

Our Ref: CT0621/SHD7295D/JW(st)  
Date: 06.07.2021

AIG ASIA PACIFIC INSURANCE PTE LTD  
78 SHENTON WAY.AIG BUILDING #07-16  
Singapore 079120

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Attn : Motor Claims Department

**Without Prejudice**

Mainline +65 6383 6280  
Facsimilie +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

**ACCIDENT ON 17.06.2021 INVOLVING SHD7295D & SJE3277D ALONG JALAN BUKIT MERAH**

**Workshops**

**Braddell**

205 Braddell Road  
Singapore 579701

**Loyang**

59 Loyang Drive  
Singapore 508969

**Sin Ming**

383 Sin Ming Drive  
Singapore 575717

**Pandan**

45 Pandan Road  
Singapore 609286

**Ubi**

320 Ubi Road 3  
Singapore 408649

**Sungei Kadut**

7 Sungei Kadut Way  
Singapore 728791

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHD7295D, which was involved in the captioned accident with your insured vehicle No SJE3277D.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

**Taxi Owner's Claim :**

1. Cost of Repairs		S\$	1,556.74
2. Loss of Rental	5 days x S\$ 126.47	S\$	632.35
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

**Hirer's Claim :**

1. Loss of Income	5 days x S\$ 80.00	S\$	400.00
2. Others		S\$	0.00

[E&OE]	<b>Total Claims</b>	<b>S\$</b>	<b>2,591.09</b>
--------	---------------------	------------	-----------------

A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[X] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[ ] Survey Report / Bill	[ ] Witness Statement / Accident Scene Photo(s)
[ ] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[ ] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Jim Wong

CDGE Claims Department

DID: 62148374

FAX: 62141843

Email: jimwong@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

**COMFORTDELGRO**

**LETTER OF UNDERTAKING**

(NAF: Rental Lay-off)

(PAF : Rental Lay-off)

**ACCIDENT INVOLVI... TOYOTA PRIUS SHD7295D , SJE3277D  
ALONG JALAN BUKIT MERAH****ON 17-Jun-21 11:10**

In consideration of the **Rental Lay-off**  
given by Comfort Transportation Pte Ltd (CTPL) & CityCab Pte Ltd (CCPL),  
I hereby undertake to CDGE that:

1. I have completely and correctly declared all material circumstances that lead to the abovementioned accident in my "Taxi Accident Report" and that I am not the party contributing to the abovementioned accident (Not At Fault). I undertake that if my accident report is found to be untrue, I shall be fully liable to pay CDGE all expenses, costs and any other incidental costs arising from this accident
2. I will, at any time requested, extend fullest co-operation to CDGE's Claims Department to provide all supporting document for the purpose of claiming against third party. I confirm that all settlement payment by third party shall be made payable to "ComfortDelgro Engineering Pte Ltd".
3. I am fully aware that should the accident claims against third party subsequently becomes not in my favour, I shall not hold CDGE responsible for my LOE. I will within 3 business days from the date of notification return this LOE advance payment back to CDGE. Furthermore, CDGE shall reserves its rights to recover the rental lay-off amount that is given to me by CTPL/CCPL for the period when my taxi is undergoing accident repair.
4. I also undertake that should there be a counter-claim from third party against CTPL/CCPL arising from the abovementioned accident, I shall pay another \$1,000 to CTPL/CCPL for the Third Party Excess (TPE).

Notwithstanding any provisions herein contained, I shall not hold CDGE responsible for costs, expenses and damages whatsoever incurred by me in respect of the said claim howsoever arising but not limited to delays in affecting settlement or in the event CDGE is not successful in effecting settlement for whatever reasons.

This undertaking shall be governed by and construed in accordance with the laws of the Republic of Singapore.

Signature

of Hirer

Name

**PE WEE KHENG**

NRIC

**SXXXX684I**

Date

**17-Jun-2021**

Contact No.

