

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Tuesday, 14 December 2021 1:35 PM  
**To:** hooi@motorimage.net  
**Cc:** tpyinsteam@tanchong.org; Admin A  
**Subject:** RE: SLD9016H - 3RD PARTY CLAIM - (TP) - (XD3877L) - LONPAC - Invoice & LOD  
**Attachments:** DV\_SLD9016H.pdf

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We confirm settlement at **\$9,395.14(all-in)** as per your LOD.

Please duly sign the **documents** enclosed and return to us (LKK) for our necessary action.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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发件人: Ooi Siow Hooi <[hooi@motorimage.net](mailto:hooi@motorimage.net)>

已发送: 2021年11月9日 11:07:28 (UTC+08:00) Kuala Lumpur, Singapore

收件人: Guo Qiang (LKKAuto) <[GuoQiang@lkkauto.com](mailto:GuoQiang@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

抄送: TPY Insurance Team <[tpyinsteam@tanchong.org](mailto:tpyinsteam@tanchong.org)>

主题: RE: SLD9016H - 3RD PARTY CLAIM - (TP) - (XD3877L) - LONPAC - Invoice & LOD

Hi Claims Team,

Please find the attached file for your reference.

***\*Kindly let us know if the original copy is to be send to your side or your principal.\****

Thank You

Best Regards,  
Siowhooi  
Senior Admin Assistant  
Motor Image Enterprises Pte Ltd  
19 Toa Payoh Lorong 8, Singapore 319255  
Tel: +65-6703 8333 DID: +65-6703 8115  
Fax: +65-6253 5535  
Email: [hooi@motorimage.net](mailto:hooi@motorimage.net)  
Website: [www.tanchong.com](http://www.tanchong.com) : [www.motorimage.net](http://www.motorimage.net)

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**From:** Guo Qiang (LKKAUTO) <[GuoQiang@lkkauto.com](mailto:GuoQiang@lkkauto.com)>  
**Sent:** Thursday, October 28, 2021 4:30 PM  
**To:** Ooi Siow Hooi <[hooi@motorimage.net](mailto:hooi@motorimage.net)>  
**Cc:** TPY Insurance Team <[tpyinsteam@tanchong.org](mailto:tpyinsteam@tanchong.org)>  
**Subject:** RE: SLD9016H - 3RD PARTY CLAIM - (TP) - (XD3877L) - LONPAC - FINALIZED (2ND reminder)

Hi Siow Hooi,

Finalize COR \$7898.64 before GST @ 6 days.  
COR subject to insurance approval.

Regards,  
Guo Qiang

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**From:** Ooi Siow Hooi [<mailto:hooi@motorimage.net>]  
**Sent:** Friday, 22 October, 2021 4:34 PM  
**To:** Guo Qiang (LKKAUTO); Hsiao Tong (LKKAUTO); SUR  
**Cc:** TPY Insurance Team  
**Subject:** RE: SLD9016H - 3RD PARTY CLAIM - (TP) - (XD3877L) - LONPAC - FINALIZED (2ND reminder)  
**Importance:** High

Hi Claim Team,

Attached for your reference and follow up.

***\*\*Kindly reply to all for easier follow up\*\* (2nd Reminder)***

Thank You

Best Regards,  
Siowhooi  
Senior Admin Assistant  
Motor Image Enterprises Pte Ltd  
19 Toa Payoh Lorong 8, Singapore 319255  
Tel: +65-6703 8333 DID: +65-6703 8115  
Fax: +65-6253 5535  
Email: [hooi@motorimage.net](mailto:hooi@motorimage.net)  
Website: [www.tanchong.com](http://www.tanchong.com) : [www.motorimage.net](http://www.motorimage.net)

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**From:** Ooi Siow Hooi  
**Sent:** Friday, September 24, 2021 8:39 AM  
**To:** Guo Qiang (LKKAUTO) <[GuoQiang@lkkauto.com](mailto:GuoQiang@lkkauto.com)>; Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** TPY Insurance Team <[tpyinsteam@tanchong.org](mailto:tpyinsteam@tanchong.org)>  
**Subject:** RE: SLD9016H - 3RD PARTY CLAIM - (TP) - (XD3877L) - LONPAC - FINALIZED (1st reminder)  
**Importance:** High

Hi Claim Team,

Attached for your reference and follow up.

***\*\*Kindly reply to all for easier follow up\*\* (1<sup>st</sup> Reminder)***

Thank You

Best Regards,  
Siowhooi  
Senior Admin Assistant  
Motor Image Enterprises Pte Ltd  
19 Toa Payoh Lorong 8, Singapore 319255  
Tel: +65-6703 8333 DID: +65-6703 8115  
Fax: +65-6253 5535  
Email: [hooi@motorimage.net](mailto:hooi@motorimage.net)  
Website: [www.tanchong.com](http://www.tanchong.com) : [www.motorimage.net](http://www.motorimage.net)

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**From:** Ooi Siow Hooi  
**Sent:** Monday, August 16, 2021 5:24 PM  
**To:** Guo Qiang (LKKAUTO) <[GuoQiang@lkkauto.com](mailto:GuoQiang@lkkauto.com)>; Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** TPY Insurance Team <[tpyinsteam@tanchong.org](mailto:tpyinsteam@tanchong.org)>  
**Subject:** RE: SLD9016H - 3RD PARTY CLAIM - (TP) - (XD3877L) - LONPAC - FINALIZED

Hi Claims Team,

Attached for your reference and follow up.

***\*\*Kindly reply to all for easier follow up\*\****

Thank You

Best Regards,  
Siowhooi  
Senior Admin Assistant  
Motor Image Enterprises Pte Ltd  
19 Toa Payoh Lorong 8, Singapore 319255  
Tel: +65-6703 8333 DID: +65-6703 8115  
Fax: +65-6253 5535  
Email: [hooi@motorimage.net](mailto:hooi@motorimage.net)  
Website: [www.tanchong.com](http://www.tanchong.com) : [www.motorimage.net](http://www.motorimage.net)

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**From:** Ooi Siow Hooi  
**Sent:** Monday, July 26, 2021 3:21 PM  
**To:** Guo Qiang (LKKAUTO) <[GuoQiang@lkkauto.com](mailto:GuoQiang@lkkauto.com)>; Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** TPY Insurance Team <[tpyinsteam@tanchong.org](mailto:tpyinsteam@tanchong.org)>  
**Subject:** SLD9016H - 3RD PARTY CLAIM - (TP) - (XD3877L) - LONPAC - FINALIZED

Hi Claim Team,

Attached for your reference and follow up.

***\*\*Kindly reply to all for easier follow up\*\****

Thank You

Best Regards,

Siowhooi

Senior Admin Assistant

Motor Image Enterprises Pte Ltd

19 Toa Payoh Lorong 8, Singapore 319255

Tel: +65-6703 8333 DID: +65-6703 8115

Fax: +65-6253 5535

Email: [hooi@motorimage.net](mailto:hooi@motorimage.net)

Website: [www.tanchong.com](http://www.tanchong.com) : [www.motorimage.net](http://www.motorimage.net)



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