Hui Zhen (LKK Auto)

From: Hui Zhen (LKK Auto)

Sent: Monday, 21 June 2021 1:03 pm

To: Nitha; SUR

Cc: keong@mova.com.sg

Subject: RE: OD CLAIMS - SLQ6950L DOA 13/06/2021 [External Confidential]

Dear Nitha,

As instructed by our client, please proceed to repair the insured vehicle SLQ 6950L.

The excesses applicable are \$1,500.00 (Unnamed Drivers) and \$3,000.00 (Young & Inexperienced Drivers).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights not to pay if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency.

Before paint photos for all NEW Panels and Parts required after repair.

Best Regards,

Hui Zhen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: huizhen@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Nitha [mailto:nitha@mova.com.sg]
Sent: Friday, 18 June 2021 1:13 pm

To: MT Claim SG <mt claim@lonpac.com>

Cc: keong@mova.com.sg; GERALD POH WEE BIN <geraldpoh@lonpac.com>

Subject: OD CLAIMS - SLQ6950L DOA 13/06/2021

Importance: High

Dear All,

Kindly arrange surveyor to survey SLQ6950L today at Bukit Merah.

Thank you,

Best Regards,

Nitha

Claims Officer

Mova Automotive Pte Ltd Tel: 6272 3892 Fax: 6270 8314





