

# COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd  
59 Loyang Drive Singapore 508969

Our Ref : 305474070

Date : 18.06.21

Time of Fax : ✓

Via Fax : EMAIL

Your Insured : SJE 3277D

Date of Acc : 17.06.21

Attn: Motor Claims Department

AIG

Dear Sirs

**SURVEY OF CLIENT'S DAMAGED VEHICLE REG NO. SH** D 7295D

Our client has engaged us to repair the above vehicle and submit claims against the other party/parties involved in the accident.

In accordance to the motor claims framework, we hereby request your presence at 59 Loyang Drive, Singapore 508969 to survey our client's damaged vehicle.

Enclosed, please find:

- i) Our initial estimate of repairs of the damaged vehicle;
- ii) Accident report made by our client.

I would appreciate it if you could call us to arrange for the survey of the vehicle:

◆ Lim Kwok Eng	Tel: 6214 8355 or HP: 9824 0811
◆ Jumani Bin Masudin	Tel: 6214 8315 or HP: 9635 5305
◆ Lim Tien Siong	Tel: 6214 8398 or HP: 9635 8546
◆ <b>Chiang Liat Choon</b>	<b>Tel: 6214 8314 or HP: 9296 6006</b>

} **chianglec@cdge.com.sg**  
**Fax no. 6546 8156**

If we do not hear from you within the next 48 hours, we shall deem that you have waived your rights to survey our client's vehicle and we shall proceed to engage independent surveyor without further reference to you. We henceforth reserve our rights to claim for Loss of Use and Loss of Rental during any delayed period of this survey arrangement.

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a Motor Surveyor appointed by the Insurance company.

Thank you.

Yours faithfully

  
For Vice President  
Taxi Accident Repair

## COMFORTDELGRO ENGINEERING PTE LTD

## REPAIR ESTIMATE\*

VEHICLE NO SHD7295D

17/06/21

MAKE :

CHIANG/AIG

MODEL TOYOTA PRIUS G4

Qty	Parts Description/ Labour	Unit Price	Amount
1	REAR BUMPER		\$458.60
1	REAR UNDER COVER		\$552.60
1	REAR REINFORCEMENT		\$318.80
2	REAR BUMPER SIDE RETAINER RH/LH	\$112.70	\$225.40
1	REAR TOWING COVER		\$82.70
10	REAR BUMPER CLIPS	\$2.20	\$22.00
1	LH TAIL UPPER LAMP		\$557.90
1	LH TAIL LOWER LAMP		\$548.40
1	REAR TRUNK TOYOTA EMBLEM		\$47.00
1	REAR TRUNK PRIUS		\$52.90
1	REAR TRUNK HYBIRD		\$52.90
	<b>SUB TOTAL</b>		<b>\$2,919.20</b>
	<b>25.00%</b>		<b>\$729.80</b>
	<b>DISCOUNTED TOTAL</b>		<b>\$2,189.40</b>
1	BOOTLID COMFORT LOGO/ TEL NUMBER		\$60.00
1	BOOTID COMFORT APP		\$40.00
1	BUMPER MAT		\$50.00
1	REVERSE SENSOR		\$135.70
			<b>\$285.70</b>
	<b>Labour Charge</b>		
	Panel Beating		\$500.00
	Spray Painting Charge		\$600.00
	Tuff Kote		\$60.00
	Check Lighting		\$60.00
	Remove and Refix Reverse Sensor		\$60.00
	<b>TOTAL LABOUR</b>		<b>\$1,280.00</b>
	<b>ESTIMATE TOTAL</b>		<b>\$3,755.10</b>
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.			

