

Our Ref: CT0621/SHC1054C/JW(st)
Date: 06.07.2021

COMFORTDELGRO ENGINEERING

AIG ASIA PACIFIC INSURANCE PTE LTD
78 SHENTON WAY, AIG BUILDING #07-16
Singapore 079120

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Attn : Motor Claims Department

Without Prejudice

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

ACCIDENT ON 16.06.2021 INVOLVING SHC1054C & SMT8810S ALONG DA SILVA LANE

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of vehicle No SHC1054C, which was involved in the captioned accident with your insured vehicle No SMT8810S.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	1,551.50
2. Loss of Rental	2.5 days x S\$ 110.67	S\$	276.68
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	2.5 days x S\$ 80.00	S\$	200.00
2. Others		S\$	0.00

[E&OE] **Total Claims** S\$ **2,030.18**

A copy each of the following supporting documents marked [X] is enclosed:

<input checked="" type="checkbox"/> Original Repair Bill	<input checked="" type="checkbox"/> Letter of Authority from Owner/Hirer/Operator
<input checked="" type="checkbox"/> GIA/Police Report(s)	<input checked="" type="checkbox"/> Rental Rate Letter
<input checked="" type="checkbox"/> LTA/GIA Search Slip(s)	<input checked="" type="checkbox"/> Downtime/Mileage Record
<input type="checkbox"/> Survey Report / Bill	<input type="checkbox"/> Witness Statement / Accident Scene Photo(s)
<input type="checkbox"/> Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
<input type="checkbox"/> Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Jim Wong

CDGE Claims Department

DID: 62148374

FAX: 62141843

Email: jimwong@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

Workshops

Braddell

205 Braddell Road
Singapore 579701

Loyang

59 Loyang Drive
Singapore 508969

Sin Ming

383 Sin Ming Drive
Singapore 575717

Pandan

45 Pandan Road
Singapore 609286

Ubi

320 Ubi Road 3
Singapore 408649

Sungei Kadut

7 Sungei Kadut Way
Singapore 728791

LETTER OF UNDERTAKING

(NAF: Rental Lay-off)

(PAF : Rental Lay-off)

**ACCIDENT INVOLVI... i 40 SHC1054C , SMT8810S
ALONG DA SILVA LANE****ON 16-Jun-21 18:45**

In consideration of the **Rental Lay-off**
given by Comfort Transportation Pte Ltd (CTPL) & CityCab Pte Ltd (CCPL),
I hereby undertake to CDGE that:

1. I have completely and correctly declared all material circumstances that lead to the abovementioned accident in my "Taxi Accident Report" and that I am not the party contributing to the abovementioned accident (Not At Fault). I undertake that if my accident report is found to be untrue, I shall be fully liable to pay CDGE all expenses, costs and any other incidental costs arising from this accident
2. I will, at any time requested, extend fullest co-operation to CDGE's Claims Department to provide all supporting document for the purpose of claiming against third party. I confirm that all settlement payment by third party shall be made payable to "ComfortDelgro Engineering Pte Ltd".
3. I am fully aware that should the accident claims against third party subsequently becomes not in my favour, I shall not hold CDGE responsible for my LOE. I will within 3 business days from the date of notification return this LOE advance payment back to CDGE. Furthermore, CDGE shall reserves its rights to recover the rental lay-off amount that is given to me by CTPL/CCPL for the period when my taxi is undergoing accident repair.
4. I also undertake that should there be a counter-claim from third party against CTPL/CCPL arising from the abovementioned accident, I shall pay another \$1,000 to CTPL/CCPL for the Third Party Excess (TPE).

Notwithstanding any provisions herein contained, I shall not hold CDGE responsible for costs, expenses and damages whatsoever incurred by me in respect of the said claim howsoever arising but not limited to delays in affecting settlement or in the event CDGE is not successful in effecting settlement for whatever reasons.

This undertaking shall be governed by and construed in accordance with the laws of the Republic of Singapore.

Signature

of Hirer



Name

ONG HUEY CHEE

NRIC

SXXXX695E

Date

17-Jun-2021

Contact No.

