

# ONG & SHAN LLC

ADVOCATES & SOLICITORS  
COMMISSIONERS FOR OATHS  
NOTARIES PUBLIC

Our Counter-Signatory's Email Notifications:  
Lawyer : [ongshanllc@gmail.com](mailto:ongshanllc@gmail.com)  
Secretary :


Please send all correspondences to:

- ☐ 101 Upper Cross Street #06-14A Singapore 058357  
Tel: 6536 7991 | Fax: 6536 7995  
☒ 184 Toa Payoh Central #02-364 Singapore 310184  
Tel: 6224 9847 | Fax: 6254 7261

WE DO NOT ACCEPT SERVICE BY FAX

Our Ref : SRSTP.8863A.21.cm (PH)  
Your Ref : TBA (SKT744B)  
Date : 21<sup>st</sup> April 2021

Date: 26/04/2021  
Claim Ref: C10009585/ST  
Box ID: 63  
Envelop ID: 7

 **Auto & General Insurance (Singapore) Pte Ltd**  
190 Clemenceau Ave  
#03-01  
Singapore 239924  
**Attn: Motor Claims Department**

BY HAND ONLY  
(with enclosures)

RECEIVED  
26 APR 2021

BY: The Claims Dept

**Leong Pui Shan (Liang Peishan)**  
62 Punggol Walk  
#14-25 A Treasure Trove  
Singapore 828781

BY POST ONLY  
(without enclosures)

Dear Sirs,

## ACCIDENT INVOLVING GBF 6542H & SKT 744B ON 27.03.2021 ALONG PIE TOWARDS CHANGI NEAR CLEMENTI AVE 6 FLYOVER @ 1015 HRS

We refer to the above matter.

We are instructed by **Best Industrial Pte Ltd** to claim damages against your insured in connection with a road traffic accident on 27.03.2021 along PIE involving our client's vehicle registration number GBF 6542H and vehicle registration number SKT 744B driven by the driver of your insured's vehicle at the material time.

We are instructed that the accident was caused by the negligence of the driver of your insured vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expenses, particulars of which are as follows:

ONG & SHAN LLC

A LIMITED LIABILITY CORPORATION | COMPANY REGISTRATION NUMBER 201408968D

THIS DOCUMENT IS FOR THE ADDRESSEE (S) ONLY & MAY CONTAIN CONFIDENTIAL INFORMATION &/OR MAY BE SUBJECT TO LEGAL PRIVILEGE. IF YOU HAVE RECEIVED THIS IN ERROR, PLEASE CONTACT US IMMEDIATELY.

1.	Repair costs	\$	3,900.00
2.	Loss of use	\$	1,080.00
3.	Loss of use (PRI)	\$	240.00
4.	Survey fees	\$	615.00
5.	LTA search fee	\$	7.49
6.	GIA report fees	\$	29.00
7.	Incidentals	\$	100.00
6.	Costs	\$	900.00
<hr/>			
			\$ 6,871.80
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A copy each of the following supporting documents is enclosed:

- (1) GIA report of GBF 6542H
- (2) Traffic Police Report of driver
- (3) Repairer's bill
- (4) Survey report of GBF 6542H together with coloured photographs
- (5) LTA search result and receipt

We had on 30.03.2021 notified you of the accident and a pre-repair inspection of our client's vehicle was carried out by your surveyors.

Please let us know within the next seven (7) days upon receipt of this letter whether you intend to re-inspect our client's vehicle failing which the said vehicle will no longer be available for the same.

Please note that you should send to us an acknowledgment of receipt of this letter within fourteen(14) days of your receipt of this letter, failing which our client will have no alternative but to commence proceedings against your insured without further notice to you.

Please note that if you have a counterclaim against our client arising out of the accident, you are also required to send to us a letter giving full particulars of the counterclaim together with all relevant supporting documents within eight(8) weeks of your receipt of this letter.

Yours faithfully



ONG & SHAN LLC

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# **Paul Hoe Enterprise Pte Ltd**

Autobay @ Kaki Bukit  
1 Kaki Bukit Avenue 6 #01-107  
Singapore 417883  
Tel: 6741 9686/ 6748 9386 Fax: 6747 6918

Date: 16 April 2021

## **Paul Hoe Batteries & Motor Services**

1 Kaki Bukit Ave 6  
#01-109  
Singapore 417883

Dear Sirs,

RE: Veh No: GBF 6542H

Make: Nissan NV350

Policy: D20MCV0000621\_01

Accident Date: 27.03. 021

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Final bill for the above mentioned as follows:-

Lump sum repair costs  
(As agreed with your appointed surveyor)

\$3,900.00

Dollars: Three Thousand Nine Hundred Only.

