

## Hsiao Tong (LKKAuto)

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**From:** Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>  
**Sent:** Tuesday, 31 January 2023 1:40 PM  
**To:** Hsiao Tong (LKKAuto)  
**Subject:** RE: OFR DECEMBER

Dear Hsiao Tong,

We are following up on the status for the highlighted cases.

Kind Regards,  
Saliha

*Advanced Leave Notification:*

### **Saliha Syed Yusoff (Ms)**

Senior Complex Claims Examiner – Auto Property Damage Claims  
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building  
78 Shenton Way, Level 10  
Singapore 079120  
Tel +(65) 6419 1917  
[saliha.syed-yusoff@aig.com](mailto:saliha.syed-yusoff@aig.com) | [www.AIG.sg](http://www.AIG.sg)

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**From:** Syed-Yusoff, Saliha  
**Sent:** Friday, December 16, 2022 2:16 PM  
**To:** 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>  
**Subject:** OFR DECEMBER

Dear Hsiao Tong,

1. The following highlighted cases as still open in merimen, kindly submit the DAR + invoice without further delay.

OC_CLAIM_NO	TPV	DOA	REMARKS
6054808049SG	SML3668L	01-10-21	pending for finalisation; last correspondence 22/12/21
5009937451SG	SLJ3747P	09-10-21	Mandate approval on 18/01/23
1967113240SG	SHD813E	06-04-21	closed
6894838833SG	GBD4637S	01-03-21	to submit DAR as last correspondence with repairer on 05/03/21 ** first reminder

5198430524SG	SLZ5160J	01-03-21	closed
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OC_CLAIM_NO	TPV	DOA	REMARKS
1679034956SG	EY9288L	19-10-21	closed

OC_CLAIM_NO	TPV	DOA	REMARKS
2714833478SG	SMR228L	06-11-21	

OC_CLAIM_NO	TPV	DOA	REMARKS
8703476715SG	SKB88G	27-08-21	Pending TP Survey. (03/03/22)
9426419227SG	SHD1485L	22-04-21	To give final reminder to OI

OC_CLAIM_NO	TPV	DOA	REMARKS
7164787677SG	SMC3179D	18-06-21	to submit DAR as last correspondence with repairer on 23/01/22
6209241770SG	FBL633L	31-08-20	mandate approval on 29/12/22

Kind Regards,  
Saliha

*Advanced Leave Notification:*

#### **Saliha Syed Yusoff (Ms)**

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**From:** Syed-Yusoff, Saliha  
**Sent:** Tuesday, November 22, 2022 12:57 PM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** OFR-NOVEMBER

Dear Hsiao Tong,

Further to our telephone discussion earlier; please refer to the summary below

OC_CLAIM_NO	TPV	DOA	REMARKS
6054808049SG	SML3668L	01-10-21	pending for finalisation; last correspondence 22/12/21
5009937451SG	SLJ3747P	09-10-21	pending for finalisation; last correspondence 03/01/22
1967113240SG	SHD813E	06-04-21	no LOD receive till date, LKK to submit DAR and close the file temporarily
6894838833SG	GBD4637S	01-03-21	to submit DAR as last correspondence with repairer on 05/03/21
5198430524SG	SLZ5160J	01-03-21	to submit DAR as last correspondence with repairer on 17/06/21

Kind Regards,  
Saliha

*Advanced Leave Notification:*

**Saliha Syed Yusoff (Ms)**

Senior Complex Claims Examiner – Auto Property Damage Claims  
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**ACCIDENT INVOLVING SKP 63D(AIG) AND SMC 3179D AT/ALONG BARTLEY RD EAST / AIRPORT RD JUNCTION ON 18/06/2021**

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Fri 25/6/2021 5:34 PM

To: 808TOR@GMAIL.COM <808TOR@GMAIL.COM>

25 June 2021

**Mr Tor Teck Jin**

*[By Email Only]*

Dear Sir/Madam,

**You Ref: SKP63D**

**Our Ref: CC4/AIG21006875/Upa3**

**ACCIDENT INVOLVING SKP 63D(AIG) AND SMC 3179D AT/ALONG BARTLEY RD EAST / AIRPORT RD JUNCTION ON 18/06/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SMC3179D against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)