



CITY AUTO PTE LTD

One Stop Automotive Solution

BLK 8, SIN MING IND. ESTATE #01-60/62, SIN MING ROAD, SINGAPORE 575643

TEL: 6453 1235, 6452 0850 FAX: 6453 7944

24hrs Towing Services Tel 9823 9898

Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

Your ref: CC4/AIG21006853/Kps3

Our ref: JO202106-0785

18/11/2021

WITHOUT PREJUDICE

Attn: Motor Claim Dept

AIG ASIA PACIFIC INSURANCE PTE. LTD

NO. 78

SHENTON WAY #07-16

SINGAPORE 079120

Dear Sir/Mdm,

Accident involving SMJ8526R and SMU5421X on 17/06/2021

We refer to the above said accident.

We enclosed here with relevant documents as stated below:-

- Repair tax invoice
- Letter of authorization
- GIA search receipt

As instructed, we are claiming the following as stated below:-

Cost of Repair	:	S\$ 1,365.21
Rental (3 Days x \$99.00)	:	S\$ 297.00
LTA Search Fee	:	S\$ 2.00
		<u>S\$ 1,664.21</u>

We do not have the survey report and photographs as our client's motor vehicle was surveyed by your appointed surveyor.

Please kindly let us know whether you are prepared to settle our client's claim & we look forward to hear from you soonest.

Thanks & regards

Vronica Law (Claim dept.)

Tel: 6453 1235

Fax: 64537944

Email: cityauto@singnet.com.sg



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TEL: 6453 1235, 6452 0850 FAX: 6453 7944
24hrs Towing Services Tel: 9823 9898
Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

RE: LETTER OF AUTHORIZATION

Name of owner: LUMENS AUTO PTE LTD NRIC: 201426961K
Address: 22 SIN MING LN # 01-74/75 MIDVIEW CITY, SINGAPORE 573960
Name of Driver: MUHAMMAD SHARIFF BIN SAMAT NRIC: 57911666A
Address: APT BLK 63 LORONG 5 TUA PAJUH # 04-324 SINGAPORE 31006
Accident on 17/06/2021 Involving SMU5421 X AND SMJ8526 K
At/along EXIT FROM KATONG REGENCY CONDO

In consideration of City Auto Pte Ltd, repair my/our Motor Vehicle TOYOTA NOAH
at my/our request I/We the above owner of Motor Vehicle No: SMJ8526 K do authorize
them to demand claims, settle and received whatever amount payable by the Insurance Co or Third Party
or to commence legal proceeding if necessary in my/our name for the cost or repair and the loss of
use/rental, etc and to any of there appointed solicitors to act for me/us in respect of the said
accident/claim and all amounts claimed or settled shall be belong to them absolutely. I/We further
authorize them to give an absolute discharge on my/our behalf.

I/We hereby authorize City Auto Pte Ltd, my/our repairer to give further instruction on my/our
behalf concerning the said claim and such, all future correspondence should be addressed to the
said firm/co.

My/Our repairer authorize to receive on my/our behalf monies claims, correspondence and give a
valid discharge voucher or any other documents in connection with this on my/our behalf and for
me/us.

I/We further agree to fully co-operate and attend all court hearing that are necessary and subject
to prosecution and claim maintained by City Auto Pte Ltd.

I/We further agree to undertake to indemnify them against my/our claim for the cost which arises
therewith.

In the event that my/our unsuccessful claim, I/We undertake to pay the repairer for the cost of
repairs to my motor vehicle.

