



**WITHOUT PREJUDICE**

Our Ref: SKT 4029G

Your Ref: GBF 6110X

22<sup>nd</sup> July 2021

**ATTN: LKK Auto Consultants Pte Ltd**

**INSURER: LonPac Insurance Bhd**

Dear Hsiao Tong,

**Accident Involving:** SKT 4029G and GBF 6110X

**Date of Accident:** 18 June 2021

**Location of Accident:** Yio Chu Kang before Serangoon North Ave 1

We refer to the aforementioned accident and hereby submit our claim as below:

Cost of Repair Inc. GST	\$ 6,580.50	\$6150 COR Agreed + \$430.50 GST
Add Loss of Use	\$ 1,080.00	9 Days : 2+1 Days PRS (19-Sat/20-Sun/21 Jun) + 1 Day Resurvey (22 Jun) + 5 Repair Days Agreed + 1 Sunday
Total	\$ 7,660.50	
Add LTA Search Fee	\$ 7.45	
<b>GRAND TOTAL</b>	<b>\$ 7,667.95</b>	

Kindly pay the Grand Total Amount of **\$7,667.95** to:

**Team AutoPro Pte Ltd**

160 Sin Ming Drive #02-12

Sin Ming AutoCity

Singapore 575722

For further query, please feel free to contact us at 6258 1955 or email: teamautoffice@gmail.com

Thank you

  
  
Regards  
Adel (Ms)

**Team AutoPro Pte Ltd** Co Reg No: 201811621K

160 Sin Ming Drive #02-12 Sin Ming AutoCity Singapore 575722

Tel: 6258-1955 Fax: 6258-1956 Email: teamautoffice@gmail.com / teamautop1@gmail.com

To : **Team AutoPro Pte Ltd**  
CRN : **201811621K**  
located at : **160 Sin Ming Drive, #02-12, Sin Ming AutoCity, Singapore 575722**

**Letter of Authorization & Undertaking**

In Respect of Accident Involving my/our Vehicle No.: SKT 4029 G  
and GBF6110X (B) and SBS8681H (C)  
and ..... and .....  
@ YIO CHU KANG BEFORE SERANGOON NORTH AVE 1  
dated 18/06/2021.

1. I/We hereby irrevocably authorize you to demand claim- settle/receive whatever amount settled/payable by the third party and/or its insurer in my/our name, for the costs of repair, loss of use/rental and all other necessary costs related to my/our vehicle that was damaged pursuant to the aforesaid accident.
2. I/We acknowledge that any settlement you may reach on my/our behalf is on a "Without Prejudice" and "Without Admission Of Liability" basis.
3. I/We agree to assign the whole proceeds of my/our third party claim to you. The third party and /or its insurer shall accept this letter as my irrevocable authorization to pay the compensated amount directly to you – in the form of payment cheque made in favor to **Team AutoPro Pte Ltd.**

In the event that the payment cheque is being made in my/our favor, I/we hereby undertake to return the full amount to you, within 7 days from receiving and clearance of the said payment cheque. Failing which, you will have the legal rights to take legal proceedings against me/us to recover the said sum, with further costs and disbursements to be incurred by me/us.

4. I/We further authorize you to settle the aforesaid claim in a manner that you deem fit and to utilize the monies to pay your charges without further reference to me/us. The payment to you shall amount to a good discharge of your obligation to me/us in respect of the settlement monies.
5. Should the third party claim be unsuccessful due to untruthful statements from me/us, I/we undertake to pay for all your expenses, costs and fees incurred, immediately upon your demand.
6. This authorisation shall remain in force until revoked by me/us in writing to you, subject to terms and conditions being agreed by both parties. I/We further understand that revocation is not allowed once your workshop has commenced on the repair of my/our vehicle.

Yours faithfully,



\_\_\_\_\_  
Claimant Signature & Co's Stamp (if applicable)

Date: 18/06/2021



# LONPAC INSURANCE BHD

CLAIM NO : 20/21/21/VC00/024675

DATE : 16 Aug 2021

## DISCHARGE VOUCHER

I/We, OW XING YEE (OU XINYI) confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or owner of GBF6110X the sum of Singapore Dollar Seven Thousand Only (\$7,000.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SKT4029G and GBF6110X on 18 JUNE 2021 along YIO CHU KANG BEFORE SERANGOON NORTH AVE 1.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ SIN HOCK KEONG CONSTRUCTION PTE LTD / TAN KAY WEE**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **TEAM AUTOPRO PTE LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

20 Aug 2021

.....  
Signature of vehicle owner/Date

\*My execution of this Discharge Voucher is solely for my claim for Property Damage & nonprejudicial to any other claims arising from the same accident.\*

