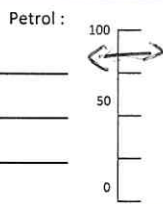
VEHICLE OUT

Date : 23/6/2021

Time : 9:15

Mileage (km) : 10079

No. of Keys (pcs) : 1

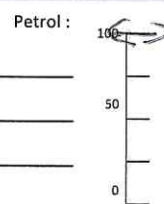
**VEHICLE IN**

Date : 24/6/2021

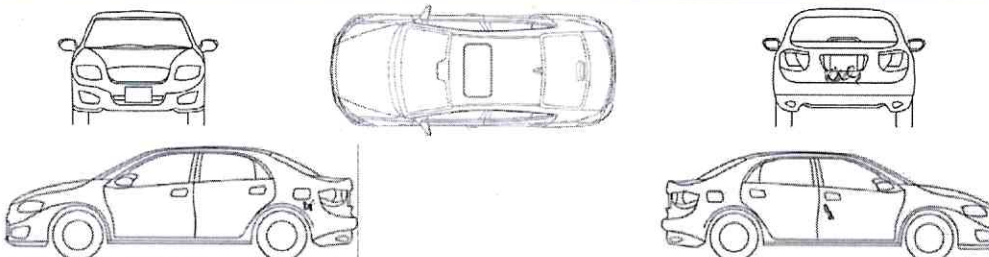
Time : 5:12

Mileage (km) : 10201

No. of Keys (pcs) : 1



Mark "X" on Damage Parts

**VEHICLE CONDITION AGREEMENT**

I hereby confirm my acceptance:

Hirer

Name : JOHARI

Signature : [Signature]

For/on behalf of Dickson Auto Care Centre Pte Ltd

Name : Keiven Ma

Signature : [Signature]

TERMS AND CONDITIONS

1. I am 22 years old and I have a minimum of 2 years driving experience. If either criteria is not met, I understand there is no insurance coverage.
2. If I am fully, or even partially, at fault for any accident, I will be liable for insurance excess payment of up to \$2,000 (own damage repair) and in addition up to \$1,500 (third party repair).
3. I will also be liable to pay an additional general excess payment of either \$500 (for 27 year old or more) or \$2,500 (for less than 27 years old). I fully understand this additional general excess is in addition to the main excess amounts highlighted in number (1).
4. I agree to pay any discrepancy in fuel level usage at a price of \$25 per quarter of a tank.

☒ I hereby understand and agree the above terms and conditions.JOHARI MARZUKI

Name

Signature

23.6.21

Date

Others :

Dickson Auto Care Centre Pte Ltd

A member of the Dickson Group

29 Ubi Road 4, Dickson Auto Centre, Singapore 408619

Tel: 6668-1122 | Fax: 6668-1123 | 24-Hour Assistance: 6668-1129 | E-mail: enquiry@dicksonautocarecentre.com.sg

Operating Hours: Mon-Fri, 8.30am - 5.30pm; Sat, 8.30am - 12.30pm; Sun & PH, Closed

Printed: 21 Jan 2021

DIRECT CREDIT AUTHORISATION FORM

This form is to be completed by the Supplier of LKK Auto Consultants Pte Ltd. Payment will be credited directly into the Supplier's bank account stated below through Interbank Giro. The Supplier has to complete Part I of the form, obtain his banker's certification in Part II and return the duly completed form to LKK Auto Consultants Pte Ltd.
(Name of Paying Organisation)

Part I (To Be Completed By Supplier)

(A) To: LKK Auto Consultants Pte Ltd
(Name of Paying Organisation)

Supplier's Particulars:

Name : DICKSON AUTO CARE CENTRE PTE LTD
Address : 29 UBI ROAD 4, DICKSON AUTO CENTRE, SINGAPORE 408619
Telephone Number: 6668 1122 Fax Number: 6668 1123
Name of Bank : DBS Name of Branch: RAFFLES PLACE
Account Number To Be Credited : 072-021-5168


I/We hereby authorise LKK Auto Consultants Pte Ltd to credit payments due to me/us to the above account.
(Name of Paying Organisation)

This authorisation shall continue to be in force until I/we have expressly revoked it by notice in writing delivered to you. You may in your absolute discretion terminate this arrangement by written notice delivered to my/our address last known to you.

In the event of a change of bank account, I/we shall inform you in writing 2 weeks in advance before the change.

(B) To: DBS BANK
(Name of Supplier's Bank)

I/We hereby consent to the Bank's disclosure of customer information relating to me/us as requested for in this document.


