

Our Ref: CT0621/SH 8944G/JW(st)
Date: 06.07.2021

AIG ASIA PACIFIC INSURANCE PTE LTD
78 SHENTON WAY, AIG BUILDING #07-16
Singapore 079120

Attn : Motor Claims Department

Dear Sir/Madam

Without Prejudice

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

ACCIDENT ON 17.06.2021 INVOLVING SH 8944G & SLZ6195C ALONG BUKIT TIMAH RD

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of vehicle No SH 8944G, which was involved in the captioned accident with your insured vehicle No SLZ6195C.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	1,638.60
2. Loss of Rental	5 days x S\$ 126.47	S\$	632.35
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	7.49
5. GIA / Police Report Fee		S\$	0.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	5 days x S\$ 80.00	S\$	400.00
2. Others		S\$	0.00

[E&OE] **Total Claims** S\$ **2,678.44**

A copy each of the following supporting documents marked [X] is enclosed:

- | | |
|---|---|
| <input checked="" type="checkbox"/> [X] Original Repair Bill | <input checked="" type="checkbox"/> [X] Letter of Authority from Owner/Hirer/Operator |
| <input checked="" type="checkbox"/> [X] GIA/Police Report(s) | <input checked="" type="checkbox"/> [X] Rental Rate Letter |
| <input checked="" type="checkbox"/> [X] LTA/GIA Search Slip(s) | <input checked="" type="checkbox"/> [X] Downtime/Mileage Record |
| <input type="checkbox"/> [] Survey Report / Bill | <input type="checkbox"/> [] Witness Statement / Accident Scene Photo(s) |
| <input type="checkbox"/> [] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance | |
| <input type="checkbox"/> [] Tow Chit / PIR / Hirer's IRAS / Others : | |

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Jim Wong

CDGE Claims Department

DID: 62148374

FAX: 62141843

Email: jimwong@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****TOYOTA PRIUS SH8944G , SLZ6195C
BUKIT TIMAH ROAD****ON 17-Jun-21 12:40**

I / We

SNG SWEE HUNG TONY(Hirer) NRIC No.: **SXXXX156D**

and/or

(Relief) NRIC No.: **SXXXX156D**

Taxi Number

SH8944G

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

17-Jun-2021

Name of Hirer

SNG SWEE HUNG TONY

Hirer NRIC

SXXXX156D

Signature :



Address

**61 CIRCUIT ROAD #08-225
370061**

Contact No.

98153939

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$ 2,350.00** (Global Sum) for vehicle no. **SH 8944G** that was damaged pursuant to the accident which occurred on **17/06/2021** (date) along **TOWARDS STEVENS RD** (location) involving vehicle no/s **SLZ 6195C**.

This is pursuant to the inspection conducted on **18/06/2021** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** ("the third party claimant") of vehicle no. **SH 8944G** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SH 8944G** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 5th (day) of April (month) 2022 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 509069

The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document.

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SH 8944G

INV. NO/DATE
91574078 30.06.2021

MAKE
TOYOTA

JOB NO.
305474138

MODEL
PRIUS HYBRID(G4)

ODOMETER READING

DATE OF REG
02.05.2019

DATE/TIME IN
17.06.2021 16:55

CHASSIS CODE
JTDKB3FU403080125

Description : 3P 17.06.2021

S/No Part No.

Qty Unit Price %Disc Net

PART REQUISITION

0001	04-01-0302-2287	GUARD-REAR BUMPER CENTER	1	552.60	25.00	414.45
0002	04-01-0302-2286	COVER REAR BUMPER-TOW HOOK COVER	1	82.70	25.00	62.02
0003	04-01-0302-2282	COVER REAR BUMPER%	1	499.91	25.00	374.93
0004	04-01-0302-1150	BUMPER PROTECTOR MAT	1	50.00	0.00	50.00
SUB-TOTAL			:			901.40

