

FW: [SEEK MANDATE] - Our Ref: SKT 4029G and Your Ref: GBF 6110X (Lonpac) / DOA: 18-06-2021
 *** LKK REF: CC4/LPC21006839/Bpa3 [External Confidential]

GERALD POH WEE BIN <geraldpoh@lonpac.com>

Thu 5/8/2021 3:12 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

 2 attachments (4 MB)

LKK Survey Report & Photos.pdf; TP LOD & Docs.pdf;

Lonpac External - Confidential

Dear Hsiao Tong,

Please proceed as proposed.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

In view of the return to "Heightened Alert"

Phase 2 on COVID-19 measures, more than 50% of our staff will be working from home from 22 July to 18 August 2021. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Thursday, 5 August 2021 2:35 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: [WARNING: ATTACHMENT UNSCANNED][WARNING: ATTACHMENT UNSCANNED][SEEK MANDATE] - Our Ref: SKT 4029G and Your Ref: GBF 6110X (Lonpac) / DOA: 18-06-2021 *** LKK REF: CC4/LPC21006839/Bpa3 [External Confidential]

Your ref: **20/21/21/VC00/024675**

Our ref : CC4/LPC21006839/Bpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBF6110X(LONPAC) / SKT4029G(TP)/ OTHERS ON 18/06/2021

We refer to the above matter.

We have highlighted to your good office on 27/05/2021 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a 3 vehicles chain collision whereby our insured was the 2nd car. In accordance with the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We seek your approval to offer repairer **"TEAM AUTOPRO PTE LTD"** at **\$7,147.95(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 16,725.77	\$ 6,580.50 (\$6,150.00 + 7%GST)

2. Loss of Use (9days x \$120.00)	\$ 1,080.00	\$ 560.00 (7days x \$80.00)
3. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 17,813.22	\$ 7,147.95

Surveyor recommended 5days for repair + 1Sunday + 1PRS = 7days.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Friday, 23 July 2021 11:13 AM

To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Subject: FW: Our Ref: SKT 4029G and Your Ref: GBF 6110X (Lonpac) / DOA: 18-06-2021 *** LKK REF: CC4/LPC21006839/Bpa3
[External Confidential]

Lonpac External - Confidential

Our Ref: 20/21/21/VC00/024675

Dear Mei Kwan,

Attached copy of insured's report for your attention.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

In view of the return to "Heightened Alert"

Phase 2 on COVID-19 measures, more than 50% of our staff will be working from home from 22 July to 18 August 2021. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.

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From: Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]

Sent: Friday, 23 July 2021 10:30 am

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: [WARNING: ATTACHMENT UNSCANNED][WARNING: ATTACHMENT UNSCANNED]RE: Our Ref: SKT 4029G and Your Ref: GBF 6110X (Lonpac) / DOA: 18-06-2021 *** LKK REF: CC4/LPC21006839/Bpa3

Dear Gerald,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition
- TP GIA report

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

David Seow

Team AutoPro Pte Ltd

Tel: 6258 1955 Fax: 6258 1956

Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

----- Forwarded message -----

From: **TeamAutoPro North** <teamautopl@gmail.com>

Date: Mon, Jun 21, 2021 at 10:56 AM

Subject: Re: FW: 2 Days Notice: SKT 4029 G (Our Ref) and GBF 6110 X(Your Ref) Dated 18/06/2021 [External General]

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Dear Gerald,

With reference to your list of surveyors, we are agreeable with the appointment of **LKK Auto Consultants** as the SJE for subject claim.

Kindly note our personnel in charge for the survey as follows:-

Contact Person	Eric Lee	8879 9997
Email Address	teamautopl@gmail.com	
Survey Address	160 Sin Ming Dr, #01-14 Singapore 575722	

Thank you for your kind attention to our request.