# SINGAPORE ACCIDENT STATEMENT

## IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

## ACCIDENT STATEMENT

Date of Submission	17/06/2021 19:29 (SGT)
Date of Accident	17/06/2021 11:15 (SGT)
Exact Location of Accident	College Road, Singapore
Additional Location Information	TOWARDS JALAN BUKIT MERAH
Country/State of Loss	Singapore

## DETAILS OF OWN VEHICLE

Vehicle Registration Number	SHD7295D
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### INSURED/POLICYHOLDER

Is company?	Yes
Name Of Registered Owner	COMFORT TRANSPORATION PTE LTD
Company Reg No	1XXXXX821R
Email Address	fleetsafety@cdgtaxi.com.sg
Mobile Phone No	(Phone) +65-97717847
Alternative Phone No	(Office) +65-65508768

### VEHICLE PARTICULARS

Manufacturer	Toyota
Model	Prius
Variant	-
Exact purpose for which vehicle was being used at time of accident	Private hire
Are you claiming under your own insurance policy for repair to your vehicle?	No - Claiming third party
Vehicle Category	Taxi
Transmission	Auto
CC	1798

### INSURANCE COMPANY

Name of Insurance Company	AXA Insurance Pte Ltd
Type of Coverage	ThirdPartyFireTheft
Fleet Policy	Yes
Policy Number	VFX/P2419138
Cover Note Number	-

### DRIVER

Name of Driver	PE WEE KHENG
NRIC No	SXXXX684I

Date Of Birth	27/09/1963
Occupation	Outdoor
Date Of Driving Pass	28/04/1981
Driving experience	40 YEARS AND 2 MONTHS
Gender	Female
Mobile Number	(Phone) +65-97717847
Alt. Phone Number	-
Email Address	fleetsafety@cdgtaxi.com.sg
Address	BLK 428 ANG MO KIO AVENUE 3 #03-2632
Address complement	-
Postcode	560428
Is the driver the policyholder?	No
If No, Relationship of the Driver with the Insured	Hirer
Does Driver Own Other Vehicles?	No
Vehicle Registration Number of Other Vehicle Owned by Driver	-
Insurance Company of Other Vehicle Owned by Driver	-

#### GENERAL INFORMATION OF THE ACCIDENT

Type of Accident	Collision - Head to Rear
Weather Conditions	Clear
Road Surface	Dry

#### OTHER INFORMATION

Was any foreign vehicle involved in the accident?	No
Number of vehicles involved in the accident	2
Was anybody injured in the Accident?	Yes
Was any injured conveyed to hospital by ambulance?	No
Was any other material or property damaged?	Yes
Number of Passengers (Including Driver)	1
Has the driver been approached by unknown person(s) soliciting/offering accident claims assistance?	No

#### DETAILS OF POLICE ACTION

Was the accident reported to the police?	No
Was notice of intended Prosecution given?	No
If yes, against whom?	-

#### CIRCUMSTANCES OF ACCIDENT

ON 170621 AT ABOUT 1115HRS I WAS DRIVING MY VEHICLE ALONG COLLEGE ROAD TOWARDS JALAN BUKIT MERAH. UPON SLIP ROAD JUNCTION AND WAITIN FOR TRAFFIC TO CLEAR ON MAJOR ROAD BEFORE MAKE A RIGHT TURN. WHILE MY VEHICLE WAS STATIONARY, VEHICLE B COLLIDED ONTO MY REAR BUMPER. I SUSTAINED NECK PAIN DUE TO THE IMPACT

#### ATTACHMENT(S)

Are accident photos available for attachment?	Yes
Was there any video captured by Car Camera?	Yes
Reasons for not uploading a video of the accident	FILE IS NOT SUITABLE
Was there any audio recorded?	No

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SJE3277D
Vehicle Manufacturer	Audi
Vehicle Model	-
Vehicle Variant	-
Vehicle Colour	-
Vehicle Category	Private car
Name of Driver	TEO JIN YAO

NRIC No	SXXXX430F
Contact Number	
Address	
Address complement	
Postcode	
Insurance Company Name	
Nature Of Damage	
Details of property damaged in accident	-
No. Of Passenger (Including Driver)	1

## INJURED PERSONS DETAILS

### INJURED 1

Name of injured person	PE WEE KHENG
Address	BLK 428 ANG MO KIO AVENUE 3 #03-2632
Address Complement	
Post Code	560428
Approximate Age Years Old	58
Injuries Sustained	NECK PAIN
Injured person in which vehicle?	SHD7295D
Were seat belts worn?	Yes
Was this injured conveyed to hospital by ambulance?	No