**97717847**Attended By: **Hong Leong Teck**

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$2,100.00** (Global Sum) for vehicle no. **SHD 7295D** that was damaged pursuant to the accident which occurred on **17/06/2021** (date) along **COLLEGE ROAD TOWARDS JALAN BUKIT MERAH** (location) involving vehicle no/s **SJE 3277D**.

This is pursuant to the inspection conducted on **18/06/2021** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** ("the third party claimant") of vehicle no. **SHD 7295D** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHD 7295D** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 23<sup>th</sup> (day) of Aug (month) 2021 (year)

Please forward your cheque made payable to:  
**COMFORTDELGRO ENGINEERING PTE LTD**

  
Signed by appointed surveyor

**CLAIMS DEPARTMENT**  
**COMFORTDELGRO ENGINEERING PTE LTD**  
59 LOYANG DRIVE  
SINGAPORE 508909

Signed by "the workshop" (with chop)

*The contents of this document apply to vehicle damages only  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document*

### Workshops

GST REG. NO. M2-8921817-3

## TAX INVOICE

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

Description : 3P 17.06.2021

VEHICLE NO  
SHD7295D

MAKE  
TOYOTA

MODEL  
PRIUS HYBRID(G4)

DATE OF REG  
06.12.2018

CHASSIS CODE  
JTDKB3FU103077540

INV. NO/DATE  
91574076 30.06.2021

JOB NO.  
305474070

ODOMETER READING

DATE/TIME IN  
17.06.2021 15:20

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0302-2282	COVER REAR BUMPER%	1	458.60	25.00	343.95
0002	04-01-0302-2267	BUMPER PIECE	10	2.20	25.00	16.50
0003	04-01-0302-1150	BUMPER PROTECTOR MAT	1	50.00	0.00	50.00
0004	04-01-0302-2287	GUARD-REAR BUMPER CENTER	1	552.60	25.00	414.45
SUB-TOTAL				:		824.90

### JOB NATURE

0001	PB	PANEL BEATING - SHD7295D	350.00	350.00
0002	SP	SPRAYPAINT CHARGE	250.00	250.00
0003	20-22	REMOVE/REFIX REVERSE SENSOR	30.00	30.00

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:  
205 Braddell Road  
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91574076	1,556.74	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

GST REG. NO. M2-8921817-3

**TAX INVOICE**

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SHD7295D

MAKE  
TOYOTA

MODEL  
PRIUS HYBRID(G4)

DATE OF REG  
06.12.2018

CHASSIS CODE  
JTDKB3FU103077540

INV. NO/DATE  
91574076 30.06.2021

JOB NO.  
305474070

ODOMETER READING

DATE/TIME IN  
17.06.2021 15:20

S/No	Part No.	Qty	Unit Price	%Disc	Net
SUB-TOTAL :					630.00

Items total	1,454.90
Add GST @ 7.000 %	101.84
Invoice amount	1,556.74

Issued by : KATHERINETAN 30.06.2021 14:59:48  
Repair type : CLSO/57/57  
Payment Type/Term: /Credit 30 days

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:  
205 Braddell Road  
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91574076	1,556.74	

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

Our Ref: CT21060215

Date: 30 June 2021



**TO WHOM IT MAY CONCERN**

Dear Sir/Madam

ACCIDENT ON	17/06/2021 @ 11:10 hrs
ALONG	JALAN BUKIT MERAH
INVOLVING	SJE3277D

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD7295D** (the "Taxi"). The Taxi was hired to **PE WEE KHENG IC NO SXXXX684I** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$126.47** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Singapore Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.



[illegible]

INSURER ENQUIRY

**Find  
insurer**

Vehicle reg. no.