The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

****Dear all, please note that Team AutoPro Pte Ltd is GST registered w.e.f. 13th January 2021.**

Best Regards,

David Seow

Team AutoPro Pte Ltd [https://docs.google.com/uc?](https://docs.google.com/uc?export=download&id=1OvgYSqq0rxntsbl33mexfPDIQ8ghXZbW&revid=0B7JSJhaJyI9lak9rR0tjenIIRHl3VnNQRzFsaXk5YVd4ckFJPQ)[export=download&id=1OvgYSqq0rxntsbl33mexfPDIQ8ghXZbW&revid=0B7JSJhaJyI9lak9rR0tjenIIRHl3VnNQRzFsaXk5YVd4ckFJPQ](https://docs.google.com/uc?export=download&id=1OvgYSqq0rxntsbl33mexfPDIQ8ghXZbW&revid=0B7JSJhaJyI9lak9rR0tjenIIRHl3VnNQRzFsaXk5YVd4ckFJPQ)**Tel: 6258 1955 Fax: 6258 1956****Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722****Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722**On Mon, Jun 21, 2021 at 9:52 AM GERALD POH WEE BIN <geraldpoh@lonpac.com> wrote:**Lonpac External - General**

WITHOUT PREJUDICE

Our Ref: TBA

Dear David,

We intend to conduct a pre-repair survey of your client's vehicle and enclose our list of Motor surveyors for your attention:-

1	Nicholas Tey-Appraisal
2	Jackson Quek - Appraisal
3	Joshua Ong - Appraisal
4	Steve Chen- LKK
5	Adrian Ling - LKK
6	Kenneth Kong - LKK
7	Qing Quo Xiang- LKK
8	Mohd Rasul - LKK
9	Marcus Chua -LKK

Please let us hear from you within the next 2 working days.

Our insured has not lodged the accident report yet.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

In view of the latest "Heightened Alert" on COVID-19 measures, more than 50% of our staff will be working from home from 17 May to 13 June 2021. Please expect delays in our replies during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.

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Lonpac External - General data is for internal / external use.

From: TeamAutoPro North [mailto:teamautopl@gmail.com]**Sent:** Saturday, 19 June 2021 1:12 pm**To:** GERALD POH WEE BIN <geraldpoh@lonpac.com>; MT_Claim_SG <mt_claim@lonpac.com>; ONG LI LI<llong@lonpac.com>**Subject:** 2 Days Notice: SKT 4029 G (Our Ref) and GBF 6110 X(Your Ref) Dated 18/06/2021

Dear Sir/Madam,

Road Traffic Accident Involving SKT 4029 G (Our Ref) and GBF 6110 X (Your Ref)

Dated 18TH June 2020, Time around 1830HRS

@ Yio Chu Kang Before Serangoon North Avenue 1

We represent our client; OW XING YEE, to notify you of the aforesaid road traffic accident involving our client's vehicle registration number: SKT 4029 G and your insured's vehicle registration number: GBF 6110 X.

Enclosed herewith a copy of the Singapore Accident Statement / Traffic Police Report filed for your reference.

Please let us know within **2 working days** from today your agreeing to the above otherwise kindly send us your list of at least **ten (10) motor surveyors, via**

Contact Person	Eric Lee	8879 9997
Email Address	teamautopl@gmail.com	
Survey Address	160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722	

Thank you for your attention to this email and we look forward to your earliest reply.

The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

****Dear all, please note that Team AutoPro Pte Ltd is GST registered w.e.f. 13th January 2021.**

Best Regards,

David Seow

Team AutoPro Pte Ltd

 [https://docs.google.com/uc?](https://docs.google.com/uc?export=download&id=1OvgYSqq0rxntsbl33mexfPDIQ8ghXZbW&revid=0B7JSJhaJyI9lak9rR0tjenlIRHI3VnNQRzFsaXk5YVd4ckFJPQ)

<https://docs.google.com/uc?export=download&id=1OvgYSqq0rxntsbl33mexfPDIQ8ghXZbW&revid=0B7JSJhaJyI9lak9rR0tjenlIRHI3VnNQRzFsaXk5YVd4ckFJPQ>

Tel: 6258 1955 Fax: 6258 1956

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