

## Mei Kwan (LKKAuto)

---

**From:** Mavis, Chew <Chew.Mavis@aig.com>  
**Sent:** Monday, 21 June 2021 4:47 PM  
**To:** Mei Kwan (LKKAuto); Olea, Maricel  
**Cc:** Jaslin Kok (LKK Auto); Admin A; Cheok, Lee Wai  
**Subject:** #7131945490SG006#023# << AIG REF | Escalating of third party bodily injury - PRE-REPAIR INSPECTION REQUEST – SJM3061S vs SMH5788G (OI) on D.O.A.: 14/06/2021 // LKK REF: CC4/AIG21006792/Ara3

Dear Mei Kwan,

Thanks for the BI referral.

Dear Maricel,

This matter was assigned to you on 16<sup>th</sup> June 2021. For your review and necessary action please, thanks!

*If you have received this message outside of your usual work hours, I do not expect that you will read it, respond to it or act on it until appropriate for you.*

Best regards,

**Ms. Mavis Chew**  
Complex Claims Examiner  
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building  
78 Shenton Way, Level 10  
Singapore 079120  
Tel +(65) 6419 1970  
[chew.mavis@aig.com](mailto:chew.mavis@aig.com) | [www.aig.sg](http://www.aig.sg)

**Annual leave notification –**

Follow us:



AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards. [Click here to find out more](#)

**IMPORTANT NOTICE:**

*The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.*

---

**From:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>  
**Sent:** Monday, June 21, 2021 3:52 PM

**To:** Mavis, Chew <Chew.Mavis@aig.com>; Cheok, Lee Wai <Cheok.Leewai@aig.com>  
**Cc:** Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** [EXTERNAL] RE: Escalating of third party bodily injury - AIG REF: 7131945490SG - PRE-REPAIR INSPECTION REQUEST – SJM3061S vs SMH5788G (OI) on D.O.A.: 14/06/2021 // LKK REF: CC4/AIG21006792/Ara3

**This message is from an external sender; be cautious with links and attachments.**

Dear Sir / Madam,

We refer to the above matter.

Third party bodily injury ("BI") sighted in TP GIA report.

Note : officer in charge – Jaslin

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

---

**From:** Admin-D (LKKAuto)

**Sent:** Thursday, 17 June 2021 10:15 AM

**To:** 'Subramaniam, Divyashni' <[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** 'Lim, Kok-Chong' <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>; 'Abu Kassim, Noor Mariesa' <[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com)>; 'Hor, Yinrul' <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>; 'Teo, Ericweihong' <[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com)>

**Subject:** RE: aigencrypt PRE-REPAIR INSPECTION REQUEST – SJM3061S vs SMH5788G (OI) on D.O.A.: 14/06/2021

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

---

**From:** Subramaniam, Divyashni <[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com)>  
**Sent:** Thursday, 17 June, 2021 9:31 AM  
**To:** [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com); [assignments@lkkauto.com](mailto:assignments@lkkauto.com)  
**Cc:** Lim, Kok-Chong <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>; Abu Kassim, Noor Mariesa <[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com)>; Hor, Yinrul <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>; Teo, Ericweihong <[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com)>  
**Subject:** aigencrypt PRE-REPAIR INSPECTION REQUEST – SJM3061S vs SMH5788G (OI) on D.O.A.: 14/06/2021

PART 1 OF 2

Hi,

Please refer to the enclosed request from **BlackEagle Auto Pte Ltd**.

Claim no : 7131945490SG005  
Case Owner : Lai Fong Yong

If you have any queries/concerns, please let us know.

Thanks & Regards,

**Divyashni Subramaniam**  
**AIG**

FNOL Adjuster I  
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.  
Tel: 8001206556 | Ext: 1012103  
[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com) | [www.aig.sg](http://www.aig.sg)

**From:** BlackEagle Auto Pte Ltd <[blackeagleauto@gmail.com](mailto:blackeagleauto@gmail.com)>  
**Sent:** Wednesday, June 16, 2021 4:49 PM  
**To:** Subramaniam, Divyashni <[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com)>  
**Subject:** [EXTERNAL] Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMH5788G AND SJM3061S ON 14/06/2021

**This message is from an external sender; be cautious with links and attachments.**

Dear Subramaniam,

We would like to choose LKK Auto Consultants Pte Ltd for the PRI.

Thank you.

Regards

On Wed, Jun 16, 2021 at 4:38 PM Subramaniam, Divyashni <[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com)> wrote:



This is a secure, encrypted message. To read it, open the attachment.

这是安全加密信息。如要阅读此信息，请开启附件。

นี่คือการรักษาความปลอดภัยข้อความที่เข้ารหัสลับ  
เพื่ออ่านมันให้เปิดไฟล์ที่แนบมา

이것은 안전하고 암호화된 메시지입니다. 그것을 읽으려면  
첨부 파일을 엽니다.

Ini adalah pesan, aman terenkripsi. Untuk membacanya, membuka  
attachment.

Email này đã được mã hóa, để đọc nội dung vui lòng mở tập tin  
đính kèm và làm theo hướng dẫn.

[Click here](#) by 2021-06-23 16:38 +08 to read your message.  
After that, open the attachment.

[More Info](#)

**Disclaimer:** This email and its content are confidential and intended solely for the use of the addressee. Please notify the sender if you have received this email in error or simply delete it.

Secured by Proofpoint Encryption, Copyright © 2009-2019 Proofpoint, Inc. All rights reserved.

#### IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.