

Re: SLD9016H - 3RD PARTY CLAIM - (TP) - (XD3877L) - (LONPAC INSURED) - LIABILITY STATUS Our Ref: 20/21/21/VC05/024658 [External General] LKK REF : CC4/LPC21006859/ps3

Su Li (LKK Auto) <suli@lkkauto.com>

Mon 6/21/2021 2:52 PM

To: 'ONG LI LI' <llong@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; 'MT_Claim_SG' <mt_claim@lonpac.com>

Dear Li Li,

We refer to the above matter.

Kindly provide us insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Monday, June 21, 2021 10:13 AM

To: 'ONG LI LI' <llong@lonpac.com>; 'MT_Claim_SG' <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SLD9016H - 3RD PARTY CLAIM - (TP) - (XD3877L) - (LONPAC INSURED) - LIABILITY STATUS Our Ref: 20/21/21/VC05/024658 [External General]

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: ONG LI LI <llong@lonpac.com>

Sent: Monday, 21 June, 2021 10:01 AM

To: 'Daniel Jude' <danieljude@motorimage.net>; MT_Claim_SG <mt_claim@lonpac.com>; assignments@lkkauto.com; 'Summer (LKK Auto)' <admin-d@lkkauto.com>

Cc: TPY Insurance Team <tpyinstead@tanchong.org>; Mohamed Isman <isman@motorimage.net>

Subject: RE: SLD9016H - 3RD PARTY CLAIM - (TP) - (XD3877L) - (LONPAC INSURED) - LIABILITY STATUS Our Ref: 20/21/21/VC05/024658 [External General]

Lonpac External - General

Without Prejudice

Dear Daniel

You may liaise with LKK Auto Consultants Pte Ltd for survey and assessment of liability.

Dear Summer

FYA

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Daniel Jude [<mailto:danieljude@motorimage.net>]

Sent: Monday, 21 June 2021 9:19 AM

To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: TPY Insurance Team <tpyinstead@tanchong.org>; Mohamed Isman <isman@motorimage.net>

Subject: [WARNING: ATTACHMENT UNSCANNED][WARNING: ATTACHMENT UNSCANNED]SLD9016H - 3RD PARTY CLAIM - (TP) - (XD3877L) - (LONPAC INSURED) - LIABILITY STATUS

Importance: High

Hi Claims Team,

Kindly advise liability status for the above mentioned

Attached for your reference is the GIA report and estimate.

Kindly revert back soonest.

Thank You.

Best Regards

Daniel A Jude

Service Executive

Motor Image Enterprises Pte Ltd

19 Lorong 8 Toa Payoh Singapore 319255

HP: 8611 3195

Email: danieljude@motorimage.net

Website: www.tanchong.com : www.motorimage.net

Disclaimer: This e-mail is confidential. It may also be legally privileged. If you are not the addressee you may not copy, forward, disclose or use any part of this message. If you have received this message in error, please delete it and all copies from your system and notify the sender immediately by return e-mail. Internet communications cannot be guaranteed to be timely, secure, error-free or virus-free. The sender does not accept liability for any errors or omissions.