

Re: Your Ref: SMM1436Y// DOA: 04/06/2021 // LKK Ref: CC4/III21006897/Aps3(III-SMV9396D)

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Tue 31/8/2021 2:15 PM

To: DACC Mahirah <mahirah@dacc.com.sg>

Cc: poon@dacc.com.sg <poon@dacc.com.sg>; siewying@dacc.com.sg <siewying@dacc.com.sg>

 2 attachments (1 MB)

DV_SMM1436Y.pdf; GIRO FORM.pdf;

Without Prejudice

Dear Sirs/Mdm,

Thank you for your email.

We confirm settlement at \$1,070.00(all-in).

Please duly sign the **DV** enclosed and return together with the following document to us (LKK) for our necessary action: -

- **Authorisation to Act signed by your client, Dickson Auto Solution Pte Ltd.**
- **GIRO FORM (Attached).**

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: DACC Mahirah <mahirah@dacc.com.sg>

Sent: Friday, 20 August 2021 8:45 am

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: poon@dacc.com.sg <poon@dacc.com.sg>; siewying@dacc.com.sg <siewying@dacc.com.sg>

Subject: RE: Your Ref: SMM1436Y// DOA: 04/06/2021 // LKK Ref: CC4/III21006897/Aps3(III-SMV9396D)

Hi MS Hsiao Tong,

Please find attached as requested.

Thank you,

MAHIRAH

Administration Officer

Dickson Auto Care Centre Pte Ltd

(A member of the Dickson Group)

29 Ubi Road 4, Dickson Auto Centre, Singapore 408619

T: 6668 1122 | F: 6668 1123 | D: 6668 1112 | M: 8828 4838 | E: mahirah@dacc.com.sg | 24/7 Roadside

Assistance: 6668 1129

[www.dicksongroup.com.sg]www.dicksongroup.com.sg

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From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]**Sent:** Thursday, 19 August 2021 5:28 pm**To:** DACC Mahirah <mahirah@dacc.com.sg>**Cc:** poon@dacc.com.sg; siewying@dacc.com.sg**Subject:** Re: Your Ref: SMM1436Y// DOA: 04/06/2021 // LKK Ref: CC4/III21006897/Aps3(III-SMV9396D)

Without Prejudice

Hi Mahirah,

Kindly let us have a copy of rental agreement as requested by our principal.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,

Hsiao Tong, Chew | Case Handler**LKK Auto Consultants Pte Ltd**Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: DACC Mahirah <mahirah@dacc.com.sg>**Sent:** Monday, 16 August 2021 2:06 PM**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>**Cc:** poon@dacc.com.sg <poon@dacc.com.sg>; siewying@dacc.com.sg <siewying@dacc.com.sg>**Subject:** RE: Your Ref: SMM1436Y// DOA: 04/06/2021 // LKK Ref: CC4/III21006897/Aps3(III-SMV9396D)

Hi Ms Hsiao Tong,

Please find attached the revised LOD and invoice.

Do let us know should you require any other information.

Thank you,

MAHIRAH

Administration Officer

Dickson Auto Care Centre Pte Ltd

(A member of the Dickson Group)

29 Ubi Road 4, Dickson Auto Centre, Singapore 408619

T: 6668 1122 | F: 6668 1123 | D: 6668 1112 | M: 8828 4838 | E: mahirah@dacc.com.sg | 24/7 Roadside

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From: DACC Mahirah [<mailto:mahirah@dacc.com.sg>]

Sent: Thursday, 12 August 2021 9:01 am

To: 'Hsiao Tong (LKKAUTO)' <chewht@lkkauto.com>

Cc: 'poon@dacc.com.sg' <poon@dacc.com.sg>; 'siewying@dacc.com.sg' <siewying@dacc.com.sg>

Subject: RE: Your Ref: SMM1436Y// DOA: 04/06/2021 // LKK Ref: CC4/III21006897/Aps3(III-SMV9396D)

Hi Hsiao Tong,

Thank you for your email.

According to the chart attached, we are quoting \$100 for private cars under 1800 cc per day.

Cost of rental

2 days X \$100 = \$200

\$200 + 7% = \$214

Cost of repair

Agreed lump sum repair: \$800

\$800 + 7% = \$856

Total

Cost of rental + Cost of repair

\$214 + \$856 = **\$1070**

We are only agreeable to the total cost of **\$1070**.

We look forward to hearing from you soon.

Thank you and best regards,

MAHIRAH

Administration Officer

Dickson Auto Care Centre Pte Ltd

(A member of the Dickson Group)

29 Ubi Road 4, Dickson Auto Centre, Singapore 408619

T: 6668 1122 | F: 6668 1123 | D: 6668 1112 | M: 8828 4838 | E: mahirah@dacc.com.sg | 24/7 Roadside Assistance: 6668 1129
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From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Friday, 6 August 2021 5:27 pm
To: DACC Mahirah <mahirah@dacc.com.sg>
Cc: poon@dacc.com.sg; siewying@dacc.com.sg
Subject: Re: Your Ref: SMM1436Y// DOA: 04/06/2021 // LKK Ref: CC4/III21006897/Aps3(III-SMV9396D)

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$1,030.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: DACC Mahirah <mahirah@dacc.com.sg>
Sent: Friday, 16 July 2021 9:36 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: poon@dacc.com.sg <poon@dacc.com.sg>; siewying@dacc.com.sg <siewying@dacc.com.sg>
Subject: RE: Your Ref: SMM1436Y// DOA: 04/06/2021 // LKK Ref: CC4/III21006897/Aps3(III-SMV9396D)

Dear Ms Hsiao Tong,

Please find attached the LOD , GIA Report as well as the invoices for your reference.

Please do let me know should you require any other information.

Thank you,d best regards,

MAHIRAH

Administration Officer

Dickson Auto Care Centre Pte Ltd

(A member of the Dickson Group)

29 Ubi Road 4, Dickson Auto Centre, Singapore 408619

T: 6668 1122 | F: 6668 1123 | D: 6668 1112 | M: 8828 4838 | E: mahirah@dacc.com.sg | 24/7 Roadside Assistance: 6668 1129[\[www.dicksongroup.com.sg\]](http://www.dicksongroup.com.sg) www.dicksongroup.com.sg

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From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]**Sent:** Thursday, 15 July 2021 9:03 am**To:** mahirah@dacc.com.sg; poon@dacc.com.sg; siewying@dacc.com.sg**Subject:** Your Ref: SMM1436Y// DOA: 04/06/2021 // LKK Ref: CC4/III21006897/Aps3(III-SMV9396D)

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

For COR, recommended amount at **L/sum \$800.00**(before GST) with **02** repair days.

Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Please note that all the finalisation subject to insurer approval.

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Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler**LKK Auto Consultants Pte Ltd**Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)