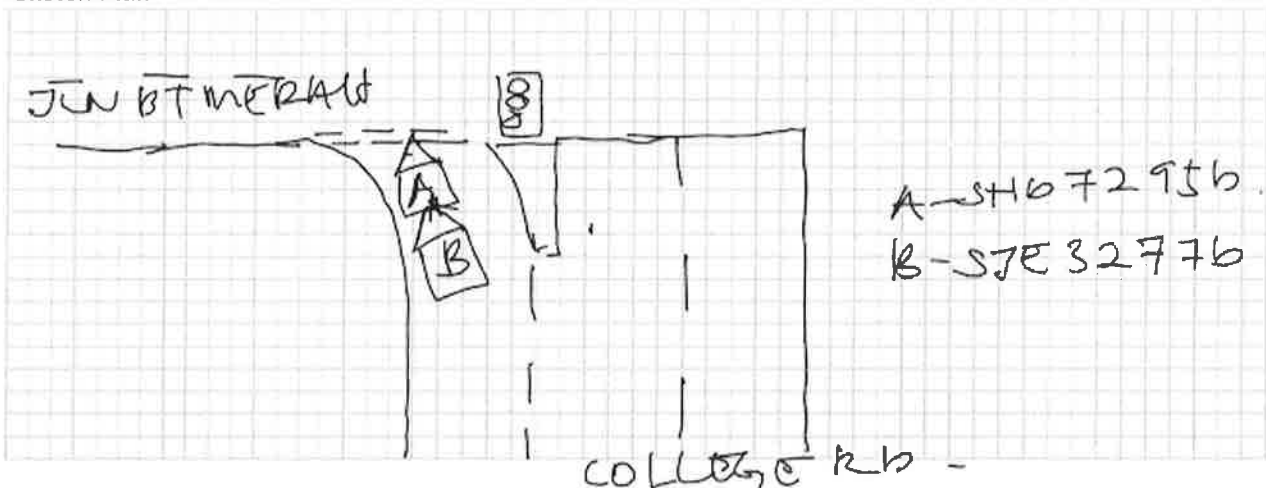
SKETCH PLANIMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)  
I understand, acknowledge, agree and consent that :  
(a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :  
(i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;  
(ii) investigating the accident and/or my claims;  
(iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;  
(iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or  
(v) complying with applicable law in administering, processing, handling and/or dealing with my claims.  
(collectively the "Purposes")  
(b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and  
(c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

Policyholder's Signature / Date & Time

Driver's Signature (If driver is not the policyholder) / Date & Time

Witnessed by Reporting Centre Personnel

Sketch Plan

## Describe Circumstances of the Accident

ON 170621 AT ABOUT 1115HRS I WAS DRIVING MY VEHICLE ALONG COLLEGE ROAD TOWARDS JALAN BUKIT MERAH. UPON SLIP ROAD JUNCTION AND WAITIN FOR TRAFFIC TO CLEAR ON MAJOR ROAD BEFORE MAKE A RIGHT TURN. WHILE MY VEHICLE WAS STATIONARY, VEHICLE B COLLIDED ONTO MY REAR BUMPER. I SUSTAINED NECK PAIN DUE TO THE IMPACT

## Declaration

I/We declare the foregoing particulars are true in every respect.

\_\_\_\_\_  
Policyholder's Signature / Date &  
Time

\_\_\_\_\_  
Driver's Signature (If driver is not the policyholder) / Date  
& Time

17/6/21 - 1240H

\_\_\_\_\_  
Witnessed by Reporting Centre  
Personnel

Khanmaraj



# SINGAPORE POLICE FORCE



T/20210617/2038

1 of 3

Police Station Of Origin:  
Tampines N.P.C  
6 Tampines Avenue 4 SINGAPORE 529682  
Tel No: 1800-5871999

Report No. T/20210617/2038

**REPORT OF A TRAFFIC ACCIDENT**

Date/Time Report Made: 17/06/2021 14:41	Vide Report No.:	Station Diary No.: 22
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**Informant's Particulars**