98327965Attended By: **Hong Leong Teck**

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,900.00** (Global Sum) for vehicle no. **SHC 1054C** that was damaged pursuant to the accident which occurred on **16/06/2021** (date) along **SIMON LANE & DA SILVA LANE** (location) involving vehicle no/s **SMT 8810S**.

This is pursuant to the inspection conducted on **17/06/2021** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** ("the third party claimant") of vehicle no. **SHC 1054C** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHC 1054C** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 9th (day) of Dec. (month) 2021 (year)



MTH

Signed by appointed surveyor

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Signed by "the workshop" (with chop)

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

GST REG. NO. M2-8921817-3 721060209

TAX INVOICE

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16
SINGAPORE 079120

CONTACT NO: 64193000 3225094

ACCIDENT ON 16/06/2021 @ 18:45 hrs
ALONG DA SILVA LANE
INVOLVING SMT8810S

Description : 3P 16.06.2021

VEHICLE NO NO/DATE
SHC1054C 91574150 30.06.2021

MAKE **JOB NO.**
HYUNDAI 305473987

MODEL **ODOMETER READING**
I-40

DATE OF REG
29.12.2016

CHASSIS CODE **JOB TYPE**
KMHLB41UMHU097724

Invoice for Lump Sum Repair

We refer to the above-mentioned accident and wish to inform that Comfort Transportation Pte Ltd is the registered owner of the taxi bearing vehicle registration number SHC1054C (the "Taxi"). The Taxi was hired to ONG HUEY CHEE IC NO. 305473987 by the hirer-operator of Comfort Transportation Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$110.67 per day (inclusive of GST).

Please be advised that the Taxi was insured with AIA Insurance Singapore Pte Ltd on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of the claim in respect of the said accident.

Issued by : KATHERINETAN 30.06.2021 15:56:02
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

Yours faithfully

Total Lump Sum Repair Amt	1,450.00
Add GST @ 7.000 %	101.50
Total Invoice amount	1,551.50

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER. This is a computer generated letter. No signature is required.
- INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

383 Sin Ming Drive Singapore 575717

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Mainline +65 6555 1108

Facsimile +65 6280 3183

Our Ref: CT21060208

Date: 30 June 2021



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 16/06/2021 @ 18:45 hrs
ALONG DA SILVA LANE
INVOLVING SMT8810S

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC1054C** (the "Taxi"). The Taxi was hired to **ONG HUEY CHEE IC NO SXXXX695E** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$110.67** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Singapore Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.


INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SMT8810S

Date of Accident

16/06/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**

Period of Insurance **13/07/2020 - 12/07/2021**

Requested By **Por Moy Juan (COMFORTDELG...**

Requested Date **17/06/2021 11:23**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

8NC1084C

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Thursday, 1 July 2021 8:33 AM
To: MICHAEL@RESOURCESFREIGHT.NET
Subject: <STANDARD NOTIFICATION LETTER> OUR REF: CC4/AIG21006797/T1gs3 ***
ACCIDENT INVOLVING SMT 8810S & SHC 1054C ON 16/06/2021 ***

Importance: High

Our Ref: CC4/AIG21006797/T1gs3
01 JULY 2021

BY EMAIL ONLY

RESOURCES FREIGHT PTE LTD
DRIVER: TAY WEI JIE TIMOTHY

Dear Sir/Madam,

ACCIDENT INVOLVING SMT 8810S & SHC 1054C ON 16/06/2021

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **SHC 1054C**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

Print Received Message

This mail is associated with :

***SHC1054C (4327455884SG)**
[SMT8810S]

TP

COMFORT TRANSPORTATION PTE LTD

Jun 16 2021 6:00PM

[RESOURCES FREIGHT PTE LTD]

ComfortDelGro Engineering Pte Ltd

From **AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS)**, sent on **21/10/2021 10:47 AM**.
To LKK_HQ
Subject **Alert - Adj Mandate Approved (\$\$1955.18) - SHC1054C - Claim Handler: Yong, Joanne**

Approved:1955.18.