OW XING YEE

.....  
Name of vehicle owner /Date



Page 1 of 1



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 19 Jun 2021 / 12:19:14

Receipt Date/Time : 19 Jun 2021 / 12:19:14

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-210619-000924

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - GBF6110X				
As at 18 Jun 2021/18:30:00				
Insurance Co: LONPAC INSURANCE BHD				
1	Insurance Enquiry - GBF6110X Enquiry Fee 20210619121313725306	7.00	0.49	7.49
<b>Sub-Total</b>		7.00	0.49	7.49
<b>Total Before Rounding</b>		7.00	0.49	7.49
<b>Rounding Difference</b>				0.04
<b>Total Amount Payable</b>				7.45
Paid By				
426569XXXXXX8100		eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Re: [SEEK MANDATE] - Our Ref: SKT 4029G and Your Ref: GBF 6110X (Lonpac) / DOA: 18-06-2021 \*\*\* LKK REF: CC4/LPC21006839/Bpa3 [External Confidential]

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Mon 16/8/2021 1:48 PM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>

Dear Sirs/Mdm,

We refer to the above matter.

We have settled the matter at a global sum of \$7,000.00(all-in) with third party.

We will proceed to close file once we received all the relevant documents from third party.

Thank you.

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>

**Sent:** Thursday, 5 August 2021 3:11 PM

**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>

**Subject:** FW: [SEEK MANDATE] - Our Ref: SKT 4029G and Your Ref: GBF 6110X (Lonpac) / DOA: 18-06-2021 \*\*\* LKK REF: CC4/LPC21006839/Bpa3 [External Confidential]

## Lonpac External - Confidential

Dear Hsiao Tong,

Please proceed as proposed.

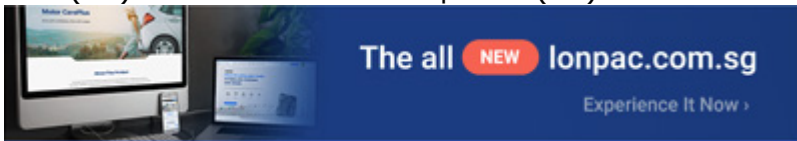
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



**In view of the return to "Heightened Alert" Phase 2 on COVID-19 measures, more than 50% of our staff will be working from home from 22 July to 18 August 2021. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.**

*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

*Lonpac External - Confidential data is for use by authorised external parties only.*

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**From:** Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]

**Sent:** Thursday, 5 August 2021 2:35 pm

**To:** GERALD POH WEE BIN <geraldpoh@lonpac.com>

**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

**Subject:** [WARNING: ATTACHMENT UNSCANNED][WARNING: ATTACHMENT UNSCANNED][SEEK MANDATE] - Our Ref: SKT 4029G and Your Ref: GBF 6110X (Lonpac) / DOA: 18-06-2021 \*\*\* LKK REF: CC4/LPC21006839/Bpa3 [External Confidential]

Your ref: **20/21/21/VC00/024675**

Our ref : CC4/LPC21006839/Bpa3q2

Dear Sirs/Mdm,

**ACCIDENT INVOLVING GBF6110X(LONPAC) / SKT4029G(TP)/ OTHERS ON 18/06/2021**

We refer to the above matter.

We have highlighted to your good office on 27/05/2021 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a 3 vehicles chain collision whereby our insured was the 2nd car. In accordance with the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We seek your approval to offer repairer **"TEAM AUTOPRO PTE LTD"** at **\$7,147.95(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 16,725.77	\$ 6,580.50 (\$6,150.00 + 7%GST)
2. Loss of Use (9days x \$120.00)	\$ 1,080.00	\$ 560.00 (7days x \$80.00)
3. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
<b>Total</b>	<b>\$ 17,813.22</b>	<b><u>\$7,147.95</u></b>

Surveyor recommended 5days for repair + 1Sunday + 1PRS = 7days.

Enclosed here with all the relevant documents for your perusal.

**Kindly let us have your approval / instruction.**

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Friday, 23 July 2021 11:13 AM

**To:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** FW: Our Ref: SKT 4029G and Your Ref: GBF 6110X (Lonpac) / DOA: 18-06-2021 \*\*\* LKK REF: CC4/LPC21006839/Bpa3 [External Confidential]

## Lonpac External - Confidential

Our Ref: 20/21/21/VC00/024675

Dear Mei Kwan,

Attached copy of insured's report for your attention.

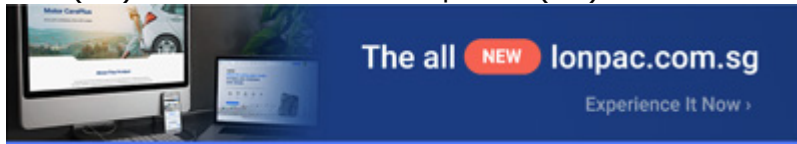
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Friday, 23 July 2021 10:30 am

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** [WARNING: ATTACHMENT UNSCANNED][WARNING: ATTACHMENT UNSCANNED]RE: Our Ref: SKT 4029G and Your Ref: GBF 6110X (Lonpac) / DOA: 18-06-2021 \*\*\* LKK REF: CC4/LPC21006839/Bpa3

Dear Gerald,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition
- TP GIA report

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.



Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Best Regards,

David Seow

**Team AutoPro Pte Ltd**

**Tel: 6258 1955 Fax: 6258 1956**

**Main Office:** 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

**Workshop/Survey Venue:** 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

----- Forwarded message -----

From: **TeamAutoPro North** <[teamautopl@gmail.com](mailto:teamautopl@gmail.com)>

Date: Mon, Jun 21, 2021 at 10:56 AM

Subject: Re: FW: 2 Days Notice: SKT 4029 G (Our Ref) and GBF 6110 X(Your Ref) Dated 18/06/2021 [External General]

To: GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

Cc: MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

Dear Gerald,

With reference to your list of surveyors, we are agreeable with the appointment of **LKK Auto Consultants** as the SJE for subject claim.

Kindly note our personnel in charge for the survey as follows:-

<b>Contact Person</b>	Eric Lee	8879 9997
<b>Email Address</b>	<a href="mailto:teamautopl@gmail.com">teamautopl@gmail.com</a>	
<b>Survey Address</b>	160 Sin Ming Dr, #01-14 Singapore 575722	

Thank you for your kind attention to our request.

\*The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.\*

**\*\*Dear all, please note that Team AutoPro Pte Ltd is GST registered w.e.f. 13th January 2021.**

Best Regards,

David Seow

**Team AutoPro Pte Ltd**



Tel: 6258 1955 Fax: 6258 1956

Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

On Mon, Jun 21, 2021 at 9:52 AM GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)> wrote:

## Lonpac External - General

WITHOUT PREJUDICE

Our Ref: TBA

Dear David,

We intend to conduct a pre-repair survey of your client's vehicle and enclose our list of Motor surveyors for your attention:-

1	Nicholas Tey-Appraisal
2	Jackson Quek - Appraisal
3	Joshua Ong - Appraisal
4	Steve Chen- LKK
5	Adrian Ling - LKK
6	Kenneth Kong - LKK
7	Qing Quo Xiang- LKK
8	Mohd Rasul - LKK
9	Marcus Chua -LKK

Please let us hear from you within the next 2 working days.

Our insured has not lodged the accident report yet.

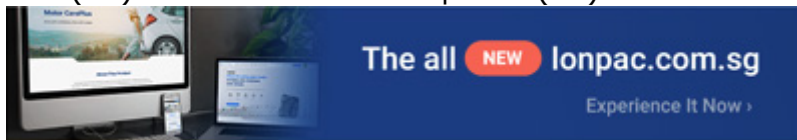
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



***In view of the latest "Heightened Alert" on COVID-19 measures, more than 50% of our staff will be working from home from 17 May to 13 June 2021. Please expect delays in our replies during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.***

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*Lonpac External - General data is for internal / external use.*

**From:** TeamAutoPro North [mailto:[teamautopln@gmail.com](mailto:teamautopln@gmail.com)]

**Sent:** Saturday, 19 June 2021 1:12 pm

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; ONG LI LI <[llong@lonpac.com](mailto:llong@lonpac.com)>

**Subject:** 2 Days Notice: SKT 4029 G (Our Ref) and GBF 6110 X(Your Ref) Dated 18/06/2021

Dear Sir/Madam,

**Road Traffic Accident Involving SKT 4029 G (Our Ref) and GBF 6110 X (Your Ref)**

**Dated 18<sup>TH</sup> June 2020, Time around 1830HRS**

**@ Yio Chu Kang Before Serangoon North Avenue 1**

We represent our client; OW XING YEE, to notify you of the aforesaid road traffic accident involving our client's vehicle registration number: SKT 4029 G and your insured's vehicle registration number: GBF 6110 X.

Enclosed herewith a copy of the Singapore Accident Statement / Traffic Police Report filed for your reference.

Please let us know within **2 working days** from today your agreeing to the above otherwise kindly send us your list of at least **ten (10) motor surveyors, via**

<b>Contact Person</b>	Eric Lee	8879 9997
<b>Email Address</b>	<a href="mailto:teamautopln@gmail.com">teamautopln@gmail.com</a>	
<b>Survey Address</b>	<b>160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722</b>	

Thank you for your attention to this email and we look forward to your earliest reply.

\*The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.\*

**\*\*Dear all, please note that Team AutoPro Pte Ltd is GST registered w.e.f. 13th January 2021.**

Best Regards,

David Seow

**Team AutoPro Pte Ltd**



**Tel: 6258 1955 Fax: 6258 1956**

**Main Office:** 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

**Workshop/Survey Venue:** 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722