

RE: SNM21D203469C02 - Accident Involving PC 2632H (OI : CTI - TBA) and SMY 9533J (TP : LKK REF - CC6/CTI21006876/Aes3) on 14/06/2021 - DIRECT SETTLEMENT

Chee So Chow <sochow.chee@sg.cntaiping.com>

Fri 6/25/2021 10:02 AM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

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NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Main: (65) 6389 6116 | F: (65) 6222 5879

Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Chee So Chow

Sent: Friday, June 25, 2021 10:00 AM

To: 'Su Li (LKK Auto)' <suli@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: SNM21D203469C02 - Accident Involving PC 2632H (OI : CTI - TBA) and SMY 9533J (TP : LKK REF - CC6/CTI21006876/Aes3) on 14/06/2021 - DIRECT SETTLEMENT

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From: Su Li (LKK Auto) <suli@lkkauto.com>**Sent:** Monday, June 21, 2021 5:39 PM**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>**Cc:** Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>**Subject:** Direct Settlement - Accident Involving PC 2632H (OI : CTI - TBA) and SMY 9533J (TP : LKK REF - CC6/CTI21006876/Aes3) on 14/06/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SMY 9533J at M/s MG SOLUTION PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

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