

RE: PC89P & YP559A DOA.14.06.2021 * FCI REF - D21001807MFCV // LKK REF: CC4/FCI21006801/R1ra3**

Rachel Wu <RachelWu@msfirstcapital.com.sg>

Thu 9/23/2021 1:48 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Dear Jaslin,

Please let us have your survey report and invoice.

Thank you

Best Regards

Rachel Wu
Motor Claims Dept

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862

| Fax No. : 6507 3849 | Email: rachelwu@msfirstcapital.com.sg | Company Regn. No. 195000106C

A Member of **MS&AD** Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, September 9, 2021 2:05 PM

To: Rachel Wu <RachelWu@msfirstcapital.com.sg>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: PC89P & YP559A DOA.14.06.2021 *** FCI REF - D21001807MFCV // LKK REF: CC4/FCI21006801/R1ra3

Dear Rachel,

Thank you for your email.

Hi Jaslin,

Please check and reply.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Rachel Wu [<mailto:RachelWu@msfirstcapital.com.sg>]
Sent: Thursday, September 9, 2021 12:29 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: PC89P & YP559A DOA.14.06.2021 *** FCI REF - D21001807MFCV // LKK REF: CC4/FCI21006801/R1ra3

Dear Mei Kwan,

Any update on the survey report and invoice?
Please advise.

Thank you

Best Regards

Rachel Wu
Motor Claims Dept

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862
| Fax No. : 6507 3849 | Email: rachelwu@msfirstcapital.com.sg | Company Regn. No. 195000106C
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From: Rachel Wu
Sent: Wednesday, 25 August 2021 10:36 am
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: PC89P & YP559A DOA.14.06.2021 *** FCI REF - D21001807MFCV // LKK REF: CC4/FCI21006801/R1ra3

Dear Mei Kwan,

Please let us have your survey report and invoice.

Thank you

Best Regards

Rachel Wu
Motor Claims Dept

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862
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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 24 June 2021 5:28 pm

To: Rachel Wu <RachelWu@msfirstcapital.com.sg>

Cc: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: PC89P & YP559A DOA.14.06.2021 *** FCI REF - D21001807MFCV // LKK REF: CC4/FCI21006801/R1ra3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Aini Binte

Sent: Wednesday, 16 June 2021 10:06 AM

To: Rachel Wu <RachelWu@msfirstcapital.com.sg>

Subject: FW: PC89P & YP559A DOA.14.06.2021

Importance: High

Dear Rachel

YP559A/GB (GEARS)

Kindly assist to register the claim for the PRI.

Thanks & Regards

Aini

Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House, #16-01 Singapore 068877 | TEL: 6507 3848
Fax: 6507 3849 | Company Reg. No. 195000106C

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As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

From: Karen Chin <KarenChin@msfirstcapital.com.sg>

Sent: Wednesday, June 16, 2021 9:18 AM

To: Aini Binte <Aini@msfirstcapital.com.sg>

Subject: FW: PC89P & YP559A DOA.14.06.2021

Importance: High

Dear Aini,

PRI - YP559A/GBL/TPD/RW – Gears

Thank you.

Best Regards,

Karen Chin

Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House, #16-01 Singapore 068877 | TEL: 6507 3848

Fax: 6507 3849 | Company Reg. No. 195000106C

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We appreciate your kind understanding. Stay safe.

From: michaelng@thinkone.com.sg <michaelng@thinkone.com.sg>

Sent: Wednesday, June 16, 2021 8:49 AM

To: Motor_Claims <Motor_Claims@msfirstcapital.com.sg>

Subject: RE: PC89P & YP559A DOA.14.06.2021

Importance: High

Dear Sir/Mdm,

We would like to arrange for survey vehicle PC89P
Vehicle stall at number 60 Jalan Lam Huat #02-32 Postal code 737869

Thank you

Michael Ng
91288488