Owner Signature: _____

Name: _____

Date: 17/06/2021



Witness Signature: _____
CITY AUTO PTE LTD
Blk 8 Sin Ming Road
#01-58/60/62 Sin Ming Ind Es
Singapore 575643
Tel: 6453 1235 Fax: 6453 7944
(Claims Section)
Name: _____
Date: 17/06/2021

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **CITY AUTO PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,365.21** (Repair Cost), **S\$198.00** (Loss of Use/~~Rental~~), **S\$2.00** (Disbursement) for vehicle no. **SMJ 8526R** that was damaged pursuant to the accident which occurred on **17/06/2021** (date) along **EXIT FROM KATONG REGENCY CONDO** (location) involving vehicle no/s **SMU 5421X**. This is pursuant to the inspection conducted on **21/06/2021** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **LUMENS AUTO PTE LTD** (the third party claimant”) of vehicle no. **SMJ 8526R** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SMJ 8526R** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 27 (day) of December (month) 2021 (year)



KSC

Signed by appointed surveyor

CITY AUTO PTE LTD
Blk 8 Sin Ming Road
#01-58/60/62 Sin Ming Ind Est
Singapore 575643
Tel: 6453 1238 Fax: 6453 7944
(Claims Section)

Signed by “the workshop” (with chop)



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TEL: 6453 1235, 6452 0850 FAX: 6453 7944

24hrs Towing Services Tel 9823 9898

Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

TAX INVOICE

AIG ASIA PACIFIC INSURANCE PTE. LTD

NO. 78

SHENTON WAY #07-16

SINGAPORE 079120

Attention: MOTOR CLAIM DEPARTMENT

Contact : 6338 7288

Fax No. : 6880 4838

Tax Invoice : I202111-000785

Date : 18/11/2021

Vehicle No. : SMJ8526R

Make / Model : TOYOTA NOAH HYBRID
7-SEATER 1.8X CVT

Mileage (km) : 0

Chassis No. : ZWR800362263

Accident Date : 17/06/2021

Claim No. : CC4/AIG21006853/Kps3

Reference : JO202106-0785

Policy No. : 20-ML000509-R00

S/No.	Particular	Quantity	Unit Price	Amount
			S\$	S\$
	LIST ITEMS :			
1	Rear bumper	1.0	581.20	581.20
	List Total :			581.20
	25% Discount S\$:			145.30
				435.90
	SPECIAL NET :			
1	Reverse sensor	1.0	200.00	200.00
	SPECIAL NET Total S\$:			200.00
	LABOUR :			
	- To install reverse sensor		40.00	40.00
	-To knock jackout damaged parts, panel beating,welding, align, refix and to renew accident parts		200.00	200.00
	- Spray painting on affected & replace parts		400.00	400.00
	LABOUR Total S\$:			640.00

Total S\$: 1,275.90

GST @ 7% S\$: 89.31

Grand Total S\$: 1,365.21

CASH / NETS / CREDIT CARD PAYMENT ONLY

Customer's Signature/Co. Stamp

for CITY AUTO PTE LTD

Please note all works performed by City Auto Pte Ltd as performed in this invoice is subjected to the following Warranty conditions:

1) Any replacement of electrical components will carry 1 month warranty period from date of this invoice.

2) Any replacement of mechanical components will carry 3 months warranty period.

Please note that all warranty does not cover wear and tear conditions regardless of any components.

City Auto Pte Ltd reserves the right to determine any warranty conditions.

Thank You For Your Business !

Date: 18/02/2021

PRIVATE AND CONFIDENTIAL

Muhamad Shariff Bin Samat
Block 63 Lorong 5 Toa Payoh
#04-324
Singapore 310063

Dear Muhamad Shariff Bin Samat,

USE OF CAR AGREEMENT ("AGREEMENT")

1. Subject to your agreement to the terms and conditions set out herein, we, Lumens Auto Pte. Ltd. (Company Registration No. 201426961K), a company incorporated in Singapore with its registered address at 22 Sin Ming Lane, #01-74 Midview City, Singapore 573969 ("**Company**"), authorizes you to use the following motor vehicle owned by the Company ("**Vehicle**") on the terms and conditions set out herein:

- (a) Make and model: Toyota Noah Hybrid 1.8X
- (b) Registration number: SMJ8526R
- (c) Colour: Black

2. You shall use the Vehicle for the sole purpose of providing the services under the service agreement with any ride-hail service provider authorised by the laws of Singapore ("**Service Company**"), which is in the business of providing car sharing services in Singapore whereby customers are able to book cars and be driven to their specified destination in return for a fare determined by the Service Company.

