

Meng Yan (LKK Auto)

From: Meng Yan (LKK Auto) <admin-d@lkkauto.com>
Sent: Tuesday, 22 June, 2021 9:48 AM
To: 'Tan Chew Chik Jacqueline'; assignments@lkkauto.com; sur@lkkauto.com
Cc: 'Claims Dept of CTI'
Subject: RE: SNM21D203470/C02/YQ2176C/TANCHC / FW: PRI - SML5281E CLAIMING AGAINST YQ2176C (CHINA TAIPING), DOA: 21/06/2021

Dear Jacqueline,

Thank you for the assignment.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Sent: Monday, 21 June, 2021 6:45 PM
To: Victor Seng <victor.seng@ow.sg>; assignments@lkkauto.com; sur@lkkauto.com
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Kaitlyn Chio <kaitlyn.chio@ow.sg>; Eve Tan <Eve.tan@ow.sg>; Grant Chong <grant.chong@ow.sg>; Joseph Low <joseph@ow.sg>; Ling Ting An <tingan.ling@ow.sg>
Subject: RE: SNM21D203470/C02/YQ2176C/TANCHC / FW: PRI - SML5281E CLAIMING AGAINST YQ2176C (CHINA TAIPING), DOA: 21/06/2021

WITHOUT PREJUDICE

Dear Victor,

we will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange Mr. Kenneth conduct the PRS.

Thank you.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Victor Seng <victor.seng@ow.sg>
Sent: Monday, 21 June 2021 6:32 PM
To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>; Kaitlyn Chio <kaitlyn.chio@ow.sg>; Eve Tan <Eve.tan@ow.sg>; Grant Chong <grant.chong@ow.sg>; Joseph Low <joseph@ow.sg>; Ling Ting An <tingan.ling@ow.sg>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
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Dear Jacqueline,

Thank you for your email.

We choose Kenneth Kong (LKK).

Thank you.

Best regards

Victor Seng (Mr)

Motor Claims Assistant Manager

Mobile: (+65) 8318 9973

OPTIMAWERKZ PTE. LTD.

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From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Sent: 21 June, 2021 6:18 PM
To: Kaitlyn Chio <kaitlyn.chio@ow.sg>; Eve Tan <Eve.tan@ow.sg>; Grant Chong <grant.chong@ow.sg>; Joseph Low <joseph@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Victor Seng <victor.seng@ow.sg>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D203470/C02/YQ2176C/TANCHC / FW: PRI - SML5281E CLAIMING AGAINST YQ2176C (CHINA TAIPING), DOA: 21/06/2021

Without Prejudice

Our reference: SNM21D203470/C02/YQ2176C/TANCHC

Your reference: SML5281E

Dear Sirs,

ACCIDENT INVOLVING YQ2176C & SML5281E ON 21/06/2021

We refer to your email of 21/06/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jacqueline Tan

Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 21 June 2021 6:16 PM

To: Kaitlyn Chio <kaitlyn.chio@ow.sg>; Eve Tan <Eve.tan@ow.sg>; grant.chong@ow.sg; joseph@ow.sg; tingan.ling@ow.sg; Victor Seng <victor.seng@ow.sg>; Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D203470/C02/YQ2176C/TANCHC / FW: PRI - SML5281E CLAIMING AGAINST YQ2176C (CHINA TAIPIING), DOA: 21/06/2021

Without Prejudice

Save as to costs

Dear Jacqueline,

Please conduct PRS for SML5281E. **(OUR INSURED HAS YET TO FILED SAS REPORT)**

Note: officer in charge Jacqueline Tan 63896185.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
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From: Kaitlyn Chio <kaitlyn.chio@ow.sg>

Sent: Monday, 21 June 2021 5:13 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Eve Tan <Eve.tan@ow.sg>; Grant Chong <grant.chong@ow.sg>; Joseph Low <joseph@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Victor Seng <victor.seng@ow.sg>

Subject: PRI - SML5281E CLAIMING AGAINST YQ2176C (CHINA TAIPIING), DOA: 21/06/2021

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Dear Motor Claims Department,

Kindly arrange PRI at 10 Ang Mo Kio Industrial Park 2A #01-05 AMK Autopoint S568047.

Thank you.

Best Regards,

Kaitlyn Chio (Ms.)
Claims Executive, Motor Claims Department
D: +65 6481 1522 | F: +65 6481 1011

OPTIMA//WERKZ PTE. LTD.

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