

Meng Yan (LKK Auto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Friday, 18 June, 2021 10:08 AM
To: Lau; Winnie Chai; assignments
Cc: Claims Dept of CTI; Alfred Toh
Subject: RE: SNM21D203419/C02/SKP1558L/TOHHS / Request for pre repair inspection for accident involving PA6282T & SKP1558L (yr insured) SJY605E on 16/06/2021
Attachments: GIA REPORT.pdf

WITHOUT PREJUDICE

YOUR REF: PA6282T
OUR REF: SNM21D203419/C02/SKP1558L/TOHHS

Dear Sirs

Contents of your email duly noted.

Aside to M/s LKK Auto Consultants Pte Ltd., please assist to arrange survey on PA6282T. (email below refers)

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

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From: Lau <connect3lau@gmail.com>
Sent: Friday, June 18, 2021 9:04 AM
To: Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Winnie Chai <connect3winnie@gmail.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: SNM21D203419/C02/SKP1558L/TOHHS / Request for pre repair inspection for accident involving PA6282T & SKP1558L (yr insured) SJY605E on 16/06/2021

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Hi,

We would like LKK Steve to survey the vehicle

Thank you
Ms Lau
Tel: 8188 4136
Connect 3
566 Woodlands Road
(Mandai Estate) S 728697

On Fri, Jun 18, 2021 at 9:02 AM Alfred Toh <alfred.toh@sg.cntaiping.com> wrote:

WITHOUT PREJUDICE

YOUR REF: PA6282T

OUR REF: SNM21D203419/C02/SKP1558L/TOHHS – ACCIDENT NOT REPORTED

Dear Sirs

We refer to your email of 17 June 2021 at 1.48 pm.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

| | |
|------------------------|-----------------------|
| 1. Gary Soon (FTA) | 6. Marcus Chua (LKK) |
| 2. Chow Bo Xiong (FTA) | 7. Kenneth Kong (LKK) |
| 3. Ben Chua (FTA) | 8. Adrian Ling (LKK) |
| 4. Ng You Han (FTA) | 9. Mohd Taufikh (LKK) |
| 5. Henry Ng (FTA) | 10. Steve Chen (LKK) |

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at claimsdept@sg.cntaiping.com

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Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Email: claimsdept@sg.cntaiping.com

alfred.toh@sg.cntaiping.com

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TaipingSG**

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From: Claims Dept of CTI

Sent: Thursday, June 17, 2021 1:56 PM

To: Lau <connect3lau@gmail.com>; Winnie Chai <connect3winnie@gmail.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D203419/C02/SKP1558L/TOHHS / FW: Request for pre repair inspection for accident involving PA6282T & SKP1558L (yr insured) SJY605E on 16/06/2021

Without Prejudice

Dear Alfred,

Please conduct PRS for **PA6282T**. **(OUR INSURED HAS YET TO FILED SAS REPORT)**

Note: officer in charge Alfred Toh

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Lau <connect3lau@gmail.com>

Sent: Thursday, 17 June 2021 1:48 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Winnie Chai (via Google Drive) <connect3winnie@gmail.com>

Subject: Request for pre repair inspection for accident involving PA6282T & SKP1558L (yr insured) SJY605E on 16/06/2021

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Afternoon

Attached is the GIA report.

Pls kindly let us have the list of surveyors for the PRI.

Thank you

Ms Lau

Tel: 8188 4136

Connect 3

566 Woodlands Road

(Mandai Estate) S 728697