

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Tuesday, 7 December 2021 1:33 PM
To: ONG LI LI
Cc: MT_Claim_SG; Admin A
Subject: [SEEK MANDATE] - SLD9016H - 3RD PARTY CLAIM - (TP) - (XD3877L) - (LONPAC INSURED) - LIABILITY STATUS Our Ref: 20/21/21/VC05/024658 LKK REF : CC4/LPC21006859/ps3 [External General] LKK REF : CC4/LPC21006859/Gps3
Attachments: LKK Survey Report & Photos.pdf; LOD SLD9016H.pdf

Your ref: **20/21/21/VC05/024658**
Our ref : CC4/LPC21006859/Gps3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING XD3877L (LONPAC) AND SLD9016H(TP) ON 12/06/2021

We refer to the above matter.

We have highlighted to your good office on 01/07/2021 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our driver reversed and collided onto third party's parked vehicle. Liability is not in our driver favour.

We seek your approval to offer repairer **"MOTOR IMAGE ENTERPRISES PTE LTD"** at **\$9,395.14(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 14,550.72	\$ 8,451.54 (\$7,898.64 + 7%GST)
2. Loss of Rental (8days x \$110.00)(w/GST)	\$ 941.60	\$ 941.60 (8days x \$110.00)(w/GST)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 15,494.32	<u>\$ 9,395.14</u>

Surveyor recommended 6days for repair + 1PRS + 1Sunday = 8days.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Thursday, July 1, 2021 5:39 PM

To: ONG LI LI <long@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: Re: SLD9016H - 3RD PARTY CLAIM - (TP) - (XD3877L) - (LONPAC INSURED) - LIABILITY STATUS Our Ref: 20/21/21/VC05/024658 LKK REF : CC4/LPC21006859/ps3 [External General] LKK REF : CC4/LPC21006859/Gps3

Dear Li Li,

We refer to the above matter.

We have inspected third party vehicle SLD 9016H at M/s MOTOR IMAGE ENTERPRISES PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **Preliminary advice**
- **Police report**

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: ONG LI LI <llong@lonpac.com>
Sent: Monday, June 21, 2021 4:05 PM
To: Su Li (LKK Auto) <suli@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: SLD9016H - 3RD PARTY CLAIM - (TP) - (XD3877L) - (LONPAC INSURED) - LIABILITY STATUS Our Ref: 20/21/21/VC05/024658 LKK REF : CC4/LPC21006859/ps3 [External General]

Lonpac External - General

Dear Su Li

Please see attached for our Insured's GIA report.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Su Li (LKK Auto) [<mailto:suli@lkkauto.com>]
Sent: Monday, 21 June 2021 2:53 PM
To: ONG LI LI <llong@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: Re: SLD9016H - 3RD PARTY CLAIM - (TP) - (XD3877L) - (LONPAC INSURED) - LIABILITY STATUS Our Ref: 20/21/21/VC05/024658 [External General] LKK REF : CC4/LPC21006859/ps3

Dear Li Li,

We refer to the above matter.

Kindly provide us insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Monday, June 21, 2021 10:13 AM

To: 'ONG LI LI' <long@lonpac.com>; 'MT_Claim_SG' <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SLD9016H - 3RD PARTY CLAIM - (TP) - (XD3877L) - (LONPAC INSURED) - LIABILITY STATUS Our Ref: 20/21/21/VC05/024658 [External General]

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: ONG LI LI <llong@lonpac.com>

Sent: Monday, 21 June, 2021 10:01 AM

To: 'Daniel Jude' <danieljude@motorimage.net>; MT_Claim_SG <mt_claim@lonpac.com>;

assignments@lkkauto.com; 'Summer (LKK Auto)' <admin-d@lkkauto.com>

Cc: TPY Insurance Team <tpyinstead@tanchong.org>; Mohamed Isman <isman@motorimage.net>

Subject: RE: SLD9016H - 3RD PARTY CLAIM - (TP) - (XD3877L) - (LONPAC INSURED) - LIABILITY STATUS Our Ref: 20/21/21/VC05/024658 [External General]

Lonpac External - General

Without Prejudice

Dear Daniel

You may liaise with LKK Auto Consultants Pte Ltd for survey and assessment of liability.

Dear Summer

FYA

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

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Lonpac External - General data is for internal / external use.

From: Daniel Jude [<mailto:danieljude@motorimage.net>]

Sent: Monday, 21 June 2021 9:19 AM

To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: TPY Insurance Team <tpyinstead@tanchong.org>; Mohamed Isman <isman@motorimage.net>

Subject: [WARNING: ATTACHMENT UNSCANNED][WARNING: ATTACHMENT UNSCANNED]SLD9016H - 3RD PARTY CLAIM - (TP) - (XD3877L) - (LONPAC INSURED) - LIABILITY STATUS

Importance: High

Hi Claims Team,

Kindly advise liability status for the above mentioned

Attached for your reference is the GIA report and estimate.

Kindly revert back soonest.

Thank You.

Best Regards

Daniel A Jude

Service Executive

Motor Image Enterprises Pte Ltd

19 Lorong 8 Toa Payoh Singapore 319255

HP: 8611 3195

Email: danieljude@motorimage.net

Website: www.tanchong.com : www.motorimage.net



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