

Re: aigencrypt OD CLAIM : SLQ7954U DOA : 17.06.2021

Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Mon 21/6/2021 2:38 PM

To: Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; SUR <sur@lkkauto.com>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>

Dear Sir/Madam,

As instructed by our client, please proceed to repair the insured vehicle **SLQ 7954U (Excess \$600/-)**.

If there are any check items or supplementary items, please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserves their rights **not to pay** if there is no valid approval obtained before repair.

(To resurvey Front LH Door during dismantle for photos to justify replacement) Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chin, Lee-Ying <Lee-Ying.Chin@aig.com>

Sent: Friday, 18 June, 2021 10:43 AM

To: assignments@lkkauto.com; Summer (LKK Auto) <admin-d@lkkauto.com>

Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>

Subject: aigencrypt OD CLAIM : SLQ7954U DOA : 17.06.2021

Hi LKK,

Kindly assist to survey.

Thanks.

Best Regards,

Lee Ying, Chin

Senior Claims Associate – Auto

AIG Asia Pacific Insurance Pte. Ltd.

AIG Building

78 Shenton Way, Level 10

Singapore 079120

Tel +(65) 6419 1947

Lee-Ying.Chin@AIG.com | www.aig.sg

From: Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>

Sent: Friday, June 18, 2021 10:32 AM

To: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>

Cc: Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>;
Andre Chow En De <andre.chow@cyclecarriage.com.sg>

Subject: [EXTERNAL] OD CLAIM : SLQ7954U DOA : 17.06.2021

This message is from an external sender; be cautious with links and attachments.

Dear All,

Our client would like to proceed an OD claim revert.

Attached is the GIA report estimate.

Kindly arrange survey on the vehicle.

vehicle already in workshop.

Thank You & Best regards

Kevin Leong
Claim Division Operations
209 Pandan Gardens
Singapore 609339



Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339

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