Name of Informant: PE WEE KHENG			Address: APT BLK 428 ANG MO KIO AVENUE 3 #03-2632 SINGAPORE 560428		
ID Type / ID No.: NRIC NO / S1572684I			Contact No.: Home/Office: Mobile: 97717847		
Nationality: SINGAPORE CITIZEN			Email:		
Sex: Female	Age: 57	Date of Birth: 27/09/1963	Type of Informant: Driver		
Race: Chinese			Language:	Institution / School Name:	
Occupation: Taxi driver			Driving Licence Information: Class: 3 Date of Expiry:		

**General Information of the Accident**

Type of Accident:	Injury Others	Drink Drive: No	Date/Time of Accident: 17/06/2021 11:10	Type of Location: Slip Road
Location:  JALAN BUKIT MERAH				
Weather: Clear		Road Surface: Dry		Road Speed Limit:
Traffic Flow:		Traffic Control:		Traffic Volume: Light
Type of Collision: Between Moving Vehicles - Head To Rear				Anyone conveyed by ambulance: No

**Details of Vehicle Involved**

Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
SHD7295D	Car				Slightly Damaged	0
SJE3277D	Car					0

**Details of Person Involved**

Any Pedestrian Involved: No	
No. of Pedestrians Injured: NIL	Use of Pedestrian Crossing: NA





Police Station Of Origin:  
Tampines N.P.C  
6 Tampines Avenue 4 SINGAPORE 529682  
Tel No: 1800-5871999

Report No. T/20210617/2038

**CONTINUATION OF REPORT**

Driver				
Name	PE WEE KHENG		ID No.	S1572684I
Related Vehicle	SHD7295D (Car)		Contact No.	97717847
Hospital/Clinic	NIL		Class of Driving Licence & Expiry Date	Class: 3 Date of Expiry: NIL
Date Treatment	NIL		Date Discharge	NIL
No. of Days granted Medical Leave	NIL		Degree of Injury	Slight
Driver				
Name	TEO JIN YAO		ID No.	S8267430F
Related Vehicle	SJE3277D (Car)		Contact No.	0
Hospital/Clinic	NIL		Class of Driving Licence & Expiry Date	Class: NIL Date of Expiry: NIL
Date Treatment	NIL		Date Discharge	NIL
No. of Days granted Medical Leave	NIL		Degree of Injury	NIL

**Brief Details.**

On the 17/06/2021 at around 1110hrs, I was driving my vehicle SHD7295D along College Road. I was on the slip road exiting to Jalan Bukit Merah. I then stopped at the slip road exit to look out for on-coming traffic on my right. My vehicle was already stationary at that point of time and I then felt a collision on the back of my vehicle. After the collision, I got down of my vehicle and realized that one vehicle SJE3277D had rear-ended my vehicle. We then moved our vehicle to the front so as not to block the traffic.

The driver then told me that he is at fault. We then took photos of our vehicles and exchanged particulars and left the location afterwards. After the collision, I felt numbness on my neck, left hand and back area. I then went to seek medical treatment at Sunshine Clinic Family Practice & Surgery and was given 5 days of medical leave from 17/06/2021 to 21/06/2021 due to the impact of the collision.

There is in-car camera at the front and the back of the vehicle, however I am not sure if it managed to capture the incident and would require Comfort to view the footages.

The damages to my vehicle is that the rear bumper slightly dislodged.



**SINGAPORE  
POLICE FORCE**



T/20210617/2038

Police Station Of Origin:  
Tampines N.P.C  
6 Tampines Avenue 4 SINGAPORE 529682  
Tel No: 1800-5871999

3 of 3

Report No. T/20210617/2038

**CONTINUATION OF REPORT**

**Sketch Plan**

Informant is not able to provide sketch plan

**IMPORTANT:** Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the **report number** as reference.

Signature Of Officer Recording The Report:

G /

Sgt 2 LAM XUE TING

Signature Of Informant:

Signature Of Interpreter:

Not applicable

Date/Time:

17/06/2021 14:41

Officer In Charge Of Case:

TP / AEIT /

SSI TAY CHUN KEEN

Contact No.: 65476436

Classification Of Case:

Authentication Stamp

NP168