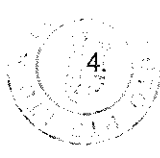
3. The term of this Agreement shall commence and end on the following dates:

Commencement date: 18/02/2021 ("**Commencement Date**")

Expiry date: 05/04/2022 ("**Expiry Date**")

This Agreement may be terminated early in accordance with the Standard Terms (as defined below).

In the event that this Agreement is terminated early for any reason whatsoever, you acknowledge and agree that the Deposit (as defined below) will be not refunded by the Company to you, and in the event that you have not paid the Deposit in full, you shall make payment of any shortfall in Deposit to the Company immediately. *qa iffl*

- 
4. In consideration for the use of the Vehicle, you shall pay to the Company, and the Company shall be entitled to, a facilitation fee of SGD122.00 per day ("**Facilitation Fee**") commencing on the Commencement Date and ending on the date on which this Agreement expires or is terminated. For the avoidance of doubt, if the Company is GST registered, the Company shall be entitled to charge goods and services tax at the prevailing rate on the Facilitation Fee and any other amounts payable by you to the Company under this Agreement (including the Standard Terms (as defined below)).

As a matter of goodwill, the Company will waive the Facilitation Fee payable for the Commencement Date.

5. On the Commencement Date, you shall place with the Company a deposit amounting to SGD500.00 ("**Deposit**"). The Deposit may be refunded to you only in accordance with the specific circumstances specified in the Standard Terms.

Yours faithfully,
For and on behalf of Lumens Auto Pte. Ltd.



Name: **IFFAH NABILAH**
Designation: **DRIVER RELATION**


ACCEPTANCE

I, Muhamad Shariff Bin Samat (Singapore NRIC No. S7911666A), acknowledge that I have read and fully understand the terms and conditions of this Agreement (which, for the avoidance of doubt, includes the Standard Terms). I hereby accept and agree to this Agreement.

The details of my Nominated Bank Account are as follows:

Name of Bank: POSB - DBSSSGSGXXX
Account Name: Muhamad Shariff Bin Samat
Account Number: 247656650

I confirm that the above bank account details are true and correct.



Signature
Name: Muhamad Shariff Bin Samat
Singapore NRIC No.: S7911666A
Date: 18/02/2021

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SMU5421X

Date of Accident

17/06/2021



Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance

AIG Asia Pacific Insurance Pte....

Period of Insurance

18/08/2020 - 17/08/2022

Requested By

Jason Quak (City Auto Pte Ltd)

Requested Date

18/06/2021 13:58

Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 5 July 2021 2:02 PM
To: MDKHALISADHA@GMAIL.COM; SHAMYNTOH@GMAIL.COM
Subject: Claim Notification - ACCIDENT INVOLVING SMU 5421X(AIG) AND SMJ 8526R AT/ALONG 11 TANJONG KATONG RD GOING OUT OF KINEX MALL CARPARK ON 17/06/2021

05 July 2021

Mr MUHAMMAD KHALIS ADHA BIN AB RAHIM
Driver: TOH LIN, SHAMYN IMRAN

[By Email Only]

