

RE: SNM21D203467C02 - Direct Settlement - Accident Involving SLD 4070H (OI : CTI - TBA) and SJY 1797C (TP : LKK REF - CC6/CTI21006850/Urs3) on 18/06/2021

Chee So Chow <sochow.chee@sg.cntaiping.com>

Sat 9/11/2021 2:56 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

[Confidential]

Hi Team

We will be repudiating claim as our policyholder's hirer refused to file accident report. This is confirmed by our policyholder

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 | F: (65) 6222 5879
Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Friday, July 2, 2021 12:34 PM
To: Chee So Chow <sochow.chee@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D203467C02 - Direct Settlement - Accident Involving SLD 4070H (OI : CTI - TBA) and SJY 1797C (TP : LKK REF - CC6/CTI21006850/Urs3) on 18/06/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chee So Chow <sochow.chee@sg.cntaiping.com>

Sent: Friday, 25 June 2021 10:16 AM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Subject: SNM21D203467C02 - Direct Settlement - Accident Involving SLD 4070H (OI : CTI - TBA) and SJY 1797C (TP : LKK REF - CC6/CTI21006850/Urs3) on 18/06/2021

Hi Team

Our insured has yet to report accident.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Main: (65) 6389 6116 | F: (65) 6222 5879

Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Monday, June 21, 2021 5:16 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Subject: Direct Settlement - Accident Involving SLD 4070H (OI : CTI - TBA) and SJY 1797C (TP : LKK REF - CC6/CTI21006850/Urs3) on 18/06/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless

you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SJY 1797C at M/s FASTECH AUTO PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email.
Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Re: FASTECH REF : SJY 1797C DOA : 18.06.2021 YOUR REF : CC6/CTI21006850/Urs3

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Mon 9/13/2021 1:07 PM

To: Ong Shiyong <shiyong.ong@fastechauto.com.sg>

Cc: Jason <Jason@fastechauto.com.sg>; Ashley Chia <ashley.chia@fastechauto.com.sg>; Admin A <admin-a@lkkauto.com>

WIHTOUT PREJUDICE

Dear Shi Ying

Please be inform that our principal will be repudiating the case.

Please direct the claim to our insured for handling.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ong Shiyong <shiyong.ong@fastechauto.com.sg>

Sent: Monday, August 23, 2021 3:13 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Jason <Jason@fastechauto.com.sg>; Ashley Chia <ashley.chia@fastechauto.com.sg>

Subject: RE: FASTECH REF : SJY 1797C DOA : 18.06.2021 YOUR REF : CC6/CTI21006850/Urs3

Without Prejudice

Dear Jaslin,

As spoken on 17.08.2021 (Tuesday), we will pass the case to the lawyer after 14 working days if that is no reply.

Thank You

Best Regards,

Shiyong

Fastech Auto Pte Ltd

1 Kaki Bukit Avenue 6 #01-46/48/50

Autobay Singapore 417883

Tel: 6746 5405

Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: Jaslin Kok (LKK Auto) [mailto:jlinkok@lkkauto.com]

Sent: Friday, August 13, 2021 5:13 PM

To: Ong Shiyong <shiyong.ong@fastechauto.com.sg>
Cc: Jason <Jason@fastechauto.com.sg>; Ashley Chia <ashley.chia@fastechauto.com.sg>
Subject: Re: FASTECH REF : SJY 1797C DOA : 18.06.2021 YOUR REF : CC6/CTI21006850/Urs3

WITHOUT PREJUDICE

Dear Shi Ying

Our principal will be contacting insured. Hence, we are not aware any respond from insured.

We have just check with our principal on 05/08/2021 and 13/08/2021 if the report is available.

Kindly allow sometime for our principal to get back to us.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ong Shiyong <shiyong.ong@fastechauto.com.sg>
Sent: Friday, August 13, 2021 5:02 PM
To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Cc: Jason <Jason@fastechauto.com.sg>; Ashley Chia <ashley.chia@fastechauto.com.sg>
Subject: FASTECH REF : SJY 1797C DOA : 18.06.2021 YOUR REF : CC6/CTI21006850/Urs3

Without Prejudice

Dear Jaslin,

Have your office contacted your insure driver if they is no reply from him we shall pass this case to the lawyer handling the injury claim.

Thank You

Best Regards,
Shiyong
Fastech Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-46/48/50
Autobay Singapore 417883
Tel: 6746 5405
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.