

Re: Your Ref: AAD2106-062 (SHD5855B) //DOA :19/06/2021 // LKK Ref: CC3/AIG21006894/Kpa3(AIG-GBC7644G)

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Thu 2/9/2021 9:59 AM

To: Wai Yin Ng <waiyin.ng@transcab.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Claims <claims@transcab.com.sg>

 1 attachments (191 KB)

DV\_SHD 5855B.pdf;

### Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the **documents** enclosed and return to us (LKK) for our necessary action.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Wai Yin Ng <waiyin.ng@transcab.com.sg>

**Sent:** Wednesday, 1 September 2021 1:23 pm

**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

**Cc:** Admin A <admin-a@lkkauto.com>; Claims <claims@transcab.com.sg>

**Subject:** RE: Your Ref: AAD2106-062 (SHD5855B) //DOA :19/06/2021 // LKK Ref: CC3/AIG21006894/Kpa3(AIG-GBC7644G)

Dear HT

Please proceed to send us the DV.

Thank You

Best Regards,

**Ng Wai Yin**

Finance Department

TEL: 6603 1265 Ext.308

**\* Please be reminded that all claims correspondence to be send to [claims@transcab.com.sg](mailto:claims@transcab.com.sg)**

*\* Kindly let us have the discharge voucher within the next 30 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.*

TRANS-CAB SERVICES PTE LTD  
No. 2 Ang Mo Kio Street 63  
Singapore 569111  
Tel: 6287 6666 Fax: 6287 7764

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**From:** Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]  
**Sent:** Tuesday, 31 August, 2021 5:31 PM  
**To:** Wai Yin Ng <waiyin.ng@transcab.com.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>; Claims <claims@transcab.com.sg>  
**Subject:** Re: Your Ref: AAD2106-062 (SHD5855B) //DOA :19/06/2021 // LKK Ref: CC3/AIG21006894/Kpa3(AIG-GBC7644G)

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$2,140.00(all-in)**.

Please confirm acceptance.

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**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,  
**Hsiao Tong, Chew** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
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Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Sent:** Monday, 30 August 2021 4:03 pm  
**To:** Wai Yin Ng <[waiyin.ng@transcab.com.sg](mailto:waiyin.ng@transcab.com.sg)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Claims <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>  
**Subject:** Re: Your Ref: AAD2106-062 (SHD5855B) //DOA :19/06/2021 // LKK Ref: CC3/AIG21006894/Kpa3(AIG-GBC7644G)

Without Prejudice

Dear Sirs/Mdm,

We acknowledge receipt of your email dated 26/08/2021.

We will look into the matter and get back to you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

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**From:** Wai Yin Ng <[waiyin.ng@transcab.com.sg](mailto:waiyin.ng@transcab.com.sg)>

**Sent:** Thursday, 26 August 2021 2:57 pm

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Claims <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>

**Subject:** RE: Your Ref: AAD2106-062 (SHD5855B) //DOA :19/06/2021 // LKK Ref: CC3/AIG21006894/Kpa3(AIG-GBC7644G)

Without prejudice

Dear HT

Amount confirmed \$1,726.95(before GST).

Attached is LOD for your perusal and action.

Please advise your offering soon so that we can expedite and process the claims.

\*Due to COVID-19 virus, all correspondence will be by way of email only. Please let me know if you need the original signature copy of the documents.

Thank You

Best Regards,

**Ng Wai Yin**

Finance Department

TEL: 6603 1265 Ext.308

*\* Please be reminded that all claims correspondence to be send to [claims@transcab.com.sg](mailto:claims@transcab.com.sg)*

*\* Kindly let us have the discharge voucher within the next 30 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.*

TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63

Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

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**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

**Sent:** Saturday, 24 July, 2021 12:06 PM

**To:** Wai Yin Ng <[waiyin.ng@transcab.com.sg](mailto:waiyin.ng@transcab.com.sg)>; Claims <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>

**Subject:** Your Ref: AAD2106-062(SHD5855B) //DOA :19/06/2021 // LKK Ref: CC3/AIG21006894/Kpa3(AIG-GBC7644G)

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

For COR, recommended amount at **P/P \$1,726.95**(before GST) with **02 repair days**.

Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Please note that all the finalisation subject to insurer approval.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."**

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