Dear Sir/Madam,

You Ref: SMU5421X

Our Ref: CC4/AIG21006853/Kps3

ACCIDENT INVOLVING SMU 5421X(AIG) AND SMJ 8526R AT/ALONG 11 TANJONG KATONG RD GOING OUT OF KINEX MALL CARPARK ON 17/06/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SMJ8526R against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	21 Jun 2021 14:34	Clim Dtl Modified	Claimant's Name: -> LUMENS AUTO PTE LTD.	[A] Lee Su Li
2	21 Jun 2021 14:34	Clim Veh Model Changed	(205515) TOYOTA NOAH 1.8 (A).	[A] Lee Su Li
3	21 Jun 2021 14:34	Clim Created	Reg No: SMJ8526R. Acct Date: 2021/06/17. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: City Auto Pte Ltd (Sin Ming) (HQ)	[A] Lee Su Li
4	21 Jun 2021 14:34	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	21 Jun 2021 14:34	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/06/30	[A] Lee Su Li
6	21 Jun 2021 14:34	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	21 Jun 2021 14:34	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	21 Jun 2021 14:34	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	21 Jun 2021 14:35	Label Added	(19):Fastlane.	[A] Lee Su Li
10	21 Jun 2021 14:35	Adj Adjuster Assigned	[None] -> ACCUSER4	[A] Lee Su Li
11	23 Jun 2021 15:11	Adj Adjuster Assigned	ACCUSER4 -> KENNETH KONG	[A] Lee Su Li
12	25 Jun 2021 01:46	Video Downloaded	Downloaded SMJ8526R vs SMU5421X_TP VIDEO(REAR)	[I] Tan, Bennie-WZ
13	25 Jun 2021 01:47	Video Downloaded	Downloaded SMJ8526R vs SMU5421X_TP VIDEO(REAR)	[I] Tan, Bennie-WZ
14	25 Jun 2021 01:49	Video Downloaded	Downloaded SMJ8526R vs SMU5421X_TP VIDEO(REAR)	[I] Tan, Bennie-WZ
15	05 Jul 2021 08:36	Clim Registration Modified	Acct Time:18:00:00->18:10:00.	[I] AIG OneClaim Integration User
16	07 Dec 2021 15:17	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
17	07 Dec 2021 15:17	Clim Dtl Modified	Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
18	07 Dec 2021 15:17	Clim Dtl Modified	JPJ Reg. Date: -> 2019/03/22.	[A] JOANNE LEE KHANG MIN
19	07 Dec 2021 15:17	Clim Details Notified		[A] JOANNE LEE KHANG MIN
20	16 Dec 2021 13:50	Adj Mandate Request	Cur.Reg:1664.21:Liability: 100%(B27) *Quantum: (a)CORw/GST: \$1,365.21 + (b)LOU(3days x \$99.00): \$297.00 (c)Search fee: \$2.00 = Total: \$1,664.21 *2recommndation repair days *For your approval please.	[A] CHEW HSIAO TONG
21	22 Dec 2021 12:14	Video Downloaded	Downloaded SMJ8526R vs SMU5421X_TP VIDEO(REAR)	[I] Tan, Bennie-WZ
22	22 Dec 2021 12:34	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/06/30. Mandate Remarks: Subj to all docs/billings in order, SAB.	[I] Tan, Bennie-WZ
23	22 Dec 2021 12:34	Adj Mandate Set	Approved:1565.21:Subj to all docs/billings in order, SAB.	[I] Tan, Bennie-WZ

Date From   
 Date To   
 Audit Type 

ACTIVITY

[30/06/2021 11:26] CHEW HSIAO TONG:
 OI called back. He is aware of the accident. The driver is his wife. Advised him to make the accident report asap. He will do it ASAP.
 [28/06/2021 15:49] CHEW HSIAO TONG:

Called OI Mr Muhammad Khalis Adha at 87779121. Not pick up.

[23/06/2021 15:17] Lee Su Li:

OINR *** SENT OUT FIRST NON-REPORTING LETTER

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2702968	21 Jun 2021 14:42:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SMJ8526R	SMU5421X	11.00
2703673	23 Jun 2021 16:10:08	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SMJ8526R	CHEW HSIAO TONG	xx.xx
2747252	07 Dec 2021 15:17:24	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMJ8526R	SMU5421X	11.00