

Meng Yan (LKK Auto)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Monday, 21 June, 2021 11:25 AM
To: Claims; 'assignments'
Cc: Claims Dept of CTI; Irene Tay; sur@lkkauto.com
Subject: RE: SNM21D203441/C02/GBL649S/TANKL / FW: Arrange for survey - Acc on 17.06.2021 invlg SMS 3109 Y & GBL 649 S
Attachments: [Untitled]18062021173316_1-2.jpg; [Untitled]18062021173316_2-2.jpg; GIA REPORT _ SMS 3109 Y.pdf

WITHOUT PREJUDICE

Dear Lily,

We refer to your email below.

We will be assigning M/s LKK Auto Consultants to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please refer to the email below & proceed to survey the third party vehicle.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

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From: Lily <bhlim@procarcare.com.sg> **On Behalf Of** Claims
Sent: Saturday, June 19, 2021 9:56 AM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Claims <claims@procarcare.com.sg>
Subject: RE: SNM21D203441/C02/GBL649S/TANKL / FW: Arrange for survey - Acc on 17.06.2021 invlg SMS 3109 Y & GBL 649 S

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Hi

Marcus Chua (LKK)
Please arrange
Thank you

Regards,

Lily LIM

Claims Advisory
Progressive Car Care Pte Ltd
Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716
T: +65 6741 5336 | F: +65 6741 7208
E: claims@procarcare.com.sg
W: www.procarcare.com.sg



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From: Irene Tay [<mailto:irene.tay@sg.cntaiping.com>]
Sent: Friday, 18 June, 2021 6:23 PM
To: Lily; Claims
Cc: Tan Kah Leong
Subject: FW: SNM21D203441/C02/GBL649S/TANKL / FW: Arrange for survey - Acc on 17.06.2021 invlg SMS 3109 Y & GBL 649 S

Dear Sirs

We refer to your email .

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)

3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at claimsdept@sg.cntaiping.com

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Best Regards

Irene Tay

Executive

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F: (65) 62247478/62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

From: Claims Dept of CTI <claimsdept@sg.entaiping.com>
Sent: Friday, June 18, 2021 5:18 PM
To: bhlim@procarcare.com.sg; Claims <claims@procarcare.com.sg>; Irene Tay <irene.tay@sg.entaiping.com>; Tan Kah Leong <KahLeong.Tan@sg.entaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.entaiping.com>
Subject: O/R: SNM21D203441/C02/GBL649S/TANKL / FW: Arrange for survey - Acc on 17.06.2021 invlg SMS 3109 Y & GBL 649 S

Dear Irene,

Please conduct PRS for SMS3109Y.

Note: officer in charge Tan Kah Leong 63896193.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Lily <bhlim@procarcare.com.sg> **On Behalf Of** Claims
Sent: Friday, 18 June 2021 5:14 PM
To: Claims Dept of CTI <claimsdept@sg.entaiping.com>
Cc: Claims <claims@procarcare.com.sg>
Subject: Arrange for survey - Acc on 17.06.2021 invlg SMS 3109 Y & GBL 649 S

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Dear sirs

Please refer to attached and arrange for survey

VEHICLE IS IN WORKSHOP

Regards,

Lily LIM

Claims Advisory

Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716

T: +65 6741 5336 | F: +65 6741 7208

E: claims@procarcare.com.sg

W: www.procarcare.com.sg



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