# PRO-OPTION SERVICES

Mailing address: Blk 189B Rivervale Drive, #04-1004, Singapore 542189

Email: mirage1195@gmail.com Mobile: 9061 0543

## ACCIDENT VEHICLE INSPECTION REPORT

Report no : 108M0321.PHE

Vehicle no : GBF6542H

### 1 REFERENCE

Date of inspection : 30 March 2021  
Requested by : Best Industrial Pte Ltd  
Blk 1079 Eunos Ave 7  
#01-169  
Singapore 409582  
Type of survey : Independent  
Repairer : Paul Hoe Enterprise Pte Ltd  
Blk 1 Kaki Bukit Ave 6, #01-109 AutoBay @ Kaki Bukit, Singapore 417883  
Date of accident : 27 March 2021

### 2 VEHICLE DATA

Make/model : NISSAN NV350 PANEL VAN 2.5 SMT 5DR EURO V  
Chassis no : JN1MC2E26Z0007028  
Engine no : YD25404630A  
Date of registration : 01 February 2017 COE Expiry Date: 31 January 2027  
Engine capacity : 2488 cc  
Odometer reading : 168598 km  
Colour : Silver

### 3 STATIC CONDITION CHECK

Steering : Serviceable  
Foot brakes : Serviceable  
Hand brakes : Serviceable  
Paintwork : Good  
General Condition : Good

4 <u>TIRE CONDITION CHECK</u>	<u>RH/MAKE</u>	<u>LH/MAKE</u>	<u>SIZE</u>
Front tread	: 6 mm/Arivo	6 mm/Arivo	195R15
Rear tread	: 6 mm/Habilead	6 mm/Habilead	195R15

### 5 BRIEF DESCRIPTION OF DAMAGE

LH headlamp assy – face scratched, front bumper scraped/cut/deformed, front bumper side retainer broken, left hand front undercarriage and suspension parts damaged, front door dented/scraped, etc. Please see para. 8 of this report for more details.

### 6 REMARKS

This inspection is carried out on a "WITHOUT PREJUDICE" basis and I have not authorized any repairs.

### 7 RECOMMENDATION

Cost of repairs : \$3,900.00 (lump sum)  
Estimated no of days : Seven (7)

**8 ASSESSMENT OF DAMAGE AND COSTS**Report no: 108M0321.PHEVehicle no: GBF6542H**A SPARE PARTS**

<u>Description</u>	<u>Qty</u>	<u>Assessed Condition</u>	<u>Repairer's Amount</u>	<u>Revised Amount</u>
<u>(Nett items)</u>				
LH headlamp assy	1	face scratched	366.40	366.40
Front bumper	1	scraped/cut/deformed	524.70	385 524.70
Front bumper side retainer LH	1	broken	157.20	104.5 157.20
LH fog lamp assy	1	to reuse	321.80	xnn 0.00
LH fog lamp garnish	1	leg fractured	115.80	115.80
LH front door assy	1	to repair	1,115.00	RX 0.00
LH front stop garnish	1	scraped/bent/deformed	84.30	84.30
LH front steering knuckle	1	bent/distorted	357.20	Xnn 357.20
LH front wheel bearing c/w hub assy	1	rattled/noisy	250.50	220 250.50
LH front upper suspension arm	1	bent/warped	351.00	Xnn 351.00
LH front lower suspension arm	1	bent/warped	250.50	Xnn 250.50
LH front staibilser link	1	bent	83.40	Xnn 83.40
LH front steering rod end	1	bent	154.80	Xnn 154.80
LH front shock absorber	1	bent	1457.20	185.30 Xnn 185.30
Lh front wheel cover	1	dislodged/missing	1165.76	181.20 181.20
		Subtotal of the above	4,499.10	3,062.30
		Discount	10% / 10%	449.91 306.23
		Subtotal 1:	4,049.19	2,756.07
<u>(Special nett)</u>				
Front bumper clip	10	necessary	50.00	30 50.00
Front door company registration sticker	1	necessary	40.00	40.00
LH front tyre	1	sidewall grazed/deformed	215.00	150 215.00
		Subtotal 2:	305.00	305.00
			220	
		Total cost of parts:	4,354.19	3,061.07