Signatures and Company's stamp As In Bank Account

3/9/21
Date

Part II (To Be Completed By Supplier's Bank)

To: _____
(Name of Paying Organisation)

Without responsibility on the part of the Bank or the signing officer, we confirm that the signature/other particulars agree with that in our files. The account number to be presented in the Interbank Giro format is as follows:

Bank Branch Account Number

7171 072 0720215168

Without responsibility on the part of the bank or the signing officer, we confirm that the signature(s) / others particulars agree with the specimen held in our file.

DBS BANK LTD

Name & Signature of Authorised Bank Officer

Yulieharti Md Yusof
Specimen Signature No. 10269

Authorised Signature



10 SEP 2021

Date

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	22 Jun 2021 13:50	Clim Dtl Modified	Claimant's Name: -> DICKSON AUTO SOLUTION PTE LTD. Claimant's ID: -> 201624081Z.	[A] Lee Su Li
2	22 Jun 2021 13:50	Clim Veh Model Changed	(206269) KIA STONIC 998cc DCT SR (A).	[A] Lee Su Li
3	22 Jun 2021 13:50	Clim Created	Reg No: SMM1436Y. Acct Date: 2021/06/04. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). Workshop: Dickson Auto Care Centre Pte Ltd (HQ)	[A] Lee Su Li
4	22 Jun 2021 13:50	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	22 Jun 2021 13:50	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/07/01	[A] Lee Su Li
6	22 Jun 2021 13:50	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	22 Jun 2021 13:50	Label Added	(30653):Direct Settlement.	[A] Lee Su Li
8	22 Jun 2021 13:50	Adj Adjuster Assigned	[None] -> ACCUSER4	[A] Lee Su Li
9	25 Jun 2021 16:34	Adj Mandate Request	Cur Req:0.00:PODS Liability: 100% BOLA 28 Remarks: 4 vehicles c.c. our insured was the 2nd car.	[A] CHEW HSIAO TONG
10	25 Jun 2021 17:00	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/07/01. Mandate Remarks: Liability is clear. Please proceed with direct settlement	[I] Gabriel Wee
11	25 Jun 2021 17:00	Adj Mandate Set	Approved:0.00:Liability is clear. Please proceed with direct settlement	[I] Gabriel Wee
12	28 Jul 2021 00:00	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	28 Jul 2021 00:00	Clim Dtl Modified	Insured Name: -> -. Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	28 Jul 2021 00:00	Clim Dtl Modified	JPJ Reg. Date: -> 2019/06/19.	[A] JOANNE LEE KHANG MIN
15	28 Jul 2021 00:00	Clim Details Notified		[A] JOANNE LEE KHANG MIN
16	30 Jul 2021 12:08	Adj Adjuster Assigned	ACCUSER4 -> ADRIAN LING	[A] CHEW HSIAO TONG
17	30 Jul 2021 12:11	Adj Mandate Request	Cur Req:1036.00:PODS Liability: 100% *Quantum: (a)CORw/GST: \$856.00 + (b)LOU(3days x \$60.00): \$180.00 8= Total: \$1,036.00 *Vehicle Model: Kia Stonic(998cc) *2 recommendation repair days +1PRS = 3days *For your approval please.	[A] CHEW HSIAO TONG
18	30 Jul 2021 13:38	Adj Mandate Set	Approved:1036.00.	[I] Gabriel Wee
19	18 Aug 2021 10:23	Adj Mandate Request	Cur Req:1070.00:Hi, 3rd party is claiming for LOR instead of LOU. We have uploaded a copy of revised LOD & Rental Invoice in Merimen. For your further mandate please.	[A] CHEW HSIAO TONG
20	18 Aug 2021 10:44	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2021/07/01. Mandate Remarks: Please let us have the rental agreement	[I] Gabriel Wee
21	18 Aug 2021 10:44	Adj Mandate Set	Maintained:Please let us have the rental agreement	[I] Gabriel Wee
22	20 Aug 2021 13:41	Adj Mandate Request	Cur Req:1070.00:Hi, Rental Agreement uploaded in Merimen. Thanks.	[A] CHEW HSIAO TONG
23	20 Aug 2021 14:56	Adj Mandate Set	Approved:1070.00.	[I] Gabriel Wee

Date From   Date To   Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name	Ref 1	Ref 2	Amount
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					(Branch)			
2703493	23 Jun 2021 09:56:36	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SMM1436Y	SMV9396D	11.00
2712245	28 Jul 2021 00:00:41	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMM1436Y	SMV9396D	11.00