

## Hui Zhen (LKK Auto)

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**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Monday, 21 June 2021 12:21 pm  
**To:** Hui Zhen (LKK Auto)  
**Cc:** MT\_Claim\_SG; Nitha  
**Subject:** RE: OD CLAIMS - SLQ6950L DOA 13/06/2021 [External Confidential]

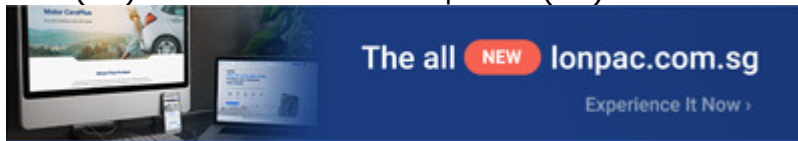
### Lonpac External - Confidential

Our Ref : 20/21/21/VP05/024657

Dear Hui Zhen,

Please proceed to authorize repair as adjusted.

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



***In view of the latest "Heightened Alert" on COVID-19 measures, more than 50% of our staff will be working from home from 17 May to 13 June 2021. Please expect delays in our replies during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.***

*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

*Lonpac External - Confidential data is for use by authorised external parties only.*

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**From:** CHEW BENG KEE  
**Sent:** Monday, 21 June 2021 12:14 pm  
**To:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Subject:** RE: OD CLAIMS - SLQ6950L DOA 13/06/2021 [External Confidential]

### Lonpac External - Confidential

Hi Gerald

Ok, pls proceed with OD repairs as proposed.  
Thank you.

Best Regards  
Chew Beng Kee  
Head of Claims | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext. 246 | Fax: (65) 6296 2706

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Monday, 21 June 2021 11:43 am  
**To:** CHEW BENG KEE <[bkchew@lonpac.com](mailto:bkchew@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** FW: OD CLAIMS - SLQ6950L DOA 13/06/2021 [External Confidential]

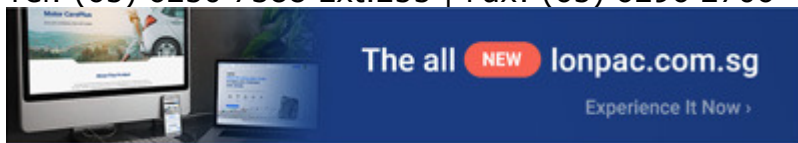
## **Lonpac External - Confidential**

Hi Chew,

Attached supporting documents for OD claim for your approval.

Upon settlement of the repair costs, we shall pursue BOLA recover.

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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**From:** Hui Zhen (LKK Auto) [<mailto:huizhen@lkkauto.com>]  
**Sent:** Monday, 21 June 2021 11:24 am  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** [WARNING: ATTACHMENT UNSCANNED][WARNING: ATTACHMENT UNSCANNED]RE: OD CLAIMS - SLQ6950L DOA 13/06/2021 [External Confidential]

Dear Gerald,

Enclosed herewith preliminary advice of SLQ 6950L.

We have not authorize repair.

Best Regards,

**Hui Zhen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [huizhen@lkkauto.com](mailto:huizhen@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)

**Sent:** Friday, 18 June 2021 2:09 pm

**To:** 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: OD CLAIMS - SLQ6950L DOA 13/06/2021 [External Confidential]

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Friday, 18 June, 2021 1:05 PM

**To:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Nitha <[nitha@nova.com.sg](mailto:nitha@nova.com.sg)>

**Subject:** FW: OD CLAIMS - SLQ6950L DOA 13/06/2021 [External Confidential]

**Importance:** High

**Lonpac External - Confidential**

Our Ref : 20/21/21/VP05/024657

Dear Nivitha/ Summer,

Please proceed to survey and revert.

The excesses applicable are \$1,500.00 ( Unnamed Drivers) and \$3,000.00 (Young & Inexperienced Drivers).

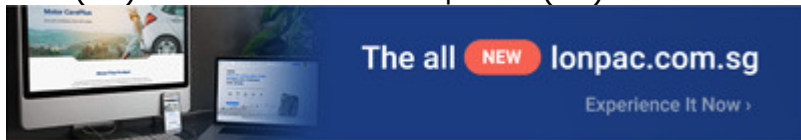
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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**From:** Nitha [<mailto:nitha@moval.com.sg>]

**Sent:** Friday, 18 June 2021 1:13 pm

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Cc:** [keong@moval.com.sg](mailto:keong@moval.com.sg); GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Subject:** OD CLAIMS - SLQ6950L DOA 13/06/2021

**Importance:** High

Dear All,

Kindly arrange surveyor to survey SLQ6950L today at Bukit Merah.

Thank you,

Best Regards,

*Nitha*

Claims Officer

Mova Automotive Pte Ltd

Tel: 6272 3892 Fax: 6270 8314