**B LABOUR**

To check wiring.			40.00	30.00
To align headlamps and refocus headlamp beams to specifications.			80.00	30 60.00
To apply anti-rust undercoat.			120.00	30 60.00
Labour charges to remove and replace, to cut and weld, to panel beating affected and damaged parts.			750.00	400 500.00
Spray painting charges to paint the front bumper, front step garnish, front door and necessary areas.			1,000.00	650 750.00
To conduct 4-wheel computerised alignment to realign wheels.			90.00	80 90.00
To remove and replace damaged front left hand suspension parts.			450.00	200 300.00
		Total cost of labour:	1420	2,530.00 1,790.00
		Total cost of repair:		6,884.19 4,851.07

2805.76  
L/\$2250  
6 DAYS

Report no: 108M0321.PHE  
Vehicle no: GBF6542H

**9 CONCLUSION**

The revised or adjusted cost of repairs to restore the vehicle is

\$4,851.07

(a) However, the recommended cost of repair based on lump sum basis would be

**\$3,900.00**

(b) The estimated number of days taken to complete the repairs would be

**Seven (7)**

(1<sup>st</sup> re-inspection conducted on 31 March 2021)

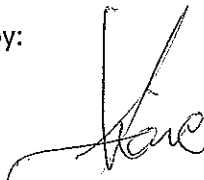
(Post Repair Inspection conducted on 5 April 2021)

*The above recommendations in my view are fair and reasonable for the restoration of the vehicle to its pre-accident condition.*

**Note: Lump Sum Repair Basis**

*This means the repairer is allowed to replace the damaged parts with used, reconditioned or new parts, or repair it to a roadworthy condition.*

Prepared by:



Liaw Leong San

Licensed Automotive Appraiser

Dated: 14 April 2021

# PRO-OPTION SERVICES

Mailing address: Blk 189B Rivervale Drive, #04-1004, Singapore 542189

Email: mirage1195@gmail.com Mobile: 9061 0543

Best Industrial Pte Ltd  
Blk 1079 Eunos Ave 7  
#01-169  
Singapore 409582

Invoice no:	POS0108/21
Date:	14 April 2021
Report no:	108M0321.PHE
Vehicle :	GBF6542H

## INVOICE

No	Item Description	Qty	Unit Price	Total Amount(\$)
01	Being charges for the inspection of the accident vehicle, transport and photographs.			615.00
SGD(\$): Six Hundred and Fifteen only			Payable Amount:	615.00

"Cheque should be crossed and made payable to "Pro-Option Services"

PRO-OPTION SERVICES

.....  
Authorised Signature



Report no: 108M0321.PHE

Vehicle no: GBF6542H





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**POST REPAIR**

Report no: 108M0321.PHE

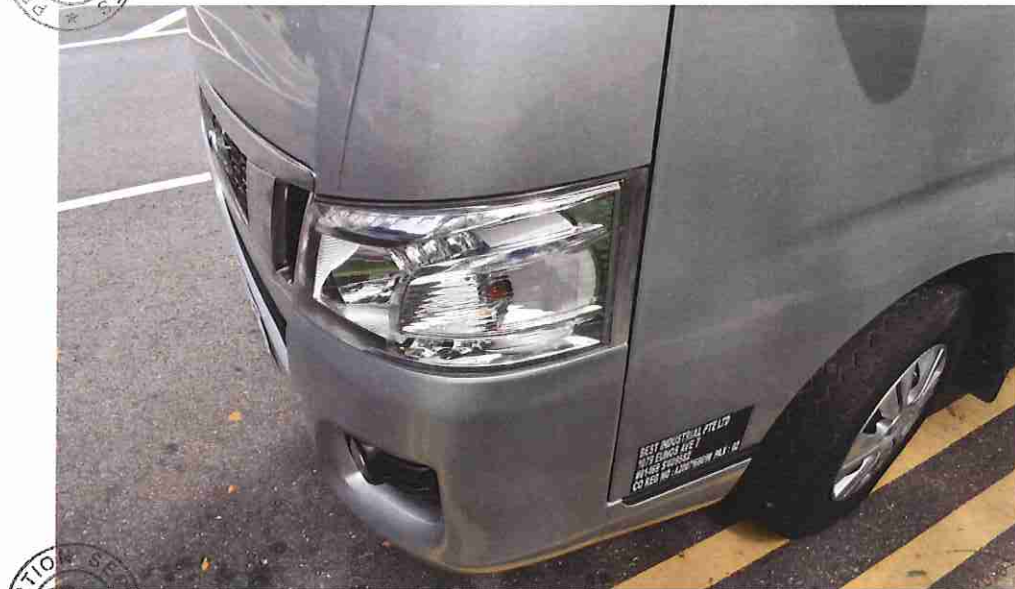
Vehicle no: GBF6542H



**POST REPAIR**

Report no: 108M0321.PHE

Vehicle no: GBF6542H





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