SJE3277D

**Date of Accident**

17/06/2021 

**Reset**

**% RESULT & RECEIPT**

**TP Insurer Enquiry**

Insurance ..... **AIG Asia Pacific Insurance Pte....**

Period of Insurance ..... **24/12/2020 - 23/12/2021**

Requested By ..... **Por Moy Juan (COMFORTDELG...**

Requested Date ..... **17/06/2021 16:06**

**Payment details**

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

**General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

*SND 72950*



## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Tuesday, 22 June 2021 10:02 AM  
**To:** AMELIA.SANTOSA@GMAIL.COM; THE\_GENTLEMAN82@HOTMAIL.COM  
**Subject:** ACCIDENT INVOLVING SJE 3277D(AIG) AND SHD 7295D AT/ALONG OUTSIDE SGH ON 17/06/2021

22 June 2021

**Ms Amelia Santosa** [By Email Only]  
Driver: Mr Teo Jin Yao

Dear Sir/Madam,

**You Ref: SJE3277D**  
**Our Ref: CC4/AIG21006818/T1pa3**  
**ACCIDENT INVOLVING SJE 3277D(AIG) AND SHD 7295D AT/ALONG OUTSIDE SGH ON 17/06/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SHD7295D against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	18 Jun 2021 13:27	<b>Clm Dtl Modified</b>	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD. Claimant's ID: -> 199303821R.	[A] HOW MEI KWAN
2	18 Jun 2021 13:27	<b>Clm Veh Model Changed</b>	(206252) TOYOTA PRIUS 1.8 5DR HATCHBACK (A).	[A] HOW MEI KWAN
3	18 Jun 2021 13:27	<b>Clm Created</b>	Reg No: SHD7295D. Acct Date: 2021/06/17. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). TP Insurer: AXA Insurance Pte Ltd (HQ). Workshop: ComfortDelGro Engineering Pte Ltd (Loyan g)	[A] HOW MEI KWAN
4	18 Jun 2021 13:27	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	18 Jun 2021 13:27	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/06/29	[A] HOW MEI KWAN
6	18 Jun 2021 13:27	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	18 Jun 2021 13:27	<b>Clm Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Exp ress)	[A] Merimen Administrator
8	18 Jun 2021 13:27	<b>Label Added</b>	(20224):Field Survey.	[A] Merimen Administrator
9	18 Jun 2021 13:28	<b>Label Added</b>	(23):Express.	[A] HOW MEI KWAN
10	18 Jun 2021 13:28	<b>Adj Adjuster Assigned</b>	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
11	22 Jun 2021 09:56	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] CHEW HSIAO TONG
12	12 Jul 2021 08:44	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
13	12 Jul 2021 08:44	<b>Clm Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	12 Jul 2021 08:44	<b>Clm Dtl Modified</b>	JPJ Reg. Date: -> 2018/12/06.	[A] JOANNE LEE KHANG MIN
15	12 Jul 2021 08:44	<b>Clm Details Notified</b>		[A] JOANNE LEE KHANG MIN
16	22 Jul 2021 09:56	<b>Adj Mandate Request</b>	Cur.Req:2264.62:Liability: 100%(B27) *Quantum: (a)CORw/GST: \$1,556.74 + (b)LOR(4days x \$126.4 7): \$505.88 +(c)LOI(4daysx\$50):\$200.00+ (d)LTA/GIA search fee: \$2.00 = Total: \$2,264.62 *2 recom mendation repair days + 1Sunday + 1PRS = 4days *For your a	[A] CHEW HSIAO TONG
17	18 Aug 2021 11:22	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/06/29	[I] MdNoor, Norsiah
18	18 Aug 2021 11:22	<b>Adj Mandate Set</b>	Approved:2264.62.	[I] MdNoor, Norsiah

Date From    Date To    Audit Type  

### ACTIVITY

No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2702607	18 Jun 2021 13:36:05	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHD7295D	SJE3277D	11.00
2702856	21 Jun 2021 10:44:07	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SHD7295D	Low, Xianyu	xx.xx
2708114	12 Jul 2021 08:44:58	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHD7295D	SJE3277D	11.00