JOB NATURE

0001	PB	PANEL BEATING SH8944G	350.00	350.00
0002	SP	SPRAYPAINT CHARGE	250.00	250.00
0003	L	REMOVE/REFIX REVERSE SENSOR	30.00	30.00

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91574078	1,638.60	

Our Ref: CT21060218

Date: 30 June 2021



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 17/06/2021 @ 12:40 hrs
ALONG BUKIT TIMAH ROAD
INVOLVING SLZ6195C

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SH8944G** (the "Taxi"). The Taxi was hired to **SNG SWEE HUNG TONY IC NO SXXXX156D** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$126.47** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Singapore Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

MILEAGE READING				MILEAGE TRAVELLED (KM)		HOURS OPERATED (TIME)		DATE	NAME OF DRIVER	MILEAGE READING				MILEAGE TRAVELLED (KM)		HOURS OPERATED (TIME)			
				FROM	TO	FROM	TO			FROM	TO	FROM	TO						
2	6	2	8	3	199	121	7.20	17.45-6-21	7.40AM	2	2	8	1	0	8	163	0600	0115	
2	6	4	1	2	199		0605	0110	6-6-21	7.00	2	2	8	3	6	2	255	6.10	18.55
2	6	6	1	8	206		8.00	19.20	7-6-21	7.00	2	2	8	3	6	2	255	6.10	18.55
2	6	7	6	8	149		8.00	17.35	17/6	SH 8944G							6.05		
2	6	8	6	3	95		0605	12.20	21/6	Accident Repair @ 4y							1655		
2	7	0	4	3	179		7.25	20.0									1300		
2	7	1	9	7	153		7.30	17.3											
2	7	3	6	5	168		0615	020											
2	7	5	6	8	202		9.00	193											
2	7	7	4	7	178		6.05	09.0											
2	7	9	4	3	196		6.10	17.3											

Enquire Vehicle-Related Transaction History

Transaction History Details

Log Date/Time:	18 Jun 2021 / 08:00:24		
Asset Type:	Vehicle	Transaction Amount:	\$7.49
Asset ID:	SLZ6195C		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ECENGCC0 - GOH CHENG CHUAN ANDREW CORNELIUS	Business Transaction Reference No.:	20210618080024083274

Search Date / Time: 17 Jun 2021 12:40:00

Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.

Information displayed is correct as at the log date and time.

Enquire Related Logs

OK

SN 8944 G

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Wednesday, 9 February 2022 3:53 pm
To: kathryn.adriano@daimler.com
Cc: bhandarirajender57@gmail.com
Subject: <STANDARD NOTIFICATION LETTER> OUR REF: CC4/AIG21006827/Tgs3 ***
ACCIDENT INVOLVING SLZ 6195C & SH 8944G ON 17/06/2021 ***

Importance: High

Our Ref: CC4/AIG21006827/Tgs3

09 FEBRUARY 2022

DAIMLER FLEET MANAGEMENT SINGAPORE PTE. LTD.

DRIVER: BHANDARI RAJENDER KUMAR

Dear Sir/Madam,

ACCIDENT INVOLVING SLZ 6195C & SH 8944G ON 17/06/2021

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **SH 8944G**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us **within 3 days** from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

"Wishing You Happiness & Prosperity Chinese New Year 2022"



Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: CeciliaChong@lkkauto.com FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

Print Received Message

This mail is associated with :

***SH8944G (6444840183SG)**
[SLZ6195C]

TP

COMFORT TRANSPORTATION PTE LTD

Jun 17 2021 1:00PM

[Daimler Fleet Management]

ComfortDelGro Engineering Pte Ltd

From **AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS)**, sent on **04/04/2022 14:39 PM.**
To LKK_HQ
Subject **Alert - Adj Mandate Approved (S\$2351.97) - SH8944G - Claim Handler: Loh, Chee-Heng**

Approved:2351.97:COR \$1,638.60 rental \$505.88 (4 days x \$126.47) LOE \$200.00 (4 days x \$50) LTA fee \$7.45 To obtain LOA.